Synology®

Expansion Unit DX517

Hardware Installation Guide

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Before You Start

Thank you for purchasing this Synology product! Before setting up your new expansion unit, please check the package contents to verify that you have received the items below. Also, make sure to read the safety instructions carefully to avoid harming yourself or damaging your expansion unit.

Chapter

Note: All images below are for illustrative purposes only, and may differ from the actual product.

Package Contents



Expansion Unit at a Glance



| No. | Article Name | Location | Description |
|-----|-----------------|---------------------------------|--|
| 1 | LED Indicator | | Displays the status of internal drives and the system. For more information, please see Appedix B: LED Indicator Table. |
| | | | Press to power on the expansion unit. Press and hold to shut down. |
| 2 | Power Button | Front | Note: The expansion unit will be turned on or off automatically when the linked DiskStation powers on or off. However, the POWER button has no power-off function when volume is created to prevent accidental volume damage. |
| 3 | Drive Tray Lock | | Lock or unlock drive trays. |
| 4 | Drive Tray | | Install drives (hard disk drives or solid state drives) here. |
| 5 | Power Port | Connect the AC power cord here. | |
| 6 | Expansion Port | Back | Connect Synology DiskStation here. For the list of supported models, please see the Appedix A: Specifications . |
| 7 | Fan | | Disposes of excess heat and cools the expansion unit. If the fan malfunctions, the ALERT LED indicator will show a blinking red light. |

Safety Instructions

| | Keep away from direct sunlight and away from chemicals. Make sure the environment does not experience abrupt changes in temperature or humidity. |
|------------|--|
| (soport | Place the product right side up at all times. |
| | Do not place near any liquids. |
| | Before cleaning, unplug the power cord. Wipe with damp paper towels. Do not use chemical or aerosol cleaners. |
| | To prevent the unit from falling over, do not place on carts or any unstable surfaces. |
| | The power cord must plug in to the correct supply voltage. Make sure that the supplied AC voltage is correct and stable. |
| | To remove all electrical current from the device, ensure that all power cords are disconnected from the power source. |
| 8 7 | Risk of explosion if battery is replaced with an incorrect type. Dispose of used batteries appropriately. |

Hardware Setup

Tools and Parts for Drive Installation

- A screwdriver
- At least one 3.5" or 2.5" SATA drive (please visit www.synology.com for compatible drive models.)

Warning: If you install a drive that contains data, the system will format the drive and erase all existing data. Please back up any important data before installation.

Install Drives

1 Press the lower part of the drive tray to pop out the handle.



2 Pull the drive tray handle in the direction as indicated below to remove the drive tray.



- 3 Load drives in the drive trays:
 - For 3.5" drives: Remove the fastening panels from the sides of the drive tray. Place the drive in the drive tray. Then insert the fastening panels to secure the drive in place.



• For 2.5" drives: Remove the fastening panels from the sides of the drive tray and store them in a safe place. Place the drive in the blue area (shown below) of the drive tray. Turn the tray upside down and tighten the screws to secure the drive in place.



4 Insert the loaded drive tray into the empty drive bay.



Note: Make sure the tray is pushed in all the way. Otherwise, the drive might not be able to function properly.

- **5** Press the handle in flush with the front panel to hold the drive tray in place.
- **6** Insert the drive tray key into the drive tray lock, turn the key clockwise to lock the handle of the drive tray, and then remove the key.



- 7 Repeat the steps above to assemble the other drives you have prepared.
- 8 Drives are numbered as shown below.



Note: If you want to create a RAID volume, we recommend all installed drives be the same size in order to optimize drive capacity usage.

Connect with Synology DiskStation

1 Connect one end of the power cord to the power port of the expansion unit, and the other to the power outlet.



2 Connect the expansion cable to the expansion ports of DX517 and Synology DiskStation:



After the connection is complete, DX517 will be turned on or off automatically when the connected DiskStation powers on or off.

Replace System Fan

The ALERT LED indicator of your DX517 will be static orange if either of the system fans is not working. Follow the steps below to replace the malfunctioning fan with a good one.

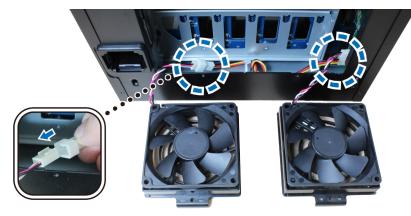
- 1 Shut down your expansion unit. Disconnect all cables connected to your expansion unit to prevent any possible damages.
- 2 Fans are numbered as follows:



3 Remove the screws that secure the fan panels and pull the panels from the expansion unit.



4 Remove the malfunctioning fans by disconnecting the fan cable from the connectors.



5 Connect the cables of the new fans to the connectors and tighten the screws removed in step 3.

Confirm Connection and Manage Storage Spaces

- 1 Log in to the DiskStation Manager (DSM) of the main DiskStation unit.
- 2 Go to Control Panel > External Devices > External Devices to confirm the expansion unit is successfully connected.

| | Control Panel | 7 - 8) |
|--------------------|---|---------|
| Search | External Devices Printer | |
| ∧ System | S.M.A.R.T. Info S.M.A.R.T. Test Format Eject Settings | |
| 🚺 Info Center | Synology-DX517 Connected | ~ |
| 😚 Theme | | |
| Regional Options | | |
| Q Indexing Service | | |
| Notification | | |
| Task Scheduler | | |
| 🤗 Hardware & Power | | |
| 1 External Devices | | |
| 📀 Update & Restore | | |

- 3 Go to Storage Manager to manage storage space creation or expansion.
 - If you want to create a new volume on the expansion, click Create and follow the instructions of the wizard.

| 10 | Storage Manager | 7 - E X |
|--------------|-------------------------------|-----------------------|
| Overview | Create Remove Manage SSD TRIM | E₽ |
| 🚴 Volume | Volume 1 - Normal | 430.52 GB / 454.02 GB |
| Disk Group | | |
| HDD/SSD | | |
| SCSI LUN | | |
| iSCSI Target | | |
| 🛃 Hot Spare | | |
| SSD Cache | | |
| | | |
| | | |
| | | |

• If you want to expand an existing volume with expansion unit, select the volume you want to expand from the volume list, click Manage, and follow the instructions of the wizard.

| 1 | Storage Manager | 7 - E X |
|--------------|-------------------------------|-----------------------|
| Cverview | Create Remove Manage SSD TRIM | Ξŧ |
| 🖧 Volume | Volume 1 - Normal | 430.52 GB / 454.02 GB |
| Disk Group | | |
| HDD/SSD | | |
| ISCSI LUN | | |
| ISCSI Target | | |
| 🛃 Hot Spare | | |
| SSD Cache | | |
| | | |
| | | |
| | | |

For detailed information about volume management, go to Storage Manager and see DSM Help.

- Limitations: Before using this expansion unit, please see the limitations below.
- This expansion unit can be linked to only one Synology DiskStation at a time.
- The data of some DSM packages can be stored on the expansion unit only if you create an expanded volume with it. The data cannot be stored on the expansion unit if an independent volume has been created on it.

• Drives previously used in a Synology DiskStation are not readable when directly inserting them into this expansion unit, and vise versa.

Learn More

Congratulations! Your expansion unit is now ready for action. For more information or online resources about your DiskStation, please visit www.synology.com.

Specifications



| ltem | DX517 | |
|-------------------------------|---|--|
| Compatible Drive Type | 3.5" / 2.5" SATA x 5 | |
| Expansion Port # | 1 | |
| Maximum Internal Raw Capacity | 50TB (5 x 10TB HDD) | |
| Hot Swappable Drive | Yes | |
| Size (HxWxD) (mm) | 157 x 248 x 233 | |
| Weight (kg) | 3.91 | |
| AC Input Power Voltage | 100V to 240V AC | |
| Power Frequency | 50/60Hz, Single Phase | |
| Operating Temperature | 5°C to 35°C (40°F to 95°F) | |
| Storage Temperature | -10°C to 70°C (15°F to 155°F) | |
| Relative Humidity | 5% to 95% RH | |
| Certification | FCC Class B • CE Class B • BSMI Class B | |
| Supported Models | DS1517+, DS1817+, DS1517, DS1817 | |

Note: Please visit www.synology.com for the latest compatible models.

LED Indicator Table

| LED Indicator | Color | Status | Description |
|---------------|-------------|---------------------------------|---------------------------------------|
| ALERT | Orange | Static | System fan malfunctioning |
| ALERI | Off | | System fan normal |
| -0474 | Green | Static | Connected to Synology DiskStation |
| eSATA | Off | | Not connected to Synology DiskStation |
| | 0 | Static | Drive ready and idle |
| Drive status | Green | Blinking | Accessing drive |
| (on trays) | Orange | Static | Drive error |
| | | Off | No internal drive |
| | Blue Static | | Powered on |
| POWER Off | | Powered off | |
| STATUS | Green | Volume normal / HDD hibernation | |
| | Orange | - Static | Volume degraded / Volume crashed |
| | (| Off | No volume |

Appendix

Note: Model specifications are subject to change without notice. Please refer to www.synology.com for the latest information.

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Limitation of Liability. SYNOLOGY'S AND ITS 3.3 SUPPLIERS' LIABILITY ARISING OUT OF OR RELATING TO THE USE OR INABILITY TO USE THE PRODUCT, ANY ACCOMPANYING DOCUMENTATION OR SOFTWARE AND ANY OTHER GOODS OR SERVICES PROVIDED UNDER THIS WARRANTY IS LIMITED TO THE AMOUNT ACTUALLY PAID BY CUSTOMER FOR THE PRODUCT REGARDLESS OF THE AMOUNT OF DAMAGES CUSTOMER MAY INCUR AND WHETHER BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHER THEORY. The foregoing disclaimer of certain damages and limitation of liability will apply to the maximum extent permitted by applicable law. The laws of some states/jurisdictions do not allow exclusion or limitation of certain damages. To the extent that those laws apply to the Product, the exclusions and limitations set forth above may not apply to Customer.

Section 4. Miscellaneous

4.1 Proprietary Rights. The Product and any accompanying Software and documentation provided with the Product include proprietary and intellectual property rights of Synology and its third party suppliers and licensors. Synology retains and reserves all right, title, and interest in the intellectual property rights of the Product, and no title to or ownership of any intellectual property rights in or to the Product, any accompanying Software or documentation and any other goods provided under this Warranty is transferred to Customer under this Warranty. Customer will (a) comply with the terms and conditions of the Synology end user license agreement accompanying any Software furnished by Synology or an authorized Synology distributor or reseller; and (b) not attempt to reverse engineer any Product or component thereof or accompanying Software or otherwise misappropriate, circumvent or violate any of Synology's intellectual property rights.

4.2 Assignment. Customer will not assign any of its rights under this Warranty directly, by operation of law or otherwise, without the prior written consent of Synology.

4.3 No Additional Terms. Except as expressly permitted by this Warranty, neither party will be bound by, and each party specifically objects to, any term, condition or other provision that conflicts with the provisions of this Warranty that is made by the other party in any purchase order, receipt, acceptance, confirmation, correspondence or otherwise, unless each party specifically agrees to such provision in writing. Further, if this Warranty conflicts with any terms or conditions of any other agreement entered into by the parties with respect to the Product, this Warranty will prevail unless the other agreement specifically references the sections of this Warranty that it supersedes.

4.4 Applicable Law. Unless expressly prohibited by local law, this Warranty is governed by the laws of the State of Washington, U.S.A. without regard to any conflict of law principles to the contrary. The 1980 U.N. Convention on Contracts for the International Sale of Goods or any successor thereto does not apply.

4.5 Dispute Resolution. Any dispute, controversy or claim arising out of or relating to this Warranty, the Product or services provided by Synology with respect to the Product or the relationship between Customers residing within the United States and Synology will be resolved exclusively and finally by arbitration under the current commercial rules of the American Arbitration Association, except as otherwise provided below. The arbitration will be conducted before a

single arbitrator, and will be limited solely to the dispute between Customer and Synology. The arbitration, or any portion of it, will not be consolidated with any other arbitration and will not be conducted on a class-wide or class action basis. The arbitration shall be held in King County, Washington, U.S.A. by submission of documents, by telephone, online or in person as determined by the arbitrator at the request of the parties. The prevailing party in any arbitration or legal action occurring within the United States or otherwise shall receive all costs and reasonable attorneys' fees, including any arbitration fee paid by the prevailing party. Any decision rendered in such arbitration proceedings will be final and binding on the parties, and judgment may be entered thereon in any court of competent jurisdiction. Customer understands that, in the absence of this provision. Customer would have had a right to litigate any such dispute, controversy or claim in a court, including the right to litigate claims on a class-wide or class-action basis, and Customer expressly and knowingly waives those rights and agrees to resolve any disputes through binding arbitration in accordance with the provisions of this Section 4.5. For Customers not residing within the United States, any dispute, controversy or claim described in this section shall be finally resolved by arbitration conducted by three neutral arbitrators in accordance with the procedures of the R.O.C. Arbitration Law and related enforcement rules. The arbitration shall take place in Taipei, Taiwan, R.O.C., and the arbitration proceedings shall be conducted in English or, if both parties so agree, in Mandarin Chinese. The arbitration award shall be final and binding on the parties and may be enforced in any court having jurisdiction. Nothing in this Section shall be deemed to prohibit or restrict Synology from seeking injunctive relief or seeking such other rights and remedies as it may have at law or equity for any actual or threatened breach of any provision of this Warranty relating to Synology's intellectual property rights.

4.6 Attorneys' Fees. In any arbitration, mediation, or other legal action or proceeding to enforce rights or remedies under this Warranty, the prevailing party will be entitled to recover, in addition to any other relief to which it may be entitled, costs and reasonable attorneys' fees.

4.7 Export Restrictions. You acknowledge that the Product may be subject to U.S. export restrictions. You will comply with all applicable laws and regulations that apply to the Product, including without limitation the U.S. Export Administration Regulations.

4.8 Severability. If any provision of this Warranty is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the remainder of this Warranty will remain in full force and effect.

4.9 Entire Agreement. This Warranty constitutes the entire agreement, and supersedes any and all prior agreements, between Synology and Customer related to the subject matter hereof. No amendment, modification or waiver of any of the provisions of this Warranty will be valid unless set forth in a written instrument signed by the party to be bound thereby.

FCC Declaration of Conformity

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.