Dray Tek

Vigor3300V+

Multi WAN Security Router



Your reliable networking solutions partner

User's Guide



Vigor3300 V+ Multi-WAN Security Router User's Guide

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- Do not place the router in a damp or humid place, e.g. a bathroom.
- The router should be used in a sheltered area, within a temperature range of +5 to +40 Celsius.
- Do not expose the router to direct sunlight or other heat sources. The housing and electronic components may be damaged by direct sunlight or heat sources.
- Do not deploy the cable for LAN connection outdoor to prevent electronic shock hazards.
- Keep the package out of reach of children.
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http://www.draytek.com



European Community Declarations

Manufacturer: DrayTek Corp.

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Product: Vigor3300V+

DrayTek Corp. declares that Vigor3300V+ of routers are in compliance with the following essential requirements and other relevant provisions of R&TTE Directive 1999/5/EEC.

The product conforms to the requirements of Electro-Magnetic Compatibility (EMC) Directive 2004/108/EC by complying with the requirements set forth in EN55022/Class A and EN55024/Class A.

The product conforms to the requirements of Low Voltage (LVD) Directive 2006/95/EC by complying with the requirements set forth in EN60950-1.

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Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

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- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device may accept any interference received, including interference that may cause undesired operation.

Please visit http://www.draytek.com/user/AboutRegulatory.php.



This product is designed for the ISDN and POTS network throughout the EC region and Switzerland. Please see the user manual for the applicable networks on your product.



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Chapter 1: Preface

The Vigor3300V+ Series integrates a rich suite of functions, including NAT, firewall, VPN, load balance, bandwidth management, and VoIP capability. These products are very suitable for providing multi-integrated solutions to SME markets. An application scenario for the Vigor3300 Series is depicted in the following figure, which illustrates interconnections among branch offices through the Internet via the Vigor3300 Series routers. By combining with an existing PABX, an Internet phone from a remote branch can also access any extension number on a local PABX or a traditional phone via PSTN. In addition, by combining load balancing, data security, and Internet phone features, the company can benefit from reducing operation fees.

A Virtual Private Network (VPN) is an extension of a private network that encompasses links across shared or public networks like an Intranet. A VPN enables you to send data between two computers across a shared public Internet network in a manner that emulates the properties of a point-to-point private link. The DrayTek Vigor3300 Series VPN router supports Internet-industry standards technology to provide customers with open, interoperable VPN solutions such as X.509, DHCP over Internet Protocol Security (IPSec) up to 200 tunnels, and Point-to-Point Tunneling Protocol (PPTP).

Internet Telephony, also known as Voice over Internet Protocol (VoIP), is a technology that allows you to make telephone calls using a broadband Internet connection instead of a regular (analog) phone line. Combining a PABX with a V3300V allows you to call anyone who has an Internet phone or a traditional telephone number – including local, long distance, mobile, and international numbers. Internet Telephony offers features and services that are unavailable with a traditional phone at no additional cost. Because Internet Telephony requires strictly minimal packet delay and jitter (since voice quality is intolerant of packet loss), the Vigor3300V integrates VoIP feature with QoS and packet loss concealment mechanisms to effectively transport high priority voice traffic over IP with low latency. Another feature is T.38 fax relay. By enabling and configuring fax rate on a dial peer, the originating and the terminating V3300V can enter fax relay transfer mode. By using the T.38 function, customers can also save on fax expenses. Lastly, by enabling the load balance feature on multiple WAN ports, lease lines can be replaced to provide a cost-effective method for network infrastructure.

1.1 Web Configuration Buttons Explanation

Several main buttons appeared on the web pages are defined as the following:

OK	Save and apply current settings.
Cancel	Cancel current settings and recover to the previous saved settings.
Clear	Clear all the selections and parameters settings, including selection from drop-down list. All the values must be reset with factory default settings.
Add	Add new settings for specified item.
Edit	Edit the settings for the selected item.
Delete	Delete the selected item with the corresponding settings.

Note: For the other buttons shown on the web pages, please refer to Chapter 4 for detailed explanation.

1.2 LED Indicators and Connectors

Before you use the Vigor router, please get acquainted with the LED indicators and connectors first. The displays of LED indicators and connectors for the routers are different slightly. The following sections will introduce them respectively. If the model of router you have does not support ISDN and/or VoIP function, simply ignore the relational description.

Definitions for ISDN Ports

Below shows the names that displayed on front panel of the device and the WEB UI of this device.

ISDN TE (Terminal Equipment) means an interface for transmitting analog signal through Internet between Switching and router. Such interface is also named with **ISDN S0 extern** in Germany.

ISDN NT (Network Terminator) is a port that used to connect general phone. Such interface is also named with **ISDN S0 intern** in Germany.

VoIP FXO (Foreign exchange office) is a port that used to connect to PSTN network.

VoIP FXS (Foreign exchange station) is a port that used to connect telephone set.



1.2.1 For Vigor3300V+

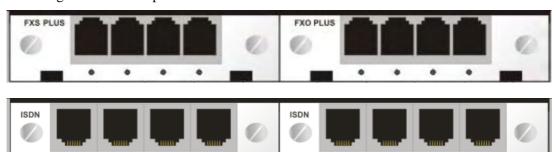


Description for LED



LED		Status	Explanation	
PWR (Power)	PWR (Power) On Off		The router is powered on.	
			The router is powered off.	
ACT (Activity)		Blinking	The router is powered on and running normally.	
		Off	The router is not ready or failed.	
WAN		On	The WAN connection is ready.	
		Blinking	It will blink while transmitting data.	
VPN	VPN C		VPN tunnel is up and down.	
		Off	VPN tunnel is closed.	
Firewall		On	The Firewall function is active.	
		Off	The Firewall function is inactive.	
QoS		On	The QoS function is active.	
		Off	The QoS function is inactive.	
	LNK	On	The Ethernet link is established on corresponding port.	
LAN 1/2/3/4		Off	No Ethernet link is established.	
	100	On	It means that a normal 100 Mbps connection is through its corresponding port.	
		Off	It means that a normal 10 Mbps connection is through its corresponding port.	
	FDX	On	It means a full duplex connection on corresponding port.	
		Off	It means a half duplex connection on corresponding port.	
	LNK	On	The Ethernet link is established.	
WAN/DMZ		Blinking	The data transmission is done through the corresponding port.	
(1, 2, 3, 4)		Off	No Ethernet link is established.	
	100	On	It means that a normal 100Mbps connection is through its corresponding port.	
		Off	It means that a normal 10Mbps connection is through its corresponding port.	
	FDX	On	It means a full duplex connection on corresponding port.	
		Off	It means a half duplex connection on corresponding port.	

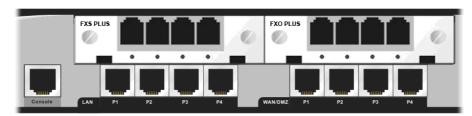
For the router supports functions of *FXS*, *FXO*, *ISDN S0/TE*, *ISDN ALL TE* modules that are optional, users can purchase them and installed them into the router according to the real requirement. The LED description for there four modules are different slightly. Please read the following for detailed explanation.



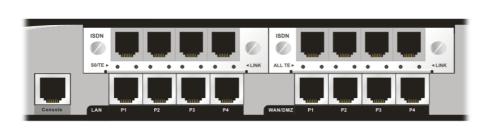
LED	Status	Explanation	
FXS/FXO	On	It means VoIP port is connected and ready to use.	
	Off	It means VoIP port is not connected.	
	Blinking	It means a phone call is coming and the port is ringing.	
S0/TE	On	It means S0 port is connected and S0 mode is ready.	
(Left LED)	Off	It means TE port is connected and TE mode is ready.	
	Blinking	No ISDN phone adapter connected.	
S0/TE	On	It means ISDN link is established.	
(Right LED)	Off	It means ISDN link is off.	
	Blinking	It means the data and voice transmission is on-going.	
ALL TE	On	It means TE port is connected and TE mode is ready.	
(Left LED)			
ALL TE	On	It means ISDN link is established.	
(Right LED)	Off	It means ISDN link is off.	
	Blinking	It means the data and voice transmission is on-going.	



Description for Connectors









Interface	Description
Console	Provided for technician use.
LAN (P1 ~ P4)	Connecter for local networked devices.
WAN/DMZ (P1 ~ P4)	Connecter for remote networked devices.
FXS	Connecter for telephone set.
FXO	Connecter for FXS interface of PABX.
ISDN S0/TE	Connecter for ISDN phone/ISDN line.
ISDN ALL TE	Connecter for ISDN line.
Factory Reset button	Used to restore the default settings. Turn on the router (ACT LED is blinking). Press the hole and keep for more than 5 seconds. When you see the ACT LED begins to blink rapidly than usual, release the button. Then the router will restart with the factory default configuration.
PWR	Connecter for a power cord.
ON/OFF	Power switch.

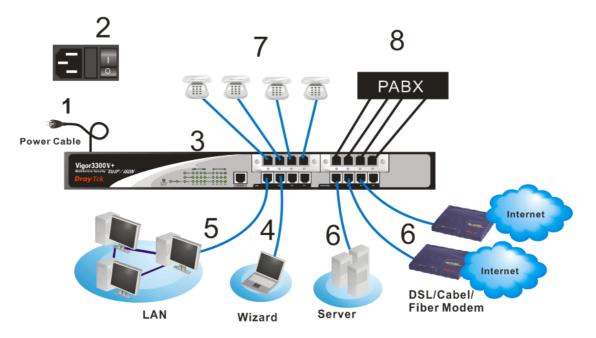
1.3 Hardware Installation

1.3.1 Network Connection

Before starting to configure the router, you have to connect your devices correctly. In this case, we suppose you have *FXS/FXO* module inserted into the router.

- 1. Connect the power cord to Vigor3300V+'s power port on the rear panel, and the other side into a wall outlet.
- 2. Power on the device by pressing down the power switch on the rear panel. The **PWR** LED should be **ON**.
- 3. The system starts to initiate. After completing the system test, the **ACT** LED will light up and start blinking.
- 4. Connect one end of an Ethernet cable (RJ-45) to one of the LAN ports of Vigor3300.
- 5. Connect the other end of the cable (RJ-45) to the Ethernet port on your computer (that device also can connect to other computers to form a small area network). The **LAN** LED for that port on the front panel will light up.
- 6. Connect a server/modem/router (depends on your requirement) to any WAN port of Vigor3300V+ with Ethernet cable (RJ-45). The **WAN1** (to WAN4) LED will light up.
- 7. Connect telephone sets to the **FXS** ports of Vigor3300V+ with telephone lines (RJ-11 to RJ-11).
- 8. Connect the **FXO** ports to PABX with telephone lines (RJ-11 to RJ-11).

Below shows an outline of the hardware installation for your reference.



Caution: Each of the Phone ports can be connected to an analog phone only. Do not connect the phone ports to the telephone wall jack. Such connection might damage your router.

1.3.2 ISDN Phone Adapter Installation

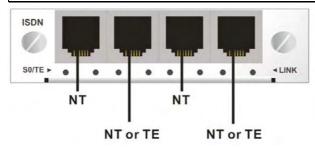
ISDN S0/TE Mode

ISDN NT is always fixed to connect ISDN phone. However, ISDN S0/TE is configurable as NT or TE mode. It can be adjusted in **VoIP>> Port Settings**.

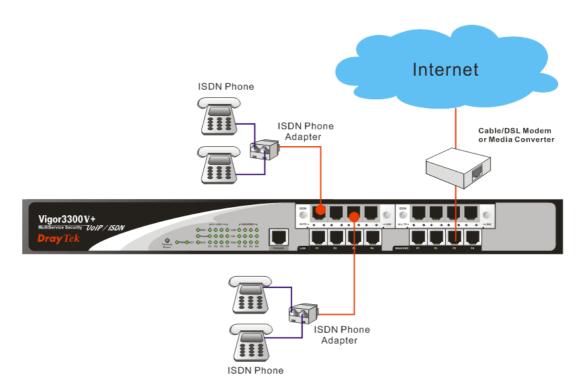
Note

When NT or TE port is dedicated with TE mode, the Green LED will flash while data transmission.

However, if it is dedicated with NT mode, the Orange LED will light on whenit connect to ISDN phone set.



And by using ISDN phone adapters (coming from the router package), the user can connect several phones to the router for communication. Refer to the following figure for reference.

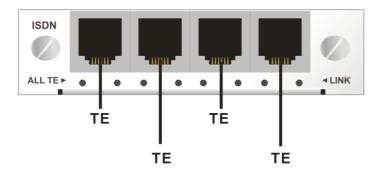


Note: When ISDN phone is connected, the Orange LED will light on. When there is no ISDN phone connected, the Orange LED will flash.

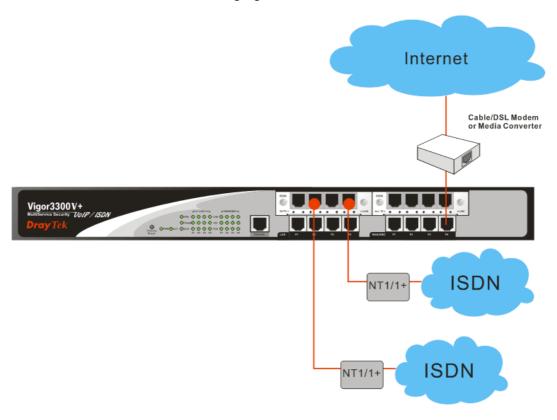


ISDN ALL TE Mode

Such interface is used for connecting ISDN line. Each port is dedicated to TE mode only. Therefore, you cannot use such interface to connect to any ISDN phone.



For the connection, refer to the following figure for reference.



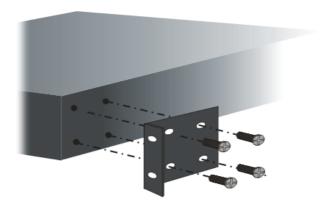
Note: When data transmission through this interface, the Green LED will flash.

1.3.3 Rack-Mounted Installation

The Vigor3300V+ Series can be mounted on a rack by using standard brackets in a 19-inch rack or optional larger brackets on 23-inch rack (not included). The bracket for 19- and 23-inch racks are shown below.



Attach the brackets to the chassis of a 19- or a 23-inch rack. The second bracket attaches the other side of the chassis as above procedure.



After the bracket installation, the Vigor3300 Series chassis can be installed in a rack by using four screws for each side of the rack.



Desktop Type Installation

Rubber pads are included with the Vigor3300V+ Series. These rubber pads improve the air circulation and decrease unnecessary rubbing on the desktop.





Chapter 2: Configuring Basic Settings

For use the router properly, it is necessary for you to change the password of web configuration for security and adjust primary basic settings.

This chapter explains how to setup a password for an administrator and how to adjust basic settings for accessing Internet successfully. Be aware that only the administrator can change the router configuration.

2.1 Changing Password

To change the password for this device, you have to access into the web browse with default password first.

1. Make sure your computer connects to the router correctly.



Notice: You may either simply set up your computer to get IP dynamically from the router or set up the IP address of the computer to be the same subnet as **the default IP address of Vigor router 192.168.1.1**. For the detailed information, please refer to the later section - Trouble Shooting of this guide.

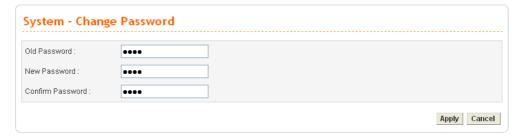
2. Open a web browser on your PC and type http://192.168.1.1. A pop-up window will open to ask for username and password. Please type default values on the window for the first time accessing. The default value for user name is draytek and the password is 1234. Next, click OK.



3. Now, the **Main Screen** will pop up.



4. Go to **System** page and choose **Change Password**.



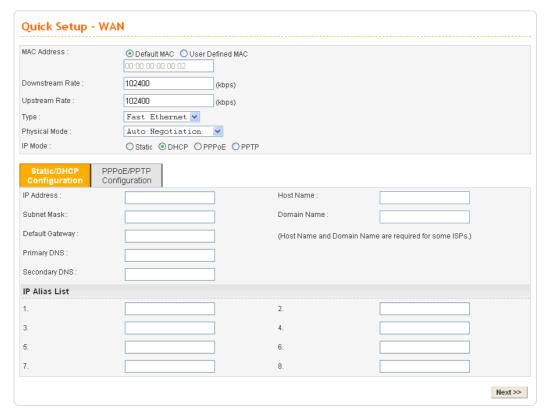
- 5. Enter the login password (1234) on the field of Old Password. Type a new one in the field of New Password and retype it on the field of Confirm Password. Then click **Apply** to continue.
- 6. Now, the password has been changed. Next time, use the new password to access the Web Configurator for this router.



2.2 Quick Setup

Quick Setup is designed for configuring your broadband router accessing Internet with simply steps. There are two phases of quick setup, one is WAN configuration and the other is LAN configuration.

In the **Quick Setup** group, you can configure the router to access the Internet with different modes such as Static, DHCP, PPPoE, or PPTP modes. For most users, Internet access is the primary application. The router supports the Ethernet WAN interface for Internet access. The following sections will explain in more detail the various broadband access configurations. All the settings in this section will be used in the first WAN1 interface.



MAC Address

Default MAC-

Use the default Mac address stored originally in router.

User Defined MAC-

Use a MAC address defined by the user.

Downstream Rate

Assign the downstream rate for this WAN interface. The default value is 102400 kbps (100 Megabit). This setting is very important for Vigor3300 Series incoming buffer adjustment. If you use a DSL subscriber service with a 2Mbps downstream, please set the

downstream rate setting with 2Mbps.

Upstream Rate

Assign the transmission rate for this WAN interface. The default value is 102400 kbps (100 Megabit). This setting is very important for Vigor3300 Series outgoing buffer adjustment. If you use a DSL subscriber service with a 256Kbps downstream, please set the downstream rate setting with 256Kbps.

Type

Select a connection type for this WAN interface. Currently, there is only one setting offered for you to choose - Fast Ethernet.

Physical Mode

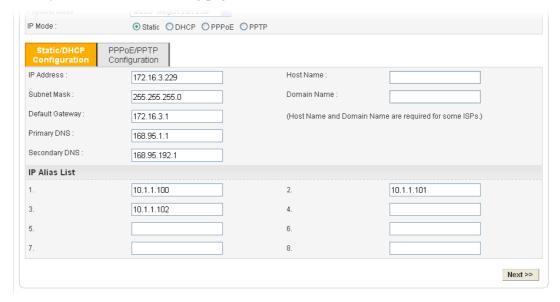
Select connection speed mode for this WAN interface. There are auto negotiation, full duplex, and half duplex of either 10M or 100M speed options for the WAN Interface.

IP Mode

You have to select an appropriate WAN connection type for connecting to the Internet through this router according to the settings that your ISP provided. Select an IP mode for this WAN interface. There are four available modes for Internet access, Static, DHCP, PPPoE, and PPTP. On this page you may configure the WAN interface to use Static (fixed IP), DHCP (dynamic IP address), **PPPoE** or **PPTP**. Most of the cable users will use the **DHCP** mode to get a globally reachable IP address from the cable host system.

2.2.1 Static Mode

You can manually assign a static IP address to the WAN interface and complete the configuration by applying the settings and rebooting your router. Choosing **Static** as the IP mode, you will see the following page.



All the settings here are set by privately. Your ISP will not provide these settings.



IP Address Type a private IP address to the WAN interface.Subnet Mask Type a subnet mask value to the WAN interface.

Default Gateway Type a private IP address to the gateway.

Primary DNS Type a private IP address to the primary DNS.

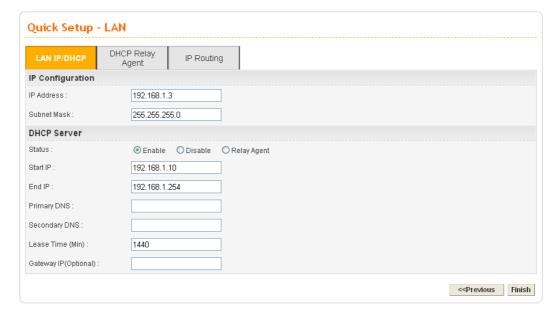
Secondary DNS Type a private IP address to the secondary DNS.

IP Alias List Type other IP addresses to be bound to this interface. This

setting is optional. If you have typed addresses here, you can see and choose it in later web page settings (e.g., **Advanced** >> **NAT**>>**Port Redirection/DMZ Host**). Thirty-two IP

addresses settings are allowed at one time.

After setting up the **WAN** interface, click **Next** to setup the LAN interface continuously.



IP Address Type an IP address for the LAN interface.

Subnet Mask Type the subnet mask for the LAN interface.

Status Click Enable to use DHCP server; click Disable to close

DHCP server; click **Relay Agent** to activate relay agent

function.

Start IP Type the start IP address of the IP pool that DHCP server can

use for clients in LAN.

End IP Type the end IP address of the IP pool that DHCP sever can

use for clients in LAN.

Primary DNS Type the IP address for primary DNS.

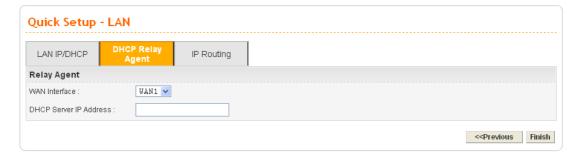
Secondary DNS Type a private IP address to the secondary DNS.

Lease Time (Min) Set a lease time for the DHCP server. The time unit is minute.

Gateway IP (Optional) Set a gateway IP address for the DHCP server.

Next, click **DHCP Relay Agent** tab to set DHCP server if required.

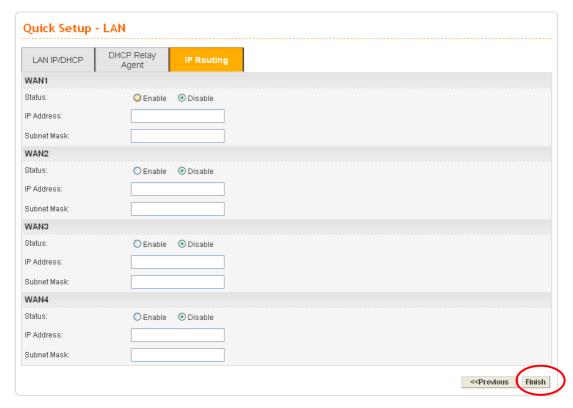




WAN Interface Choose the WAN interface for such connection.

DHCP Server IP Address Type an IP address for the DHCP server.

Next, click **IP Routing** tab to set routing path for each WAN interface if required.

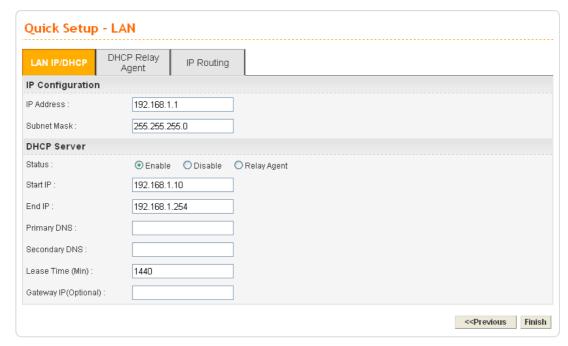


When you finished the above required settings, please click **Finish**. A system reboot page will appear. Click **Apply** to activate the static mode configuration.

2.2.2 DHCP Mode

DHCP allows a user to obtain an IP address automatically from a DHCP server on the Internet. If you choose **DHCP** mode, the DHCP server of your ISP will assign a dynamic IP address for Vigor3300 automatically. It is not necessary for you to assign any setting. (Host Name and Domain Name are required for some ISPs).

Simply click **Next** to setup LAN interface.



IP Address Type an IP address for the LAN interface.

Subnet Mask Type the subnet mask for the LAN interface.

Status Click Enable to use DHCP server; click Disable to close

DHCP server; click Relay Agent to activate relay agent

function.

Start IP Type the start IP address of the IP pool that DHCP server can

use for clients in LAN.

End IP Type the end IP address of the IP pool that DHCP sever can

use for clients in LAN.

Primary DNS Type the IP address for primary DNS.

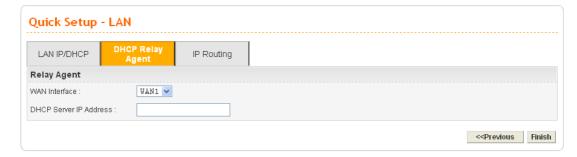
Secondary DNS Type a private IP address to the secondary DNS.

Lease Time (Min) Set a lease time for the DHCP server. The time unit is minute.

Gateway IP (Optional) Set a gateway IP address for the DHCP server.

Next, click **DHCP Relay Agent** tab to set DHCP server if required.

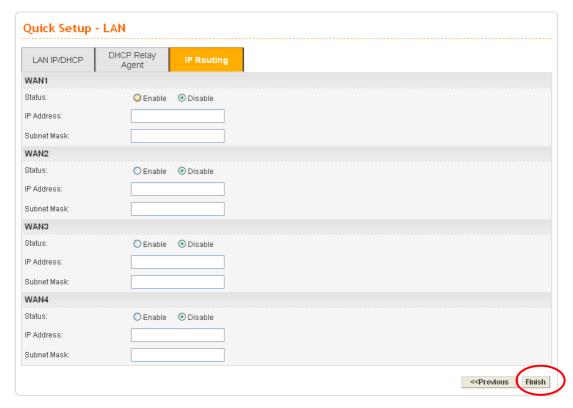




WAN Interface Choose the WAN interface for such connection.

DHCP Server IP Address Type an IP address for the DHCP server.

Next, click **IP Routing** tab to set routing path for each WAN interface if required.



When you finished the above settings, please click **Finish**. A system reboot page will appear. Click **Apply** to activate the DHCP mode configuration.

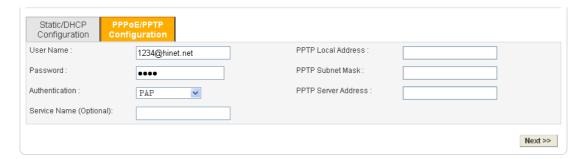
2.2.3 PPPoE

PPPoE stands for **Point-to-Point Protocol over Ethernet**. It relies on two widely accepted standards: PPP and Ethernet. It connects users through an Ethernet to the Internet with a common broadband medium, such as a single DSL line, wireless device or cable modem. All the users over the Ethernet can share a common connection.

PPPoE is used for most of DSL modem users. All local users can share one PPPoE connection for accessing the Internet. Your service provider will provide you information about user name, password, and authentication mode.

If your ISP provides you the **PPPoE** (Point-to-Point Protocol over Ethernet) connection, please select **PPPoE** for this router to get the following page. Enter the **username** and **password** provided by your ISP on the web page.



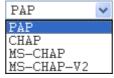


User Name Type a specific valid user name provided by the ISP.

Password Type a valid password provided by the ISP.

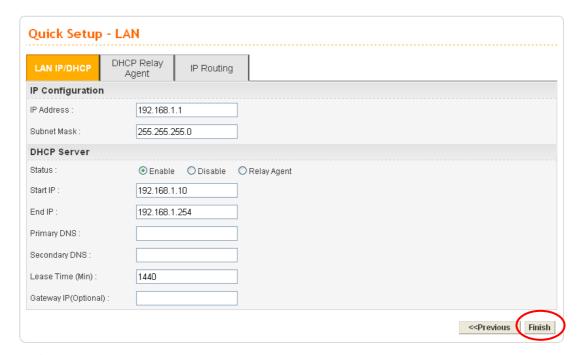
Authentication Select PAP, CHAP, MS-CHAP or MS-CHAP-V2 protocol

for PPP authentication. The default value is **PAP**.



Service Name Type a service name required from ISP service.

After setting up the **PPPoE**, click **Next** to setup the LAN interface continuously.



IP Address Type an IP address for the LAN interface.

Subnet Mask Type the subnet mask for the LAN interface.

Status Click Enable to use DHCP server; click Disable to close

DHCP server; click **Relay Agent** to activate relay agent

function.

Start IP Type the start IP address of the IP pool that DHCP server can

use for clients in LAN.

End IP Type the end IP address of the IP pool that DHCP sever can

use for clients in LAN.



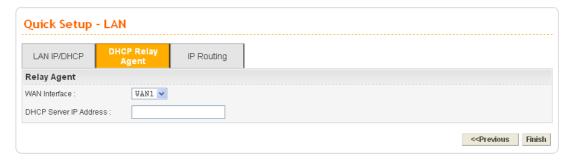
Primary DNS Type the IP address for primary DNS.

Secondary DNS Type a private IP address to the secondary DNS.

Lease Time (Min) Set a lease time for the DHCP server. The time unit is minute.

Gateway IP (Optional) Set a gateway IP address for the DHCP server.

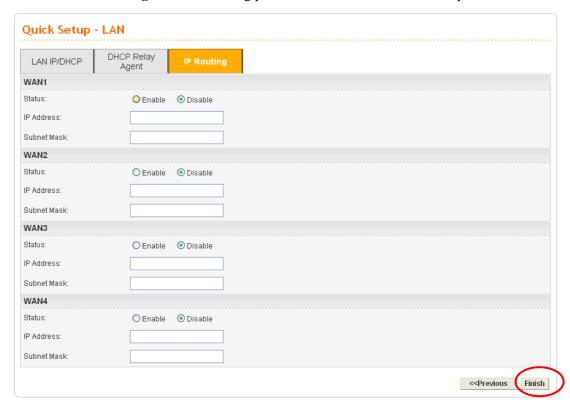
Next, click **DHCP Relay Agent** tab to set DHCP server if required.



WAN Interface Choose the WAN interface for such connection.

DHCP Server IP Address Type an IP address for the DHCP server.

Next, click **IP Routing** tab to set routing path for each WAN interface if required.



When you finished the above settings, please click **Finish**. A system reboot page will appear. Click **Apply** to activate the PPPoE mode configuration.

2.2.4 PPTP

This mode lets user get the IP group information by a DSL modem with PPTP service from ISP. Your service provider will give you user name, password, and authentication mode for a PPTP setting. Click **PPTP** as the protocol. Type in all the information that your ISP provides for this protocol.

If your ISP offers you **PPTP** (Point-to-Point Tunneling Protocol) mode, please select **PPTP** for this router. Next, enter the **PPTP Subnet Mask** (e.g., 255.255.255.0), **PPTP Local Address** (e.g., 10.66.99.88) and **PPTP Server Address** (e.g., 172.66.99.88) provided by your ISP on the web page.

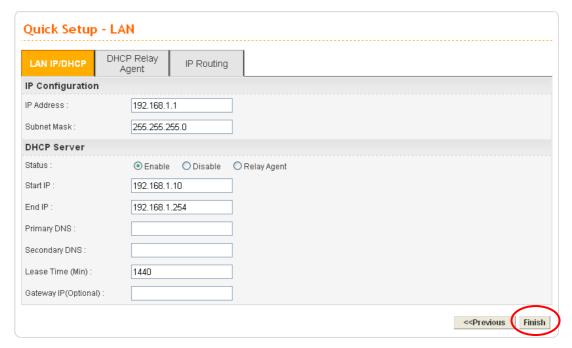
	PoE/PPTP ofiguration		
User Name :	1234@hinet.net	PPTP Local Address :	10.66.99.88
Password:	••••	PPTP Subnet Mask:	255.255.255.0
Authentication :	PAP 💌	PPTP Server Address :	172.66.99.88
Service Name (Optional):			
			Next >>

PPTP Local Address Assign a local IP address of PPTP.

PPTP Subnet Mask Assign a net mask value for IP address of PPTP.

PPTP Server Address Assign a remote IP address of PPTP server.

After setting up the **PPTP**, click **Next** to setup the LAN interface continuously.



IP Address Type an IP address for the LAN interface.

Subnet Mask Type the subnet mask for the LAN interface.

Status Click Enable to use DHCP server; click Disable to close

DHCP server; click **Relay Agent** to activate relay agent

function.



Start IP Type the start IP address of the IP pool that DHCP server can

use for clients in LAN.

End IP Type the end IP address of the IP pool that DHCP sever can

use for clients in LAN.

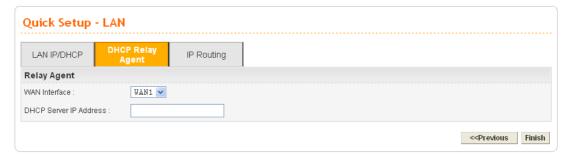
Primary DNS Type the IP address for primary DNS.

Secondary DNS Type a private IP address to the secondary DNS.

Lease Time (Min) Set a lease time for the DHCP server. The time unit is minute.

Gateway IP (Optional) Set a gateway IP address for the DHCP server.

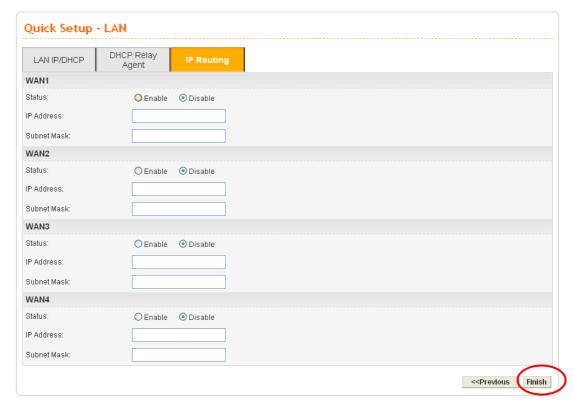
Next, click **DHCP Relay Agent** tab to set DHCP server if required.



WAN Interface Choose the WAN interface for such connection.

DHCP Server IP Address Type an IP address for the DHCP server.

Next, click **IP Routing** tab to set routing path for each WAN interface if required.



When you finished the above settings, please click **Finish**. A system reboot page will appear. Click **Apply** to activate the PPTP mode configuration.



Chapter 3: Applications

3.1 Application for 802.1 VLAN

3.1.1 Block LAN-to-LAN Communication

To control the communication of PCs among different network segments effectively, please adjust firewall setting to **deny** LAN to LAN communication from **Firewall >IP Filter Group Table**. Thus, PCs that belong to various LANs will not connect with each other through the router. To a company with several departments, such feature is useful for it to determine data sharing among different departments.

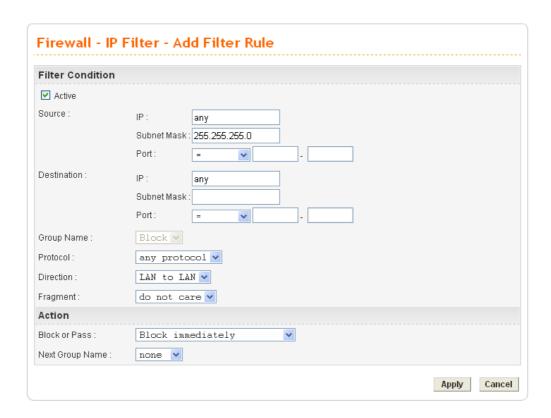
1. Open **Firewall>IP Filter>Group Table** to access into the following page. Click Index #2 radio button.



2. In this page, click **Add Rule**. Choose **Block** as Next Group Name.



3. In the following page, please set **Block immediately** as the action and click **Apply**.



4. Now you will get the following page.



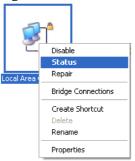
3.1.2 How to Check/Edit VLAN ID on Your PC?

Not all the network cards support VLAN features. If you cannot sure if the network card of your computer supports tagged VLAN or not, please do the following steps to check (or edit) VLAN ID on your PC.

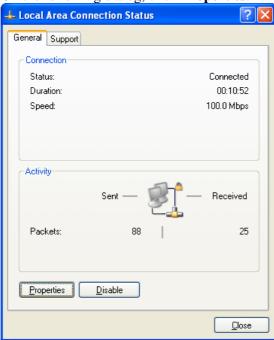
1. Go to **Control Panel** and then double-click on **Network Connections**.



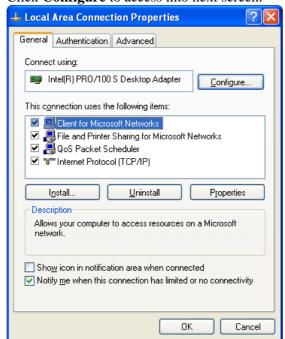
2. Right-click on **Local Area Connection** and click on **Status**.



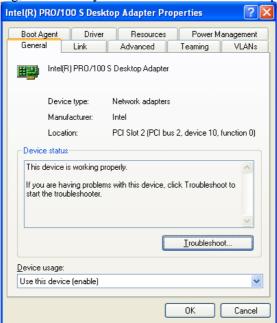
3. On the following dialog, click **Properties**.



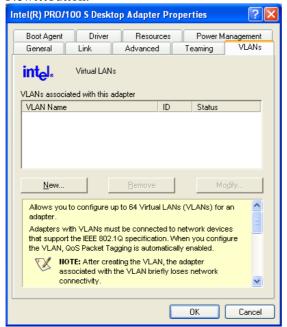
4. Click **Configure** to access into next screen.



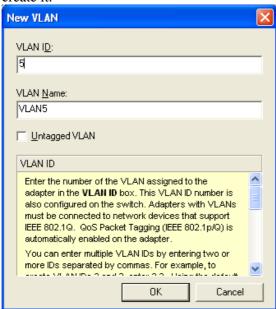
5. On this dialog box, locate **VLANs** tag and click on it. If you cannot find out VLANs tag, that means your network card does not support VLAN feature.



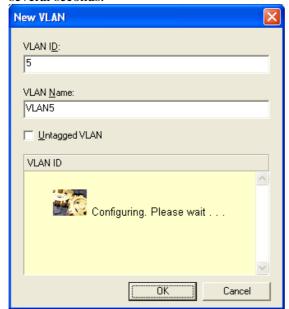
6. In this screen, there is no VALN existed. You can create a new one. Please click the **New...**button.



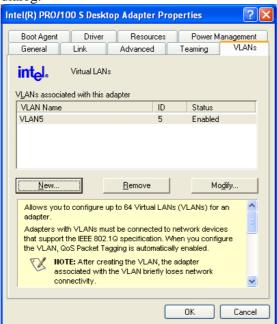
7. In **New VLAN** dialog, please type a number in the box of VLAN ID. Here, "5" is entered. The corresponding VLAN Name will appear automatically. Next, click **OK** to create it.



8. After you click OK, the system will configure for the VLAN settings. Please wait for several seconds.



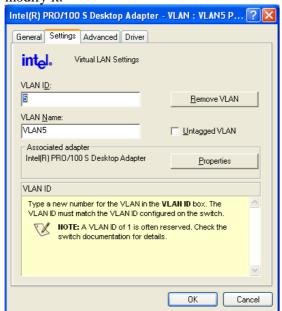
9. When the configuration is finished, the new VLAN settings with ID number and name will appear on previous dialog, **Desktop Adapter Properties**. Click **OK** to exit this dialog.



10. Now, the **Desktop Adapter – VLAN** dialog will appear as follows. Please click **OK.**

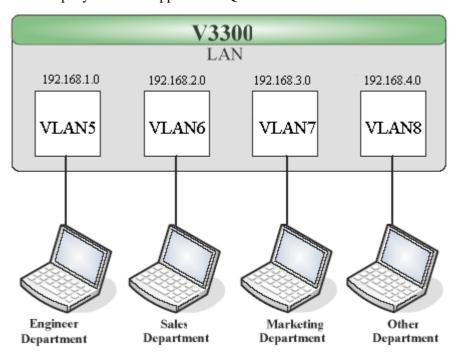


11. Next time, if you want to check VLAN setting again, please open **Settings** tag to modify it.

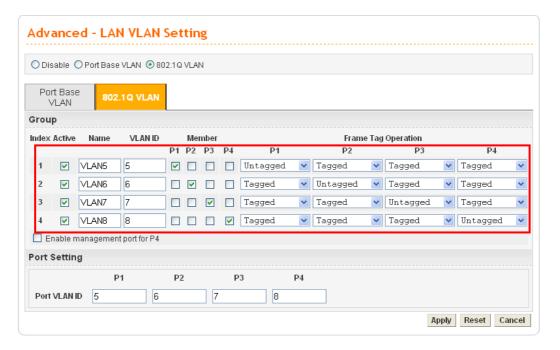


3.1.3 Four VLANs for Different Departments in A Company

A company wants to separate the Engineer Department, Sales Department, Marketing Department and Other Department to limit their communication with each other to ensure the security. In this case, we can define four VLANs that are VLAN5, VLAN6, VLAN7 and VLAN8. The subnet of VLAN5 is 192.168.1.0; the subnet of VLAN6 is 192.168.2.0; the subnet of VLAN7 is 192.168.3.0, and the subnet of VLAN8 is 192.168.4.0. However, each PC in the company does not support 802.1Q.



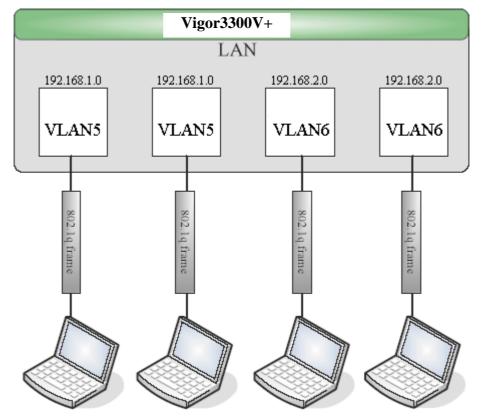
- 1. Refer to A.1 to block LAN-to-LAN communication.
- 2. Create VLAN5, VLAN6, VLAN7 and VLAN8 Groups.
- 3. In the VLAN5, input "5" to VLAN ID. In the Member field, choose p1. Then choose the "Untagged" for Frame Tag Operation in p1. Configure the PVID to "5" for the device does not support 802.1Q VLAN.
- 4. In the VLAN6, input "6" to VLAN ID. In the Member field, choose p2. Then choose the "Untagged" for Frame Tag Operation in p2. Configure the PVID to "6" for the device does not support 802.1Q VLAN.
- 5. In the VLAN7, input "7" to VLAN ID. In the Member field, choose p3. Then choose the "Untagged" for Frame Tag Operation in p3. Configure the PVID to "7" for the device does not support 802.1Q VLAN.
- 6. In the VLAN8, input "8" to VLAN ID. In the Member field, choose p4. Then choose the "Untagged" for Frame Tag Operation in p4. Configure the PVID to "8" for the device does not support 802.1Q VLAN.



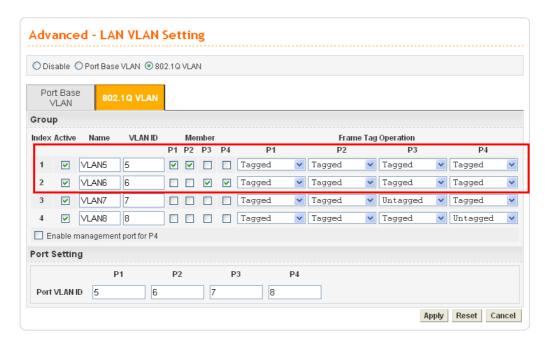
- 7. After applying the settings, the web page will be redirected to "reboot" web page. You can ignore it and continue to configure the Network setting. After finishing Network setting, you can execute the reboot procedure.
- 8. After rebooting, the tagged ports will communicate with 802.1Q tagged devices only.
- 9. In the Network setting, type the subnet 192.168.1.0 to LAN. For example, the VLAN5 LAN IP is 192.168.1.1 and the Subnet Mask is 255.255.255.0. Then, users in the Engineer Department can set IP address from 192.168.1.2 to 192.168.1.254.
- 10. In the Network setting, type the subnet 192.168.2.0 to LAN2. For example, the VLAN6 LAN IP is 192.168.2.1 and the Subnet Mask is 255.255.255.0. Then, users in the Engineer Department can set IP address from 192.168.2.2 to 192.168.2.254.
- 11. In the Network setting, type the subnet 192.168.3.0 to LAN3. For example, the VLAN7 LAN IP is 192.168.3.1 and the Subnet Mask is 255.255.255.0. Then, users in the Engineer Department can set IP address from 192.168.3.2 to 192.168.3.254.
- 12. In the Network setting, type the subnet 192.168.4.0 to LAN4. For example, the VLAN8 LAN IP is 192.168.4.1 and the Subnet Mask is 255.255.255.0. Then, users in the Engineer Department can set IP address from 192.168.4.2 to 192.168.4.254.

3.1.4 Two VLANs for Different Departments in A Company

A company wants to separate the Engineer Department and Other Departments to limit their communication to protect the engineering data. In this case, we can define two VLANs that are VLAN5 and VLAN6. The subnet of VLAN5 is 192.168.1.0, and the subnet of VLAN6 is 192.168.2.0.



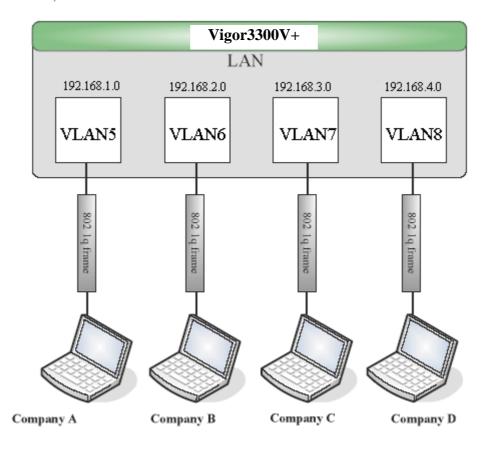
- 1. Refer to A.1 to block LAN-to-LAN communication.
- 2. Create VLAN5 and VLAN6 Groups.
- 3. In the VLAN5, type "5" to VLAN ID. In the Member field, choose p1 and p2. Then choose "Tagged" for Frame Tag Operation in p1 and p2. We can ignore the PVID (Port VLAN because 802.1q tag will be inserted to the frame from the PC of Engineer Department.
- 4. In the VLAN6, type "6" to VLAN ID. In the Member field, choose p3 and p4. Then choose "Tagged" for Frame Tag Operation in p3 and p4. We can ignore the PVID (Port VLAN because 802.1q tag will be inserted to the frame from other departments.



- 5. After applying the settings, the web page will be redirected to "reboot" web page. User can it and continue to configure the Network setting. After finishing Network setting, you can execute the reboot procedure.
- 6. After rebooting, the tagged ports will communicate with 802.1Q tagged devices only.
- 7. In the Network setting, type the subnet 192.168.1.0 to LAN. For example, the VLAN5 LAN IP is 192.168.1.1 and the Subnet Mask is 255.255.255.0. Then, users in the Engineer Department can set IP address from 192.168.1.2 to 192.168.1.254.
- 8. In the Network setting, type the subnet 192.168.2.0 to LAN2. For example, the VLAN6 LAN IP is 192.168.2.1 and the Subnet Mask is 255.255.255.0. Then, users in the other departments can set IP address from 192.168.2.2 to 192.168.2.254.

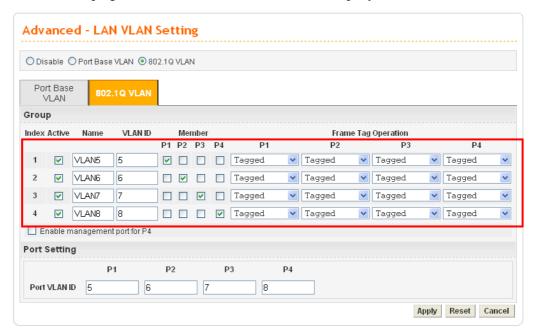
3.1.5 Example for the Companies in the Same Building

There are four companies in the same building. They share the broadband network and use the Vigor3300V+ router to achieve the load balance, security, and VoIP features. In this case, we can define four VLANs including VLAN5, VLAN6, VLAN7 and VLAN8. The subnet of VLAN5 is 192.168.1.0; the subnet of VLAN6 is 192.168.2.0; the subnet of VLAN7 is 192.168.3.0; and the subnet of VLAN8 is 192.168.4.0.



- 1. Refer to A.1 to block LAN-to-LAN communication.
- 2. Create VLAN5, VLAN6, VLAN7 and VLAN8 Groups.
- 3. In the VLAN5, type "5" to VLAN ID. In the Member field, choose p1. Then choose the "Tagged" for Frame Tag Operation in p1. We can ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from the PC of company A.
- 4. In the VLAN6, type "6" to VLAN ID. In the Member field, choose p2. Then choose the "Tagged" for Frame Tag Operation in p2. We can ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from company B.
- 5. In the VLAN7, type "7" to VLAN ID. In the Member field, choose p3. Then choose the "Tagged" for Frame Tag Operation in p3. We can ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from the PC of company C.

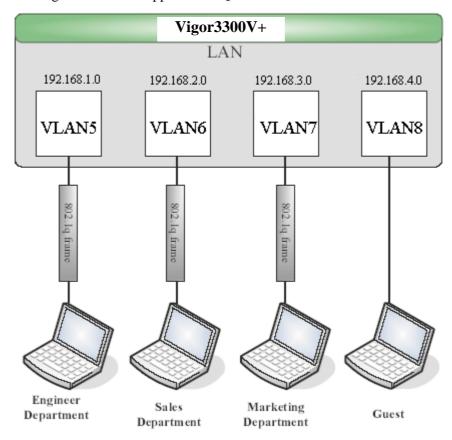
6. In the VLAN8, type "8" to VLAN ID. In the Member field, choose p4. Then choose the "Tagged" for Frame Tag Operation in p4. We can ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from company D.



- 7. After applying the settings, the web page will be redirect to "reboot" web page. User can ignore it and continue to configure the Network setting. After finishing Network setting, you can execute the reboot procedure.
- 8. After rebooting, the tagged ports will communicate with 802.1Q tagged devices only.
- 9. The network configuration is the same with A.2.1. Please refer to A.2.1.

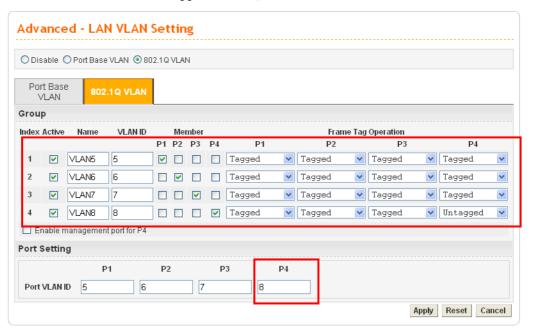
3.1.6 Example for A Company and Guest

A company wants to separate the Engineer Department, Sales Department, Marketing Department and guest to limit their communication with any department to ensure the security. In this case, we can define four VLANs that are VLAN5, VLAN6, VLAN7 and VLAN8. The subnet of VLAN5 is 192.168.1.0; the subnet of VLAN6 is 192.168.2.0; the subnet of VLAN7 is 192.168.3.0; and the subnet of VLAN8 is 192.168.4.0. However, the notebook of guest does not support 802.1Q.



- 1. Refer to A.1 to block LAN-to-LAN communication.
- 2. Create VLAN5, VLAN6, VLAN7 and VLAN8 Groups.
- 3. In the VLAN5, type "5" to VLAN ID. In the Member field, choose p1. Then choose the "Tagged" for Frame Tag Operation in p1. We can ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from the PC of Engineer Department.
- 4. In the VLAN6, type "6" to VLAN ID. In the Member field, choose p2. Then choose the "Tagged" for Frame Tag Operation in p2. We can ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from Engineer Department.
- 5. In the VLAN7, type "7" to VLAN ID. In the Member field, choose p3. Then choose the "Tagged" for Frame Tag Operation in p3. We can ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from the PC of Engineer Department.

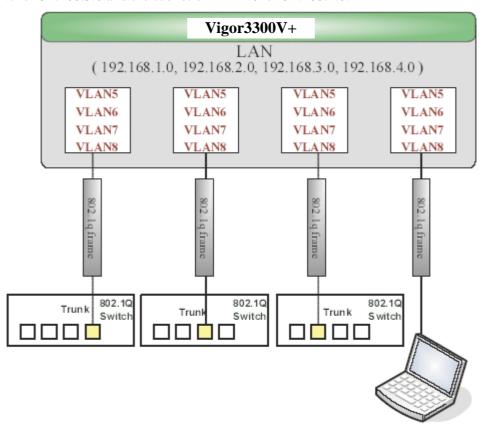
6. In the VLAN8, type "8" to VLAN ID. In the Member field, choose p4. Then choose the "Untagged" for Frame Tag Operation in p4. We should configure the PVID to "8", because the device does not support 802.1Q VLAN.



- 7. After applying the settings, the web page will be redirected to "reboot" web page. User can ignore it and continue to configure the Network setting. After finishing Network setting, you can execute the reboot procedure.
- 8. After rebooting, the tagged ports will communicate with 802.1Q tagged devices only.
- 9. The network configuration is the same with A.2.1. Please refer to A.2.1 part.

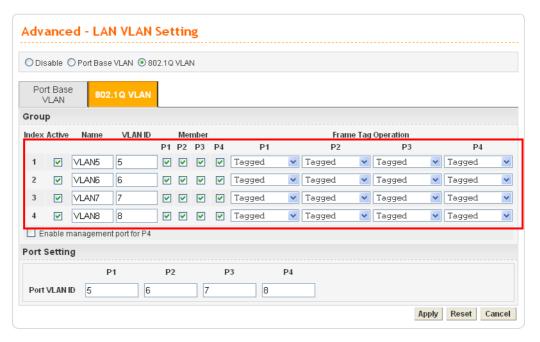
3.1.7 Example for Trunk Usage

A company wants to separate the Engineer Department, Sales Department, Marketing Department and other departments to limit their communication with each other to ensure the security. Many employees of the company use some switches supported 802.1Q VLAN to expand the network. In this case, we can define four VLANs that are VLAN5, VLAN6, VLAN7 and VLAN8. Each LAN port is Trunk port which supports multiple VLAN. The subnet of VLAN5 is 192.168.1.0; the subnet of VLAN6 is 192.168.2.0; the subnet of VLAN7 is 192.168.3.0 and the subnet of VLAN8 is 192.168.4.0.



- 1. Refer to A.1 to block LAN-to-LAN communication.
- 2. Create VLAN5, VLAN6, VLAN7 and VLAN8 Groups.
- 3. In the VLAN5, input "5" to VLAN ID. In the Member field, choose p1, p2, p3 and p4. Then choose the "Tagged" for Frame Tag Operation in p1, p2, p3 and p4. We can ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from the switch.
- 4. In the VLAN6, type "6" to VLAN ID. In the Member field, choose p1, p2, p3 and p4. Then choose the "Tagged" for Frame Tag Operation in p1, p2, p3 and p4. We can ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from switch.
- 5. In the VLAN7, type "7" to VLAN ID. In the Member field, choose p1, p2, p3 and p4. Then choose the "Tagged" for Frame Tag Operation in p1, p2, p3 and p4. We can

- ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from the switch.
- 6. In the VLAN8, type "8" to VLAN ID. In the Member field, choose p1, p2, p3 and p4. Then choose the "Tagged" for Frame Tag Operation in p1, p2, p3 and p4. We can ignore the PVID (Port VLAN ID), because 802.1q tag will be inserted to the frame from some users.



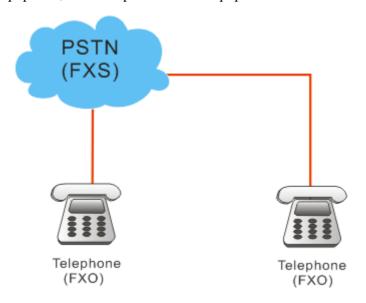
- 7. After applying the settings, the web page will be redirected to "reboot" web page. User can ignore it and continue to configure the Network setting. After finishing Network setting, you can execute the reboot procedure.
- 8. After rebooting, the tagged ports will communicate with 802.1Q tagged devices only.
- 9. The network configuration is the same with A.2.1. Please refer to A.2.1 part.

3.2 Application for VoIP

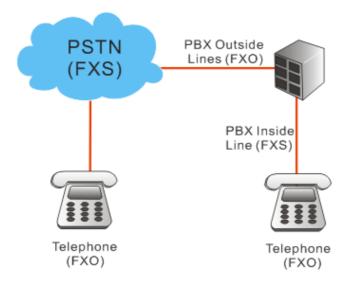
3300V+ has two expansion slots; each slot can be plugged into 4-port VoIP card, ISDN-NTTE or ISDN-TE card. The VoIP card involves two kinds of interface: FXS and FXO. The ISDN-NTTE card involves two kinds of interface: NT for port 1 and 3; TE or NT (user configurable) for port 2 and 4. And ISDN-TE card involves 4-port TE mode. You can deploy different VoIP/ISDN applications according to the requirements.

3.2.1 FXS and FXO

FXS (Foreign eXchange Station) and FXO (Foreign eXchange Office) are assembled with a pair. A telecommunications line from an FXO device must be connected to an FXS device. Similarly, an FXS device must be connected to an FXO device. For example, PSTN is FXS equipment, and a telephone is FXO equipment.



As for the Private Branch Exchange (PBX), it is more special because it has both FXS and FXO devices at the same time. Outside lines of the PBX are usually connected to the phone line, at this case, the PBX acts as FXO equipment; inside lines of the PBX are usually connected to telephones, so the PBX acts as FXS equipment.





FXS equipment

PSTN or inside lines of PBX

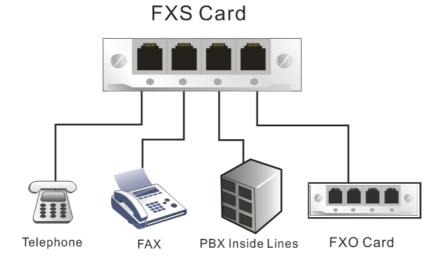
FXO equipment

Telephones, FAX machines and outside lines of PBX.

Based on the characteristics described above that the FXS equipment and the FXO equipment must connect with each other, please pay special attention when you use FXS card and FXO card.

FXS card

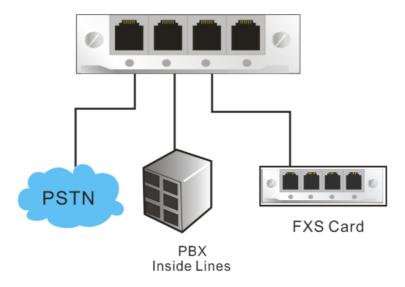
This card can connect to the telephone, FAX machine, outside lines of PBX and FXO port on FXO card.



FXO card

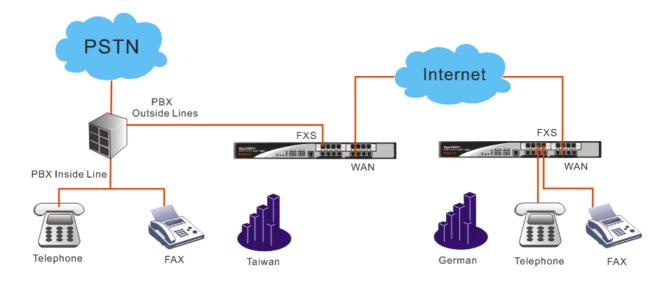
This card can connect to PSTN, inside lines of PBX and FXS port on FXS cards.

FXO Card



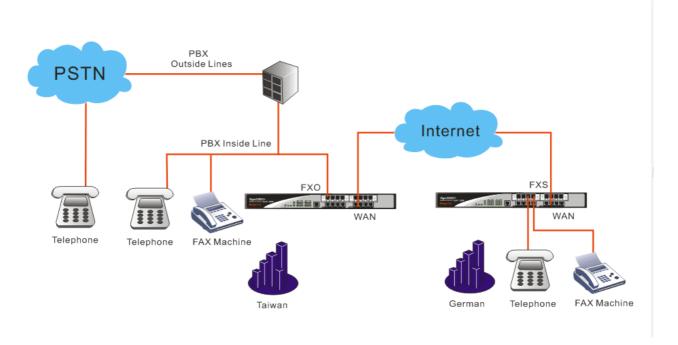
3.2.2 Practical Application of FXS card with PBX

By combining the FXS with headquarters' PBX, it allows the internal telephones in headquarters to communicate with branch's telephones through the Internet. (For detailed configuration, please refer to VoIP and ISDN examples.)



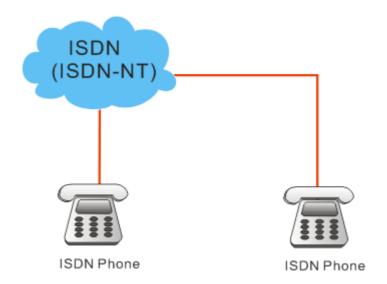
3.2.3 Practical Application of FXO card with PBX

By combining the FXO with headquarters' PBX, it allows the branch's telephones to connect to Headquarters' PBX via the Internet, and communicate with the customers via the PBX. Another application is that you can call back to the Headquarters from outside, and communicate with the branch via the Internet. (For detailed configuration, please refer to VoIP and ISDN examples.)

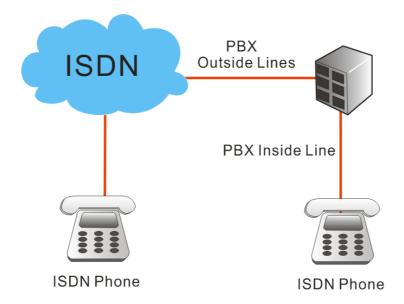


3.2.4 ISDN NT and TE

NT means Network Terminal. The ISDN port in NT mode is a port that used to connect general ISDN phones. And TE means Terminal Equipment. The ISDN port in TE mode is a port that used to connect ISDN line or ISDN PBX.



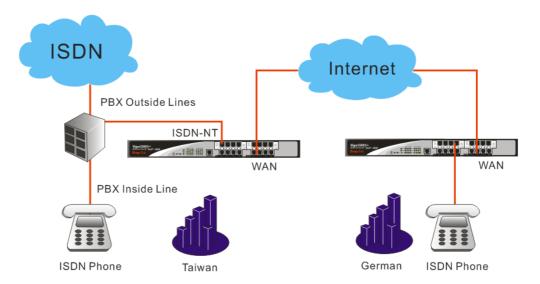
As for the Private Branch Exchange (PBX), it is more special because it has both ISDN-NT and ISDN-TE devices at the same time. Outside lines of the PBX are usually connected to the ISDN line, at this case, the PBX acts as ISDN-TE equipment; inside lines of the PBX are usually connected to telephones, so the PBX acts as ISDN-NT equipment.



Based on the characteristics described above that the ISDN-NT equipment and the ISDN-TE equipment must connect with each other, please pay special attention when you use ISDN-NT card and ISDN-TE card.

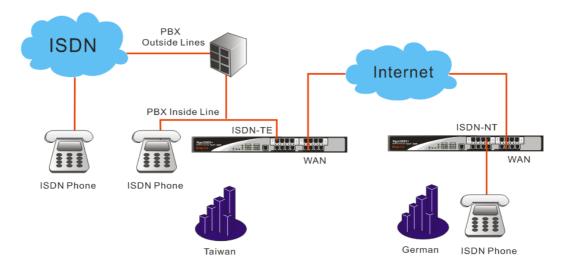
3.2.5 Practical Application of ISDN-NT with PBX

By combining the ISDN-NT with headquarters' PBX, it allows the internal telephones in headquarters to communicate with branch's telephones through the Internet. (For detailed configuration, please refer to VoIP and ISDN examples.)



3.2.6 Practical Application of ISDN-TE with PBX

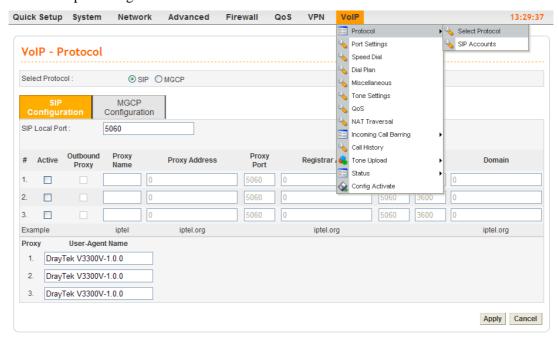
By combining the ISDN-TE with headquarters' PBX, it allows the branch's telephones to connect to Headquarters' PBX via the Internet, and communicate with the customers via the PBX. Another application is that you can call back to the Headquarters from outside, and communicate with the branch via the Internet. (For detailed configuration, please refer to VoIP and ISDN examples.)



3.2.7 VoIP Basic

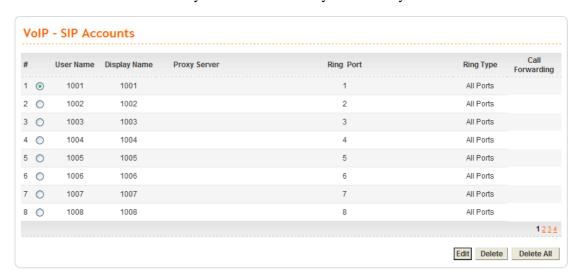
Protocol – Select Protocol

Select the communication protocol (SIP or MGCP) and the IP Address (WAN or LAN/VPN) used by VoIP. You need to configure relative settings at first. Please refer to the figure below as an example of Vigor 3300V+.



Protocol – SIP Accounts

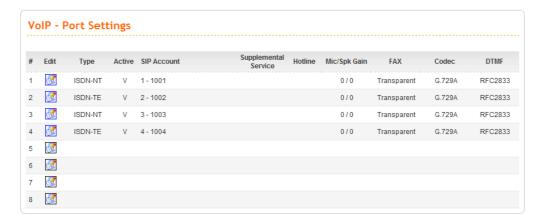
Router provides default configuration for SIP accounts. You can click any one of the radio buttons and click Edit to modify the SIP account for your necessity.



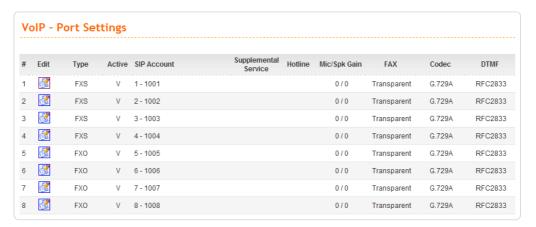
Port Settings

This page displays the basic settings for each port. Click the **Edit** icon in the **Phone Number** page to enter the **Edit** page. Then you can configure this port.



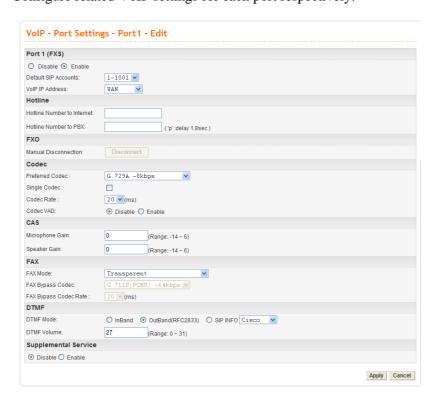


OR



Port Settings - Port - Edit

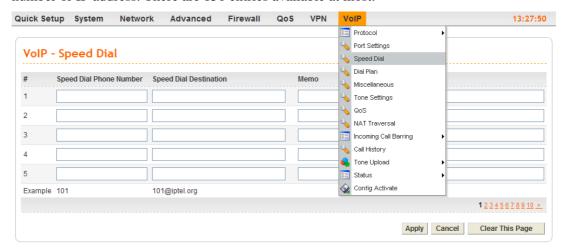
Configure related VoIP settings for each port respectively.





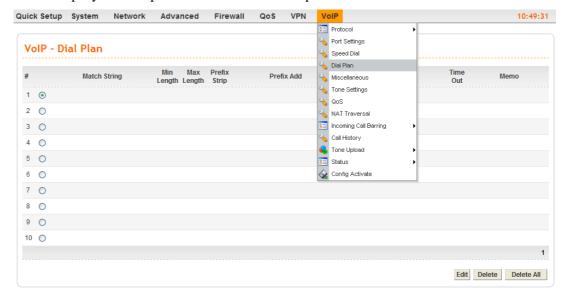
Speed Dial

Setup the Speed Dial Phone numbers, this function is more convenient to dial extension number or IP address. There are 150 entries available at most.



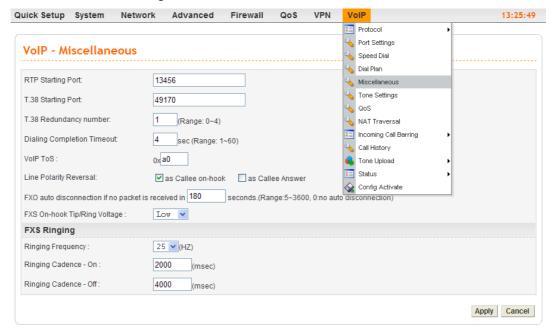
Dial Plan

It can simplify the dial process. There are 60 dial plan entries available at most.



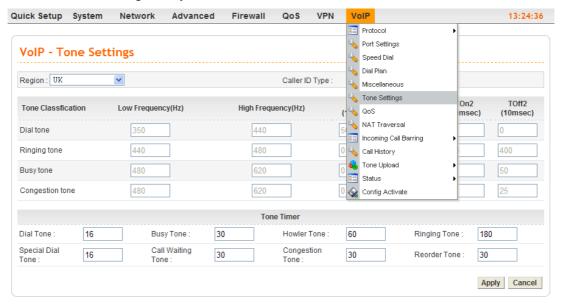
Miscellaneous

Other related VoIP settings.



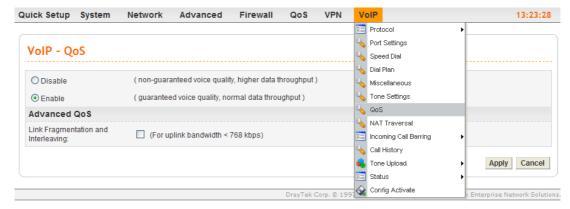
Tone Settings

There are optional built-in 15 groups of tone for different regions, and a group of tone (User Defined) can be configured by users.



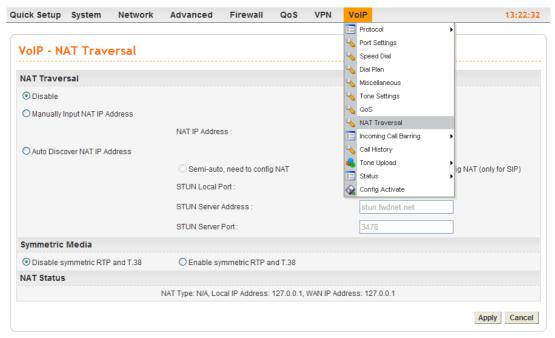
QoS

Enable this function to ensure the quality of VoIP conversation. The default value is **Enable**.



NAT Traversal

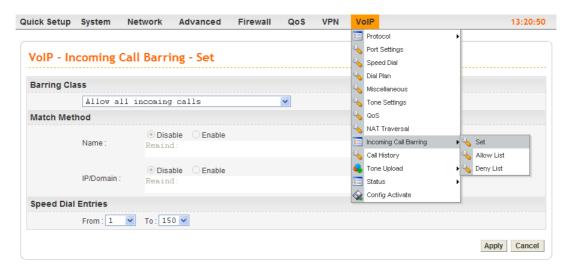
When the WAN interface of Vigor3300+ is a private IP address, the VoIP traffics must pass through the upper-layer NAT router. User can enable STUN function in order to make VoIP function can work smoothly.



Note: The upper-layer router must forward the UDP packets with port number 5060 (for SIP protocol), 13456~13486 (for RTP) and 49170~49200 (for T.38) to the WAN IP address of Vigor3300V+. Users can define the port number(s) for their necessity.

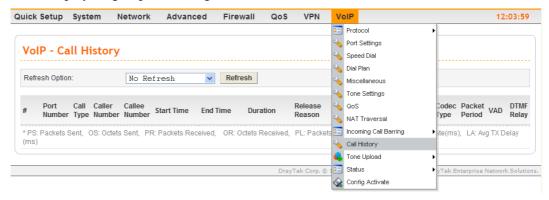
Incoming Call Barring – Set

This function can receive or reject the specific VoIP calling via Internet. The rules are based on the speed dial number or IP/Domain.



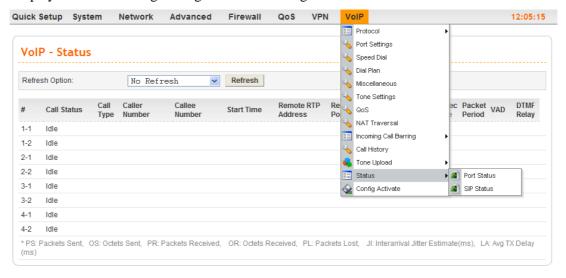
Call History

It can display 50 groups of calling information.



Status

Display current VoIP registering status and calling status.





3.3 VoIP and ISDN Examples

There are many different kinds of applications about VoIP function. Most of VoIP callings must be via a VoIP Server by registering, except we can dial VoIP number by the IP address directly. We will set up a basic configuration and registration as an example 1. The other examples might be revised based on this example.

The VoIP function mainly depends on the requirement and application. All the examples are based on example 1 to revise configuration in accordance with the usage requirement and application.

Example 1: Basic Configuration and Registration

Example 2: Basic Configuration and Registration for ISDN

Example 3: Basic Calling Method

Example 4: VoIP over VPN

Example 5: Practical Application of FXS

Example 6: Practical Application of FXO

Example 7: Practical Application of ISDN-NT

Example 8: Practical Application of ISDN-TE

3.3.1 Example 1 - Basic Configuration and Registration

In this case, Vigor3300V+ uses a FXS card and a FXO card with four groups of "iptel" numbers and "fwd" numbers respectively. The Codec is G.729A. WAN IP address is 220.135.240.207. 2910V has two VoIP Ports with an iptel number and the fwd number respectively. The Codec is G.729A, and the WAN IP is 61.31.167.135.

Basic settings in Vigor 3300V+ and 2910V

	WAN IP	Port Number	Phone Number	Proxy	Codec
3300V+	220.135.240.207	Port1(FXS)	888833	iptel	G.729A
		Port2(FXS)	888834	iptel	G.729A
		Port3(FXS)	660533	fwd	G.729A
		Port4(FXS)	660534	fwd	G.729A
		Port5(FXO)	888835	iptel	G.729A
		Port6(FXO)	888836	iptel	G.729A
		Port7(FXO)	660525	fwd	G.729A
		Port8(FXO)	660526	fwd	G.729A
2910V	61.31.167.135	Port1(FXS)	888829	iptel	G.729A
		Port2(FXS)	660529	fwd	G.729A

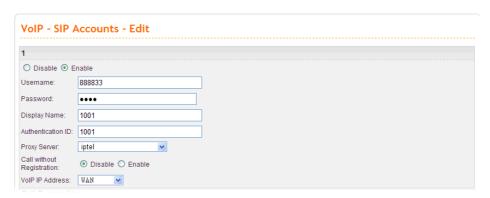
	Proxy	Domain	Port
iptel	iptel.org	iptel.org	5060
fwd	fwd.pulver.com	fwd.pulver.com	5060

Configuration Example for Vigor3300V+

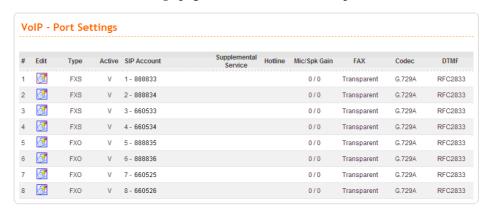
1. Enter **VoIP - Protocol** page and configure related settings on SIP Configuration.



2. Set SIP accounts (e.g., username and proxy server) by referring to the table "Basic settings in Vigor 3300V+ and 2910V" on last page.

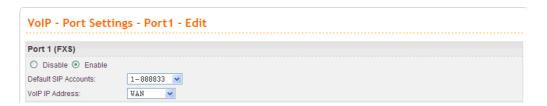


3. Enter **VoIP - Port Settings** page, click the **Edit** icon of port 1.



4. Enter the **Port 1** page. This page falls into six sections.

Port1 (FXS) Display the port type, **enable** or **disable** the port, choose the SIP account, and etc.





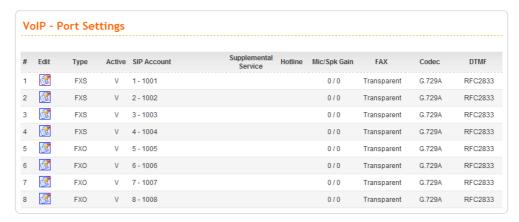
5. Set Port $2 \sim \text{Port } 8$ one by one in turn.

Type: Port 1 ~Port 4 are **FXS**, Port 5 ~Port 8 are **FXO**.

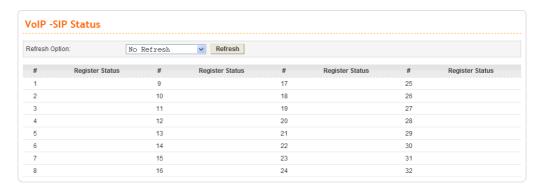
Active: Port 1 ~Port 8 are all active (v=Enable).

SIP Account: Accounts of Port 1 ~ Port 8.

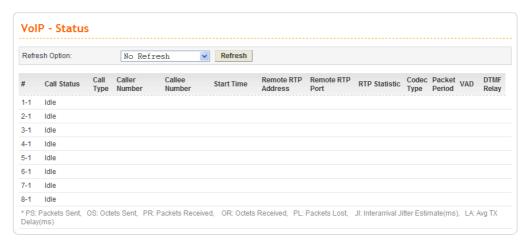
Codec: Port 1 ~Port 8 all prior use G.729A - 8kbps.



6. Check the VoIP Status. Please enter the **VoIP** – **Status** - **SIP Status** page first and wait one or two minutes (The time depends on SIP Server's response speed and the network condition). **OK** means the registration is successful; **Failed** means the registration is failed.



Next, please enter **VoIP** – **Status - Port Status.** This page will display calling information from Port 1 \sim Port 8. **Idle** means there is no conversations on Port 1 \sim Port 8.

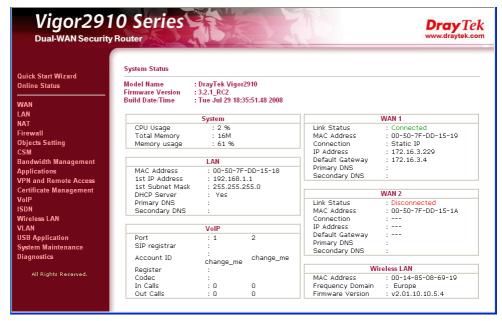




Note: This page will automatically refresh based on the setting configured in **Refresh Option**. You may click **Refresh** button to renew immediately.

Configuration Example for Vigor2910V

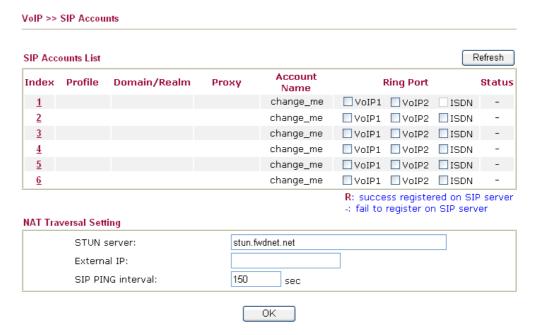
1. Open the Web interface of the router and open VoIP menu.



Click SIP Account.

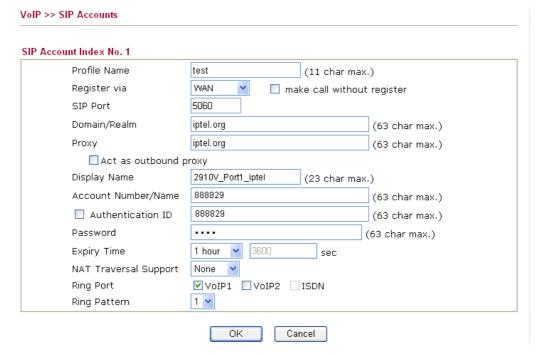


Configure Port1 and Port2 by clicking Index number 1 and 2.





Type relevant SIP Servers used for registration respectively.



After configuration, please click **OK** to save the settings. 2910 series will go to **VoIP** >>**SIP** Account page automatically.

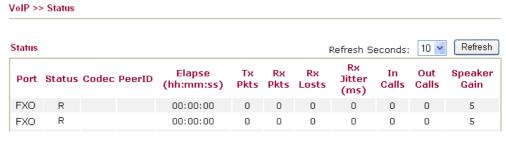
1. Open VoIP>>Status.



2. Wait one or two minutes (The time depends on SIP Server's response speed and the network condition).

Channel: R means Port 1 and Port 2 register successfully.

Status: **IDLE** means there is no conversations on Port 1~ Port 8.



Now the configuration is completed.

3.3.2 Example 2 - Basic Configuration and Registration for ISDN

In this case, Vigor3300V+ uses an ISDN-NT card and an ISDN-TE card with four groups of "iptel" numbers and "fwd" numbers respectively. The Codec is G.729A. WAN IP address is 220.135.240.207. 2910V has two VoIP Ports with an iptel number and the fwd number respectively. The Codec is G.729A, and the WAN IP is 61.31.167.135.

Basic settings in Vigor 3300V+ and 2910V

	WAN IP	Port Number	Phone Number	Proxy	Codec
3300V+	220.135.240.207	Port1(ISDN-NT)	888833	iptel	G.729A
		Port2(ISDN-NT)	888834	iptel	G.729A
		Port3(ISDN-NT)	660533	fwd	G.729A
		Port4(ISDN-NT)	660534	fwd	G.729A
		Port5(ISDN-TE)	888835	iptel	G.729A
		Port6 ISDN-TE)	888836	iptel	G.729A
		Port7(ISDN-TE)	660525	fwd	G.729A
		Port8(ISDN-TE)	660526	fwd	G.729A
2910V	61.31.167.135	Port1(ISDN-NT)	888829	iptel	G.729A
		Port2(ISDN-NT)	660529	fwd	G.729A

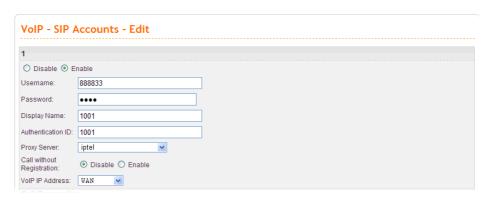
	Proxy	Domain	Port
iptel	iptel.org	iptel.org	5060
fwd	fwd.pulver.com	fwd.pulver.com	5060

Configuration Example for Vigor3300V+

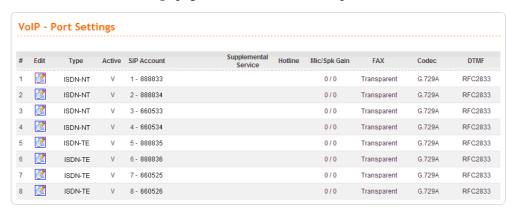
1. Enter **VoIP - Protocol** page and configure related settings on SIP Configuration.



2. Set SIP accounts (e.g., username and proxy server) by referring to the table "Basic settings in Vigor 3300V+ and 2910V" on last page.



3. Enter **VoIP - Port Settings** page, click the **Edit** icon of port 1.



Enter the **Port 1** page. This page falls into six sections.
 Port1 (ISDN-NT) Display the port type, **enable** or **disable** the port, choose the SIP account, and etc.



5. Set Port $2 \sim \text{Port } 8$ one by one in turn.

Type: Port 1 ~Port 4 are **ISDN-NT**, Port 5 ~Port 8 are **ISDN-TE**.

Active: Port 1 ~Port 8 are all **active** (**v**=Enable).

SIP Account: Accounts of Port 1 ~ Port 8.

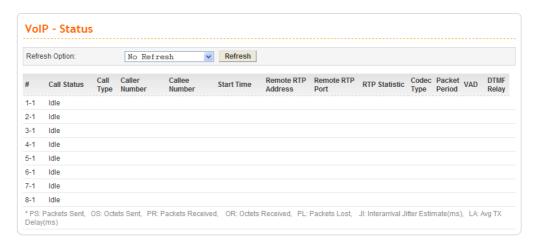
Codec: Port 1 ~Port 8 all prior use G.729A - 8kbps.



6. Check the VoIP Status. Please enter the **VoIP** – **Status** - **SIP Status** page first and wait one or two minutes (The time depends on SIP Server's response speed and the network condition). **OK** means the registration is successful; **Failed** means the registration is failed.



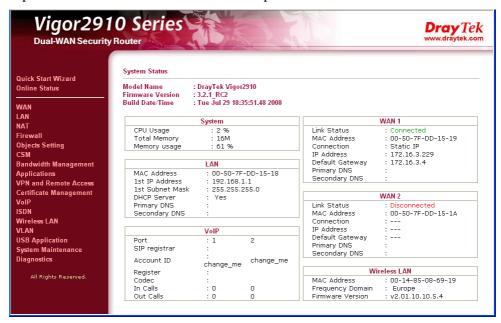
Next, please enter **VoIP** – **Status - Port Status.** This page will display calling information from Port 1 \sim Port 8. **Idle** means there is no conversations on Port 1 \sim Port 8.



Note: This page will automatically refresh based on the setting configured in **Refresh Option**. You may click **Refresh** button to renew immediately.

Configuration Example for Vigor2910V series

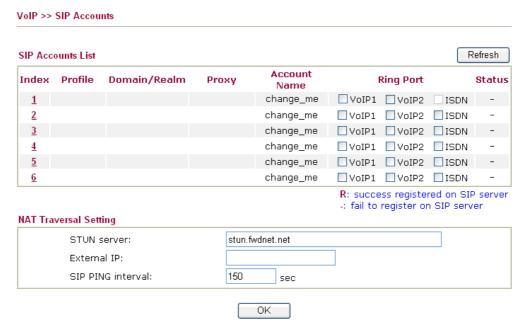
1. Open the Web interface of the router and open **VoIP menu**.



Click SIP Account.

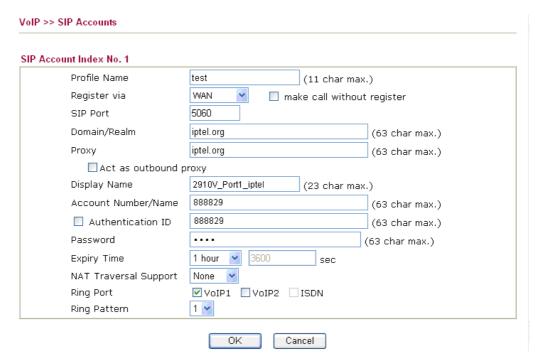


Configure Port1 and Port2 by clicking Index number 1 and 2.



Type relevant SIP Servers used for registration respectively.





After configuration, please click **OK** to save the settings. 2910 series will go to **VoIP** >>**SIP** Account page automatically.

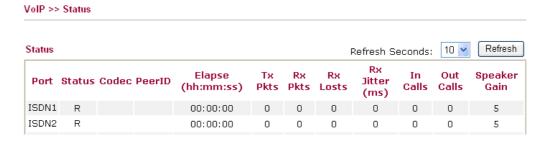
2. Open VoIP>>Status.



3. Wait one or two minutes (The time depends on SIP Server's response speed and the network condition).

Channel: R means Port 1 and Port 2 register successfully.

Status: **IDLE** means there is no conversations on Port 1~ Port 8.



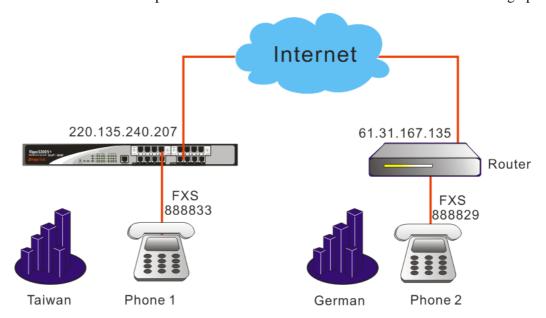
Now the configuration is completed.

3.3.3 Example 3 - Basic Calling Method

We will introduce three basic VoIP calling methods, involving Direct IP Call, Intercommunication with one SIP Proxy Server and Intercommunication with different SIP Proxy Servers. All the settings are based on the VoIP Example 1(Basic Configuration and Registration).

Direct IP Call (Call with each other without registration)

Connect a telephone into 3300V+'s Port 1 and 2910V's Port 1 respectively. They can call with each other directly with IP addresses if only 3300V+ and 2910V both have public IP addresses and have set up the Phone Numbers. Below shows a scenario architecture graph:



Configuration table

	WAN IP	Port Number	Phone Number	Proxy	Codec
3300V+	220.135.240.207	Port1(FXS)	888833	iptel	G.729A
2910V	61.31.167.135	Port1(FXS)	888829	iptel	G.729A

Furthermore, do **NOT** enable the **Outbound Proxy** feature when you set up 3300V+ and 2910V to use Direct IP Call. (It is not **active** in the Example 1; please see Figure 30-2 shown below) Otherwise, even if you dial the IP address, the call will be sent to the SIP Proxy Server still. Besides, if the SIP Proxy Server doesn't forward the call to remote VoIP user's WAN IP, you can't do this action.



Configuration Example for Vigor3300V+

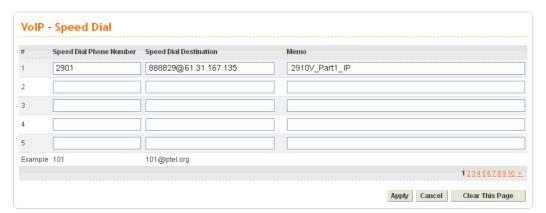
Enter VoIP - Speed Dial page, configure relevant settings for 2910V's Port1.

Speed Dial Phone Number: type 2901.

Speed Dial Destination: Cal lee's Number@IP, type 888829@61.31.167.135.

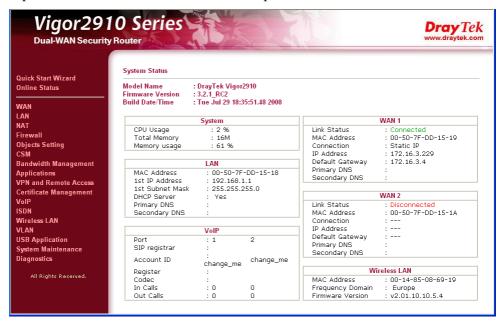
Memo: To facilitate ease differentiation please type 2910V_Port1_IP.

Click **Apply** to save the settings and finish the configuration.



Configuration Example for Vigor2910V

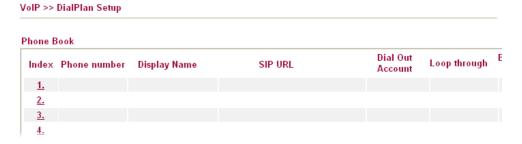
1. Open the Web interface of the router and open **VoIP menu**.



2. Open VoIP>>DialPlan and click Phone Book



3. Click Index 1.



4. Enter relevant settings for 3300V+'s Port 1. Click **OK** to save the settings.

Enable: click ($\sqrt{ }$) to activate the entry.

Phone Number: type 3301.

Display Name: To facilitate ease differentiation please type 3300V_Port1_IP.

SIP URL: Callee's Number@IP, please type **888833@220.135.240.207**.

Phone Book Index No. 1 ☑ Enable Phone Number 3301 3300V+_Port1_IP Display Name 888833 SIP URL @ 220.135.240.207 Dial Out Account Default 😽 Loop through None 🔽 Backup Phone Number OK Clear Cancel

5. Confirm the settings are correct, and then finish the configuration.



Start to dial by using telephones.

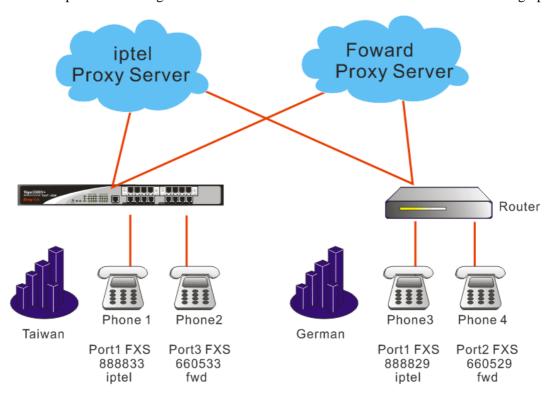
Phone 1 calls Phone 2 ---> Press 2901# or 888829*61*31*167*135#.

Phone 2 calls Phone 1--->Press 3301#.

Note: # indicates termination of the phone number. After pressing #, VoIP is immediately called out. Or you may wait 3 seconds if you do not press #. With 2910V you can't only dial alphanumeric addresses or @ symbols. To dial an IP address, start and end it with a # (hash) replace the dots with * (star). In this example you have to press #220*135*240*207#. But 3300V+ can only receive the format of Number@IP. So it is required to setup 3300V+'s number (888833@220.135.240.207) in the DialPlan entry.

Intercommunication with one SIP Proxy Server (registration)

Connect telephones into 3300V+'s Port 1 & Port 3 and 2910V's Port 1 & Port 2 respectively. Each port needs to register in the SIP Server. Below shows a scenario architecture graph:



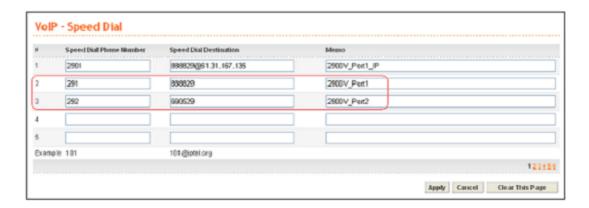
Configurations between Vigor 3300V+ and 2910V

	WAN IP	Port Number	Phone Number	Proxy	Codec
3300V+ 220.135.240.20°	220 135 240 207	Port1(FXS)	888833	iptel	G.729A
3300 V T	220.133.240.207	Port3(FXS)	660533	fwd	G.729A
2910V	61.31.167.135	Port1(FXS)	888829	iptel	G.729A
2710 V	01.51.107.155	Port2(FXS)	660529	fwd	G.729A

You can also add Speed Dial numbers in **Speed Dial** to speed up the dialing, or to accommodate the setup of company's extension numbers.

Configuration Example for Vigor3300V+

Enter the **VoIP - Speed Dial** page and add the second and third group of Speed Dial number. Then click **Apply** to save the settings and finish the configuration.



Start to dial by using telephones.

Phone 1 call Phone 3---> Press **888829**# or **291**#.

Phone 2 call Phone 4--->Press 660529# or 292#.

Phone 3 call Phone 1--->Press 888833#.

Phone 4 call Phone 2--->Press 660533#.

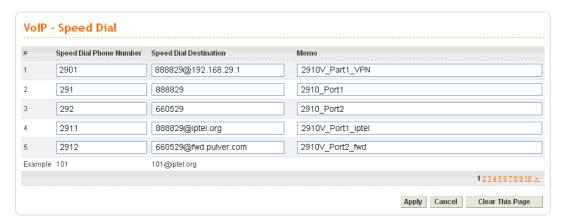
Note: # indicates termination of the phone number. After pressing #, VoIP is immediately called out. Or you may wait 3 seconds if you do not press #.

Intercommunication with different SIP Proxy Servers

Connect telephones into 3300V+'s Port 1 & Port 3 and 2910V's Port 1 & Port 2 respectively. Each phone registers to the SIP Server. The settings and scenario are the same as the above example. But they must be set up in conjunction with the Speed Dial.

Configuration Example for Vigor3300+

Enter the **VoIP - Speed Dial** page and add the **4th** and **5th** group of Speed Dial number. Then press **Apply** to save the settings and finish the configuration.



Configuration Example for Vigor2910V

Open **VoIP** >> **DialPlan** and click **Phone Book**. Then add the second and third group of Speed Dial number.





Start to dial by using telephone.

Phone 1 call Phone 4--->Press 2912#.

Phone 2 call Phone 3--->Press 2911#.

Phone 3 call Phone 1--->Press 3312#.

Phone 4 call Phone 2--->Press 3311#.

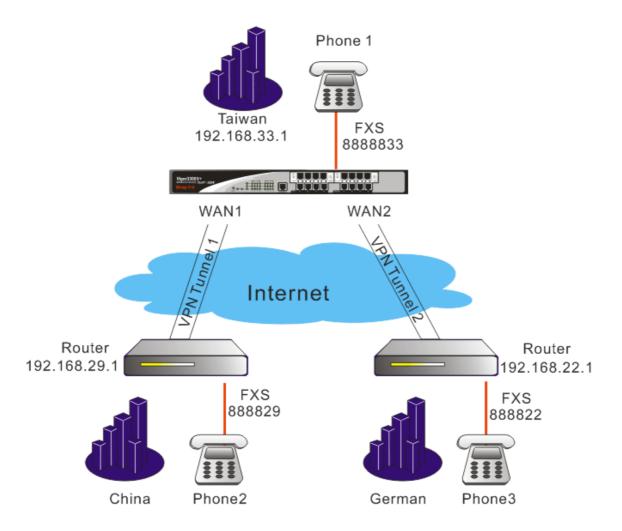
Note: # indicates termination of the phone number. After pressing #, VoIP is immediately called out. Or you may wait 3 seconds if you do not press #.



3.3.4 Example 4 - VoIP over VPN

Based on the **VoIP Example 1**(**Basic Configuration and Registration**), we will introduce how to dial the VoIP call through an encrypted VPN tunnel.

In this example Vigor3300V+ acts as a bridge accepting incoming VPN connections from the other two routers (Vigor2910V and Vigor2200V). The VPN traffic between Vigor2910V and Vigor2200V are all passed through Vigor3300V+. These three sites internal networks must be within the same subnet (192.168.X.X). Either site can ping the other two routers. Then you can make a VoIP call through the encrypted VPN tunnel by directly dialing remote router's LAN IP. Below shows the architecture graph:



Configuration table

	3300V+ Headquarters	2910V Branch Offices	2200V Teleworker
WAN IP	220.135.240.207 PPPoE, fixed IP	61.31.167.135 PPPoE, dynamic IP	
WAIVII	219.81.160.206 PPPoE, fixed IP		61.230.207.146 PPPoE, dynamic IP
LAN IP	192.168.33.1	192.168.29.1	192.168.22.1
Internal network	192.168.33.X	192.168.29.X	192.168.22.X
Encryption method	DES-SHA1		
Preshared Key	3300		
Tiesnared Rey	1234		1234

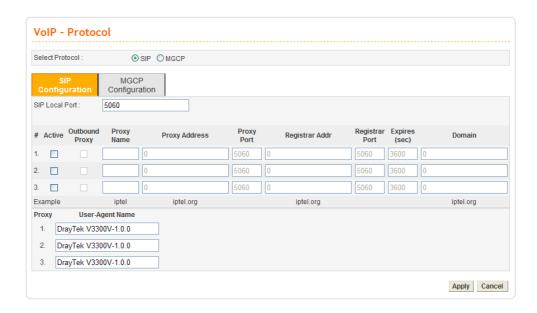
	WAN IP	Port Number	Phone Number	Proxy	Codec
3300V+	220.135.240.207	Port1(FXS)	888833		G.729A
2910V	61.31.167.135	Port1(FXS)	888829		G.729A
2200V	61.230.207.146	Port1(FXS)	888822		G.729A

About the VPN configurations please refer to **VPN Example 3(three part communication)**. About VoIP basic configuration please refer to **VoIP Example 1(Basic Configuration and Registration)**.

The following examples are modified which based on these two examples.

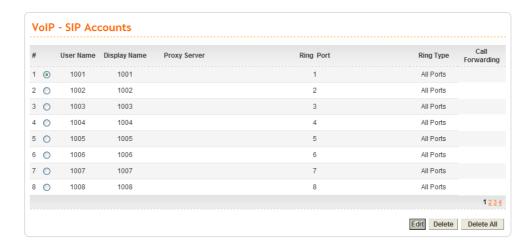
Configuration Example for Vigor3300V+

1. Enter the **VoIP>> Protocol>>Select Protocol** page. Disable all the **Active** entries by removing the $(\sqrt{})$ box. After configuration, please click **Apply** to save the settings.

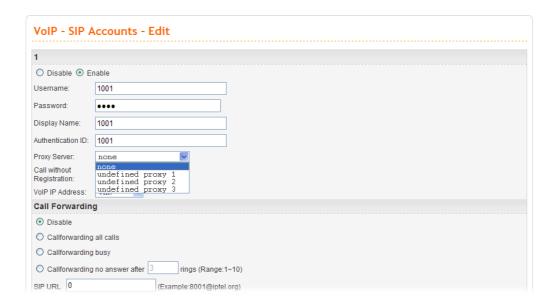




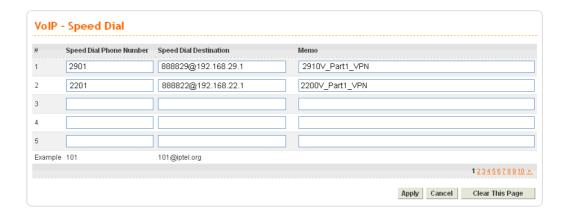
Or, open VoIP>>SIP Accounts and click radio button 1. Click Edit.



Set LAN/VPN as VoIP IP Address.

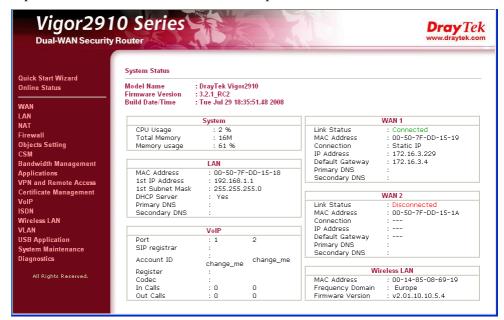


2. Enter the **VoIP - Speed Dial** page and input the first and second group of Speed Dial Phone Number. Click **Apply** to save the settings.



Configuration Example for Vigor2910V series

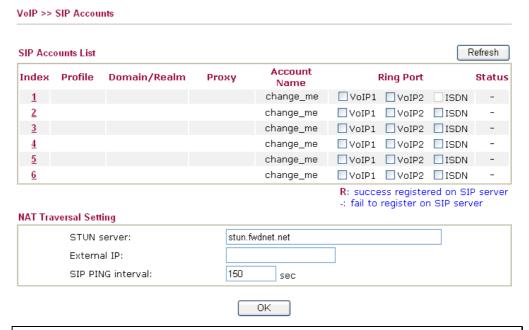
1. Open the Web interface of the router and open **VoIP menu**.



Click SIP Account.

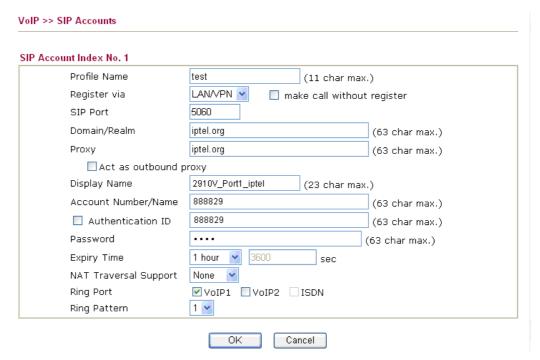


Configure Port1 and Port2 by clicking Index number 1 and 2.



Note: Do not set Stun Server when calling through VPN.

Type relevant SIP Servers used for registration respectively. Set LAN/VPN as Register via for Port1 and Port2.



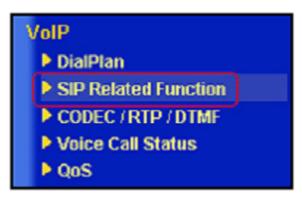
After configuration, please click **OK** to save the settings. Vigor2910 series will go to **VoIP** >>**SIP Account** page automatically.

2. Open **VoIP>>DialPlan** and click **Phone Book**. Add the first and second group of Speed Dial Phone Number.



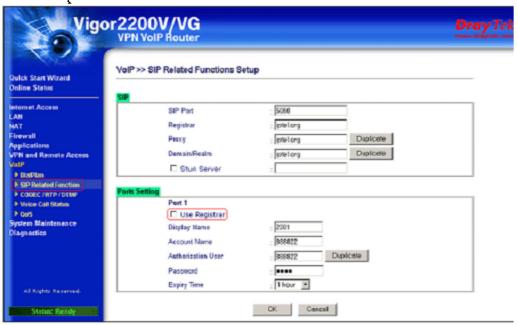
Configuration Example for Vigor2200V

1. Enter 2200V's Web and click **VoIP - SIP Related Function** page.



SIP related function of 2200V

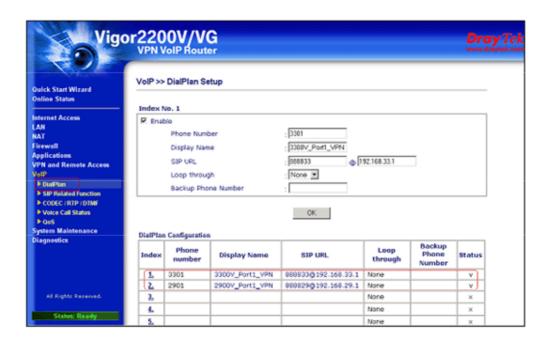
2. Setup Port 1. This page falls into two sections, SIP: Set up the SIP Server used for registration. Ports: Set up the account details.



After configuration, please click **OK** to save the settings.

Note: Do not set up the Proxy and Stun Server when calling through VPN. While in 2200V firmware v2.5.5.4, the Proxy will be active if Use Registrar is enabled. So make sure not click Use Registrar.

3. Enter **VoIP - DialPlan** page and the first and second group of Speed Dial Phone Number.



After configuration, please confirm that the VPNs are established and they can communicate with each other. (Please refer to VPN - IPSec - LAN to LAN Usage Example 2).

Start to dial by using telephones.

Phone 1 call Phone 2--->Press 2901# or 888829*192*168*29*1#.

Phone 1 call Phone 3---->Press 2201# or 888822*192*168*22*1#.

Phone 2 call Phone 1---->Press 3301#.

Phone 2 call Phone 3---->Press 2201# or #192*168*22*1#.

Phone 3 call Phone 1---->Press 3301#.

Phone 3 call Phone 2---->Press 2901# or #192*168*29*1#.

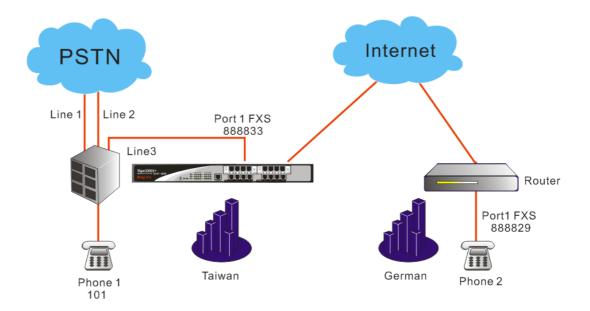
Note: # indicates termination of the phone number. After pressing #, VoIP is immediately called out. Or you may wait 3 seconds if you do not press #.

3.3.5 Example 5 - Practical Application of FXS

Based on the **VoIP Example 1(Basic Configuration and Registration**), we will introduce the practical application of FXS.

Generally, the practical application of FXS falls into the following two sections.

- Connect the telephones (Please refer to VoIP Example 1). Two VoIP equipments call with each other.
- Connect PBX's Outside Lines. The usage is the same as that of PSTN line. Different PBX has its own settings and required configuration by you. Below shows a scenario architecture graph:



Configuration table between 3300V+and 2910V

	WAN IP	Port Number	Phone Number	Proxy	Codec
3300V+	220.135.240.207	Port1(FXS)	888833	iptel	G.729A
2910V	61.31.167.135	Port1(FXS)	888829	iptel	G.729A

Suppose there are two PSTN lines connected to PBX's Outside Lines. The third Outside Line is connected to 3300V+'s FXS Port1. The Inside Line is connected to a telephone with the extension 101. If the extension wants to dial VoIP using Line 3, you must firstly press 3, and then dial the phone number.



Example of lines connections

	PBX	Phone Number
Line3(3)	Outside Lines	888833
Phone1	Inside Lines	101

Start to dial by using telephones.

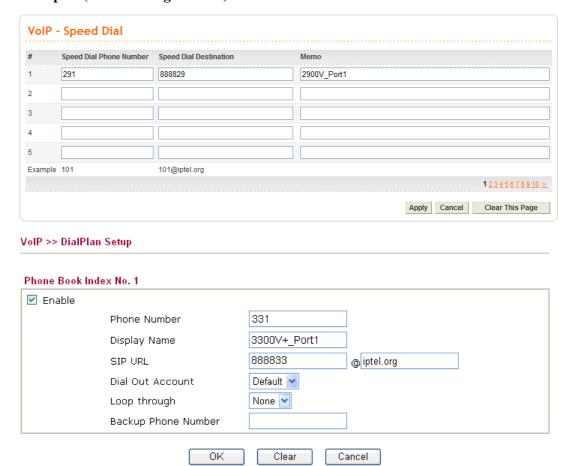
Phone 1 calls Phone 2---->Press 3, after hearing the dial tone press VoIP number 888829#.

Phone 2 calls Phone 1---->Press **888833**#, after getting through you will hear the auto reply from the PBX. Then press the extension **101**.

Note: # indicates termination of the phone number. After pressing #, VoIP is immediately called out. Or you may wait 3 seconds if you do not press #.

This example is the intercommunication with one SIP Proxy Server. For the applications of Direct IP Call and Intercommunication with different SIP Proxy Servers please refer to **3.3.3 Example 3(Basic Calling Method)**. The VoIP call can also wok with VPN, please refer to **3.3.4 Example 4(VoIP over VPN)**.

Also you can set up the Speed Dial entry. To accommodate the extension please set up 888829 to **291**, 888833 to **331**. You may refer to the figures shown below and **3.3.3 Example 3(Basic Calling Method)**.





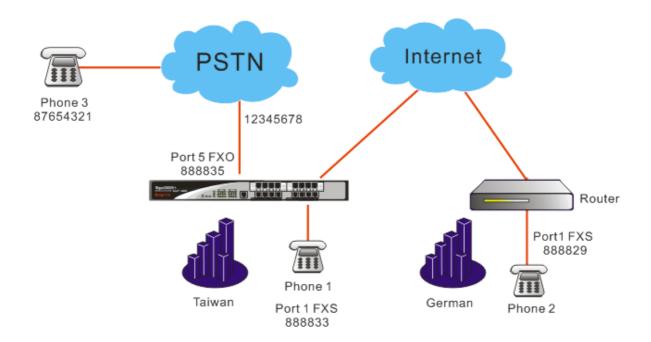
3.3.6 Example 6 - Practical Application of FXO

Based on the **VoIP Example 1(Basic Configuration and Registration**), we will introduce the practical application of FXO.

Generally the practical application of FXO falls into the following two sections:

Connect to PSTN line

By connecting 3300V+'s FXO Port 5 to a PSTN line, VoIP is seamlessly integrated to PSTN line and allows you to call not only the remote VoIP user, but also the remote PSTN user. Also the PSTN user can call the VoIP user. Below shows a scenario architecture graph:



Configuration table between 3300V+ and 2910V

	WAN IP	Port Number	Phone Number	Proxy	Codec
3300V+	220.135.240.207	Port1(FXS)	888833	iptel	G.729A
3300V+ 220.133.240.207	Port5(FXO)	888835	iptel	G.729A	
2100V	61.31.167.135	Port1(FXS)	888829	iptel	G.729A

The number of the PSTN line connected into the FXO Port 5 on the 3300V+ is 12345678. The number of another PSTN line is 87654321.

About VoIP basic settings please refer to VoIP Example 1(Basic configuration and registration)

Start to dial by using telephones.

Phone 1 calls Phone 3----> Press **888835#.** After getting through you will hear the dial tone, then press the PSTN number **87654321**#.

Phone 2 calls Phone 3---->Press **888835**#. After getting through you will hear the Dial tone, then press the PSTN number **87654321**#.

Phone 3 calls Phone 2---->Press **12345678**. After getting through you will hear the Dial tone, then press the VoIP number **888829**#.

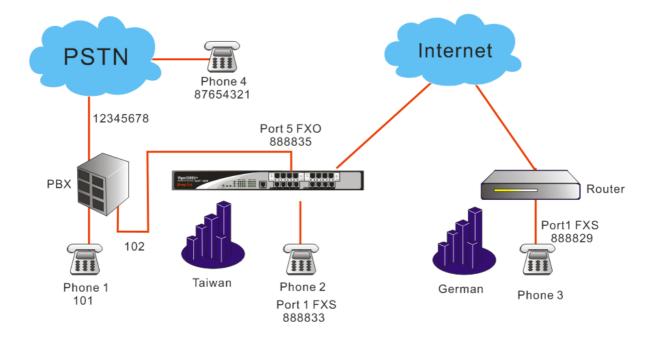


Phone 3 calls Phone 1---->Press **12345678.** After getting through you will hear the Dial tone, then press the VoIP number **888833**#.

Note: # indicates termination of the phone number. After pressing #, VoIP is immediately called out. Or, you may wait 3 seconds if you do not press #.

Connect PBX's Inside Lines. The usage is the same as that of common extension.
 Different PBX has its own settings and required configuration by you.

By connecting 3300V+'s FXO Port5 to PBX's Inside Line, VoIP is seamlessly integrated to PBX's inside lines and allows you to call not only the VoIP, but also the PSTN line and PBX's extension. Also the remote user can call you from the PSTN line and PBX's extension.



Configuration table between 3300V+ and 2910V

	WAN IP	Port Number	Phone Number	Proxy	Codec
3300V±	220.135.240.207	Port1(FXS)	888833	iptel	G.729A
3300 V +	220.133.240.207	Port5(FXO)	888835	iptel iptel	G.729A
2910V	61.31.167.135	Port1(FXS)	888829	iptel	G.729A

Suppose the number of PBX's Outside Line is 12345678. One Inside Line is connected to a telephone with the extension 101. If you want to use PSTN from the extension, you must firstly press 0, and then dial the phone number.

The FXO Port5 on the 3300V+ is connected to PBX's Inside Line with the number 102. The number of another PSTN line is 87654321.

About VoIP basic settings please refer to VoIP Example 1. (Basic configuration and registration)

Start to dial by using telephones.

Phone 1 calls Phone 2----> Press extension **102**. After getting through you will hear the dial tone, then press the VoIP number **888833**#.

Phone 1 calls Phone 3---->Press extension **102**. After getting through you will hear the Dial tone, then press the VoIP number **888829**#.

Phone 2 calls Phone 1----> Press **888835**#. After getting through you will hear the Dial tone, then press the extension **101**.

Phone 2 calls Phone 4----> Press **888835**#. After getting through you will hear the Dial tone. Press outside line **0**, then press **87654321**.

Phone 3 calls Phone 1----> Press **888835**#. After getting through you will hear the Dial tone, then press the extension **101**.

Phone 3 call Phone 4----> Press **888835**#. After getting through you will hear the Dial tone. Press outside line **0**, then press **87654321**.

Phone 4 calls Phone 2----> Press **12345678**. After getting through you will hear the auto reply from the PBX, then press the extension **102**. After getting through you will hear the Dial tone, then press the VoIP number **888833**#.

Phone 4 calls Phone 3----> Press **12345678**. After getting through you will hear the auto reply from the PBX, then press the extension **102**. After getting through you will hear the Dial tone, then press the VoIP number **888829**#.

Note: # indicates termination of the phone number. After pressing #, VoIP is called out immediately. Or, you may wait 3 seconds if you do not press #. This example is intercommunication with one SIP Proxy Server. For the applications of Direct IP Call and Intercommunication with different SIP Proxy Servers please refer to **3.3.3 Example 3(Basic Calling Method)**. The VoIP call can also wok with VPN, please refer to **3.3.4 Example 4(VoIP over VPN)**.

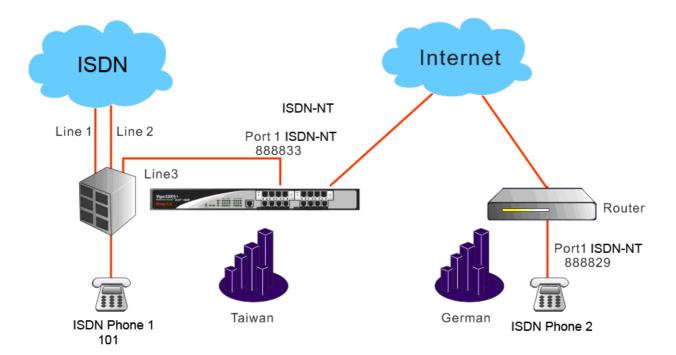


3.3.7 Example 7: Practical Application of ISDN-NT

Based on **Example 2 - Basic Configuration and Registration for ISDN**, we will introduce the practical application of ISDN-NT.

Generally, the practical application of ISDN-NT falls into the following two sections.

- Connect the telephones (Please refer to VoIP Example 1). Two VoIP equipments call with each other.
- Connect PBX's Outside Lines. The usage is the same as that of ISDN line. Different PBX has its own settings and required configuration by you. Below shows a scenario architecture graph:



Configuration table between 3300V+ and 2910V

	WAN IP	Port Number	Phone Number	Proxy	Codec
3300V+	220.135.240.207	Port1(ISDN-NT)	888833	iptel	G.729A
2910V	61.31.167.135	Port1(ISDN-NT)	888829	iptel	G.729A

Suppose there are two ISDN lines connected to PBX's Outside Lines. The third Outside Line is connected to 3300V+'s ISDN-NT Port1. The Inside Line is connected to a telephone with the extension 101. If the extension wants to dial VoIP using Line 3, you must firstly press 3, and then dial the phone number.

Example of lines connections

	PBX	Phone Number
Line3(3)	Outside Lines	888833
Phone1	Inside Lines	101

Start to dial by using telephones.

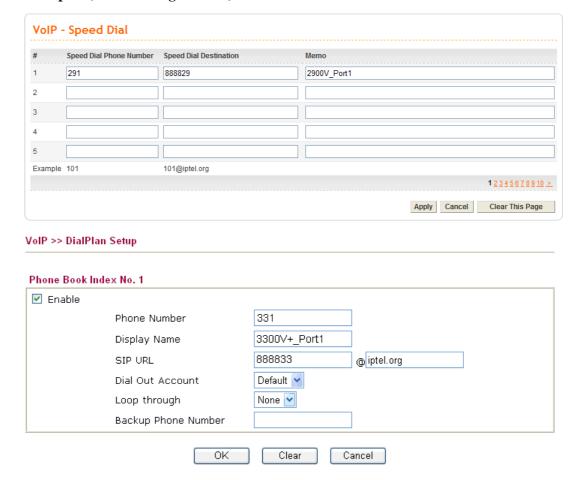
Phone 1 calls Phone 2---->Press 3, after hearing the dial tone press VoIP number 888829#.

Phone 2 calls Phone 1---->Press **888833**#, after getting through you will hear the auto reply from the PBX. Then press the extension **101**.

Note: # indicates termination of the phone number. After pressing #, VoIP is immediately called out. Or you may wait 3 seconds if you do not press #.

This example is the intercommunication with one SIP Proxy Server. For the applications of Direct IP Call and Intercommunication with different SIP Proxy Servers please refer to **3.3.3 Example 3(Basic Calling Method)**. The VoIP call can also wok with VPN, please refer to **3.3.4 Example 4(VoIP over VPN)**.

Also you can set up the Speed Dial entry. To accommodate the extension please set up 888829 to **291**, 888833 to **331**. You may refer to the figures shown below and **VoIP Example 2(Basic Calling Method)**.



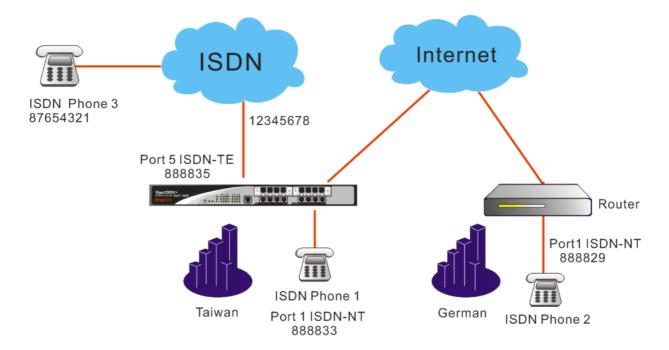
3.3.8 Example 8: Practical Application of ISDN-TE

Based on the **Example 2 - Basic Configuration and Registration for ISDN**, we will introduce the practical application of ISDN-TE.

Generally the practical application of ISDN-TE falls into the following two sections:

• Connect to ISDN line

By connecting 3300V+'s ISDN-TE Port 5 to a ISDN line, VoIP is seamlessly integrated to ISDN line and allows you to call not only the remote VoIP user, but also the remote ISDN user. Also the ISDN user can call the VoIP user. Below shows a scenario architecture graph:



Configuration table between 3300V+ and 2910V

	WAN IP		Phone Number	Proxy	Codec
3300V+	220.135.240.207	Port1(ISDN-NT)	888833	iptel	G.729A
3300 V T		Port5(ISDN-TE)	888835	iptel	G.729A
2910V	61.31.167.135	Port1(ISDN-NT)	888829	iptel	G.729A

The number of the PSTN line connected into the ISDN-TE Port 5 on the 3300V+ is 12345678. The number of another ISDN line is 87654321.

About VoIP basic settings please refer to **VoIP Example 2**(**Basic configuration and registration for ISDN**).

Start to dial by using telephones.

Phone 1 calls Phone 3----> Press **888835#.** After getting through you will hear the dial tone, then press the PSTN number **87654321**#.

Phone 2 calls Phone 3---->Press **888835**#. After getting through you will hear the Dial tone, then press the PSTN number **87654321**#.

Phone 3 calls Phone 2---->Press **12345678**. After getting through you will hear the Dial tone, then press the VoIP number **888829**#.

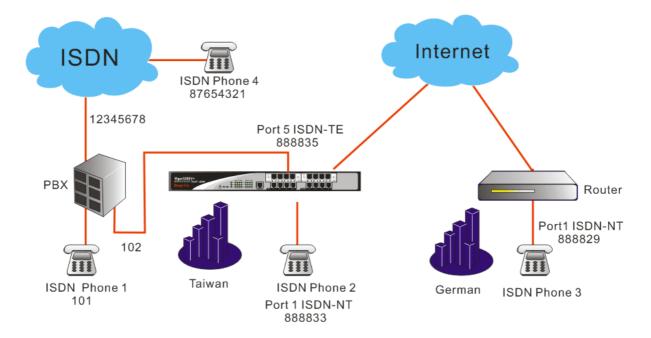


Phone 3 calls Phone 1---->Press **12345678.** After getting through you will hear the Dial tone, then press the VoIP number **888833**#.

Note: # indicates termination of the phone number. After pressing #, VoIP is immediately called out. Or, you may wait 3 seconds if you do not press #.

Connect PBX's Inside Lines. The usage is the same as that of common extension.
 Different PBX has its own settings and required configuration by you.

By connecting 3300V+'s ISDN-TE Port5 to PBX's Inside Line, VoIP is seamlessly integrated to PBX's inside lines and allows you to call not only the VoIP, but also the ISDN line and PBX's extension. Also the remote user can call you from the ISDN line and PBX's extension.



Configuration table between 3300V+ and 2910V

	WAN IP	Port Number	Phone Number	Proxy	Codec
3300V±	220.135.240.207	Port1(ISDN-NT)	888833	iptel	G.729A
3300 v +	220.133.240.207	Port5(ISDN-TE)	888835	iptel	G.729A
2910V	61.31.167.135	Port1(ISDN-NT)	888829	iptel	G.729A

Suppose the number of PBX's Outside Line is 12345678. One Inside Line is connected to a telephone with the extension 101. If you want to use PSTN from the extension, you must firstly press 0, and then dial the phone number.

The ISDN-TE Port5 on the 3300V+ is connected to PBX's Inside Line with the number 102. The number of another PSTN line is 87654321.

About VoIP basic settings please refer to **VoIP Example 2** (**Basic configuration and registration for ISDN**)

Start to dial by using telephones.

Phone 1 calls Phone 2----> Press extension **102**. After getting through you will hear the dial tone, then press the VoIP number **888833**#.

Phone 1 calls Phone 3---->Press extension **102**. After getting through you will hear the Dial tone, then press the VoIP number **888829**#.

Phone 2 calls Phone 1----> Press **888835**#. After getting through you will hear the Dial tone, then press the extension **101**.

Phone 2 calls Phone 4----> Press **888835**#. After getting through you will hear the Dial tone. Press outside line **0**, then press **87654321**.

Phone 3 calls Phone 1----> Press **888835**#. After getting through you will hear the Dial tone, then press the extension **101**.

Phone 3 call Phone 4----> Press **888835**#. After getting through you will hear the Dial tone. Press outside line **0**, then press **87654321**.

Phone 4 calls Phone 2----> Press **12345678**. After getting through you will hear the auto reply from the PBX, then press the extension **102**. After getting through you will hear the Dial tone, then press the VoIP number **888833**#.

Phone 4 calls Phone 3----> Press **12345678**. After getting through you will hear the auto reply from the PBX, then press the extension **102**. After getting through you will hear the Dial tone, then press the VoIP number **888829**#.

Note: # indicates termination of the phone number. After pressing #, VoIP is called out immediately. Or, you may wait 3 seconds if you do not press #. This example is intercommunication with one SIP Proxy Server. For the applications of Direct IP Call and Intercommunication with different SIP Proxy Servers please refer to **3.3.3 Example 3(Basic Calling Method)**. The VoIP call can also wok with VPN, please refer to **3.3.4 P Example 4(VoIP over VPN)**.



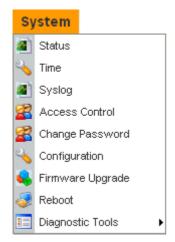
Chapter 4: Reference - Advanced Web Configuration

After finished basic configuration of the router, you can access Internet with ease. For the people who want to adjust more setting for suiting his/her request, please refer to this chapter for getting detailed information about the advanced configuration of this router. As for other examples of application, please refer to chapter 3.

4.1 System Setup

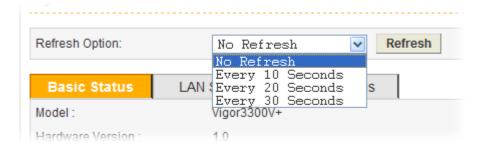
For the system setup, there are several items provided for you to configure ---- Status, Time Setup, Syslog Setup, Access Control Setup, Reboot and Firmware Upgrade Setup, Diagnostic Tools and Configuration Setup.

Below shows the menu items for System.



4.1.1 Status

The online **Status** function provides some useful system information on the current status of the Vigor3300V+ Series. A user can observe the system status on this Web page and determine which setting needed to be changed in corresponding web pages. Open **System** >>**Status**. The online **Status** Web page contains three parts: **Basic Status**, **LAN Status**, and **WAN Status**.



Refresh Option

You can choose to refresh the Web page information automatically. There are four options given as shown below.

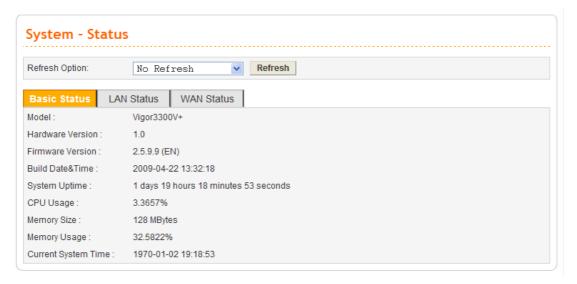
No Refresh: Static information page.



Every 10 Seconds: Refreshes the page every 10 seconds. Every 20 Seconds: Refreshes the page every 20 seconds. Every 30 Seconds: Refreshes the page every 30 seconds.

Basic Status

General status of this router will be displayed in this page.



Model Display the model name of the router.

Hardware Version Display the hardware version of the router. **Firmware Version** Display the firmware version of the router.

Build Date&Time Display the date and time of the current firmware build.

System Uptime Display the amount of time that the router has been online.

CPU Usage Display the average percentage of the CPU used.

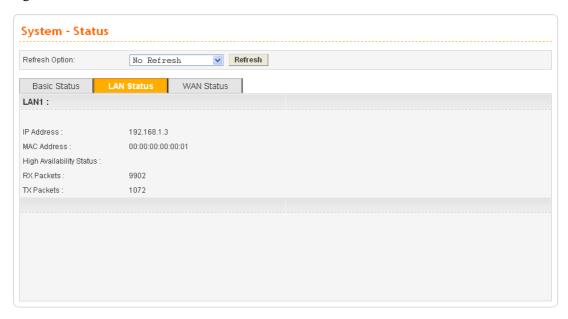
Memory Size Display the size of the memory of this router.

Memory Usage Display the percentage of memory used.

Current System Time Display the current local system time.

LAN Status

The status of LAN connection will be displayed in this page. Simply click **LAN Status** tag to get the detailed.



IP Address Display the IP address of the LAN interface.

MAC Address Display the MAC address of the LAN Interface.

High Availability Status The High Availability Status is shown when it is enabled in

Network>> High Availability. When there are two

Vigor3300 devices in the same LAN, one can be set as Master

device and the other can be set as Slave device.

Master - It means that Vigor3300 plays the Master role in

high availability feature.

Slave - It means that Vigor3300 plays the Slave role in high

availability feature.

If there is only one Vigor3300 used in LAN, this line will be

blank.

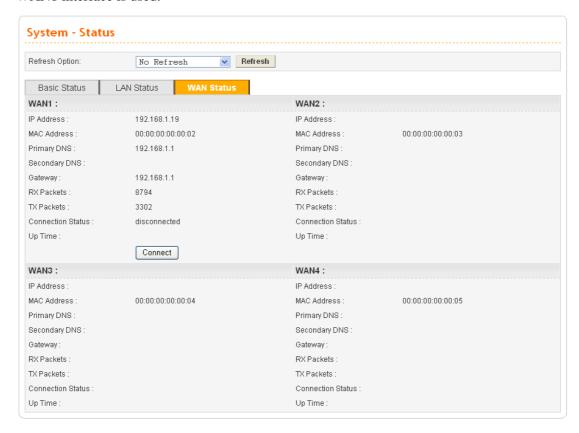
RX Packets Display the total number of received packets at the LAN

interface.

TX Packets Display the total transmitted packets at the LAN interface.

WAN Status

The status of WAN interface (Static, DHCP, PPPoE, PPTP or DMZ) is shown in this page. Simply click **WAN Status** tag to get the detailed. There are four sets of WAN status can be shown in this page at one time. The sample below just lists one set of WAN status for only WAN1 interface is used.



IP Address Display the IP address of the WAN interface.

MAC Address Display the MAC address of the WAN Interface.

Primary DNS Display the IP address of the primary DNS.

Secondary DNS Display the IP address of the secondary DNS.

Gateway Display the IP address of the default gateway.

RX Packets Display the total received packets for each WAN interface.

TX Packets Display the total transmitted packets for each WAN interface.

Connection Status Display the connection status of the WAN interface.

Up Time Display the total system uptime of the interface.Connect Click this button to make a connection manually.



4.1.2 Time

As an NTP (Network Time Protocol) client, the router gets standard time from the time server. Some time-based functions, such as **Call Schedule** and **URL Content filtering**, cannot work properly until the system time functions run successfully. Typically, NTP achieves high accuracy and reliability with multiple redundant servers and diverse network paths.

The Vigor3300 Series supports synchronization with a specific NTP server or the remote PC host of the administrator. In the **System** group, click the **Time** option. The Time page is shown below:



Use Browser Time Click this option to use the browser time from the remote

administrator PC host as router's system time.

Use NTP Time Click this option to use the time from an NTP server as router's

system time.

NTP Server Type a public IP address or domain name of the NTP time server.

Time Zone Select the time zone where the router is located.

Daylight Savings Time Select **Use** to activate this function. This function is useful for

some areas.

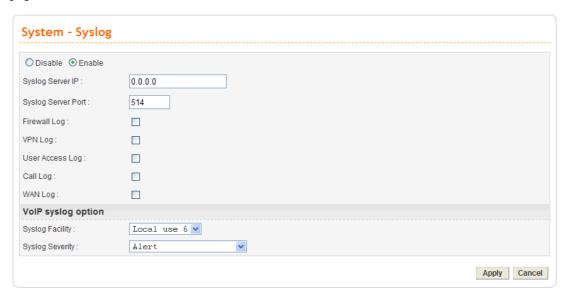
Update Interval Select a time interval for updating from the NTP server.

Apply Click **Apply** to save these settings.



4.1.3 Syslog

The Vigor3300V+ Series supports a Syslog function to keep a record of abnormal conditions. The router will send Syslog packets to a Syslog server on the remote site. The administrator can observe any abnormal events from the router. Open **System>> Syslog**. The Syslog web page is shown below:



Disable/Enable Click **Enable** to activate this function. The router will send system

log message for your reference. If you click **Disable**, the router

will not send out any message about system log.

Syslog Server IP The IP address of the Syslog server. If a user assigns an IP address

of "0.0.0.0", the Syslog function will be disabled. Then, the router

will not send Syslog packets to the Syslog server.

Syslog Server Port Type a port for the Syslog protocol.

Firewall Log Check this box to record the firewall log.

VPN Log Check this box to record the VPN application log.

User Access Log Check this box to record the user access log. Such information will

be seen in Syslog server.

Call Log Check this box to record the VoIP/ISDN phone log.

WAN Log Check this box to record the connection status log for WAN

interface.

Syslog Facility When Vigor3300V+ runs VoIP program for dialing VoIP phone

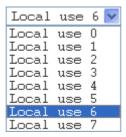
calls, information about VoIP starting, restarting, registered, crashed, and etc., will be created at the same time. Such information will be useful for the administrator to understand the

running status of VoIP function and will be helpful for the

administrator to solve the problems encountered.

Syslog protocol usually will classify messages into several levels (facilities) based on the service types. Each facility (Local use0 ~ Local use7) possesses items and services used generally. The administrator can specify any one of the facilities used for VoIP function. Such function can assist the administrator to identify which log containing VoIP information.

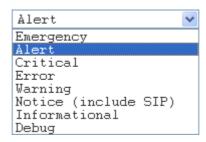




Syslog Severity

Such feature is used to determine which types of error logs recorded under different conditions.

There are eight levels representing different severities. For example, if you choose Debug as the severity, the VoIP syslog will record log including Debug, Informational, Notice, Warning, Error, Critical, Alert and Emergency. And, if you choose Critical, the situation of Critical, Alert and Emergency will be recorded. That is, Debug owns the lowest severity and Emergency owns the highest severity.



Apply

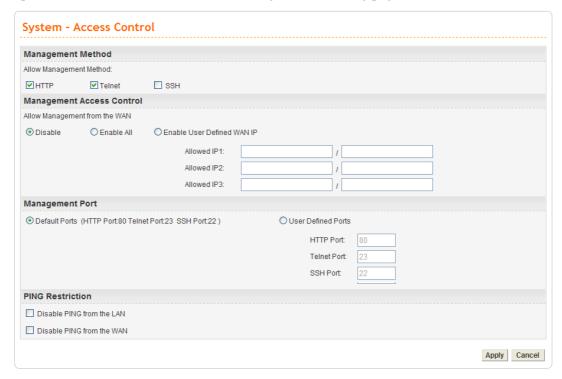
Click **Apply** to save these settings.

Note: VoIP Syslog option is useful for the trouble(s) happened while using VoIP feature of Vigor router. It is optional and will be asked to be configured by the maintenance engineers when Vigor users meet the problem of VoIP and need help.

4.1.4 Access Control

This page allows you to determine which services (HTTP/Telnet/SSH) is used for the user to access Vigor router. In addition, you can also limit some hosts to access router Series with specified IP address.

Open **System>> Access Control**. You will get the following page:



Management Method

There are several servers provided by the system to allow you managing the router from Internet. Check the box(es) to specify.

Allow Management from the WAN

You could specify that the system administrator can only login from a specific host or network defined in the list. A maximum of three IPs/subnet masks is allowed.

Disable - Disable the management from the WAN interface. **Enable All** - Enable all management (through HTTP/Telnet/SSH) from the WAN interface.

Enable User Defined WAN IP - System can be managed by these three IP addresses via WAN.

Allowed IP1 ~ **IP3** – The former box indicates an IP address allowed to login to the router, and the later box indicates a subnet mask allowed to login to the router.

Management Port

Default Ports - Use the default ports for HTTP and Telnet if you choose HTTP and Telnet as management methods. **User Defined Ports** - Or you can assign new port numbers for HTTP, Telnet and SSH respectively.

PING Restriction

Disable PING from the LAN -Choose this function to reject all ICMP packets from LAN side.

Disable PING from the WAN - Choose this function to reject all ICMP packets from WAN side.

4.1.5 Configuration Setup

Most of the settings can be saved locally as a configuration file, and can be applied to another router. The Vigor3300V+ Series supports the restore and upload functions of the **configuration files.** Open **System>>Configuration**. You can see the following page.



Select a Configuration File Please click the Browse... button to find out the location of the configuration file to be uploaded to the router and click Apply.

Push Backup Button

Backup Configuration File Download the configuration file to a local host. The default file name is "v3300.cfg".

4.1.6 Firmware Upgrade Setup

Vigor3300V+ Series allows users to upgrade firmware through a Web interface. Click **System>>Firmware Upgrade**. You can see the following page. Before you execute the firmware upgrade, please download the **newest firmware** from Draytek's website (www.draytek.com) or FTP site (ftp.draytek.com) on the computer first.

Caution :	After an upgrade procedure a reboot is required.	
Current Version :	Vigor3300V+ series 2.6.0.B (EN)	
Location :		
Firmware :	Browse.	
TFTP Server IP		
Remote File Name	V3K31.all	

Caution Display a caution for your reference.

Current Version Display current firmware version that you are using.

Location Local means upgrade firmware from browser.

Remote means upgrade firmware from a remote TFTP server.

Firmware Specify the location of the firmware file if you want to

upgrade the firmware locally

TFTP Server IP If you want to upgrade the firmware of this router from

remote side, please type the IP address of the TFTP server.

Remote File Name The default filename will be shown here. If you have use

another name to save the firmware file, please type the new

name in this field.

Apply After finished your selection, please click **Apply** to execute

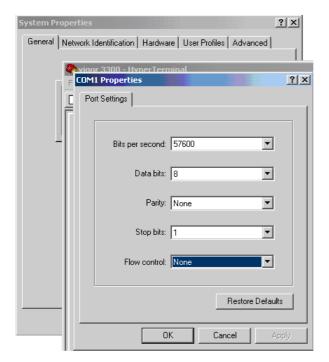
the firmware upgrade.

Firmware Upgrade from a Console Port

Firmware upgrade can be done from a console port, too. The following example was run on a Windows environment.

- 1. Download the newest firmware from the DrayTek Website (www.draytek.com.tw) or FTP site (ftp.draytek.com) on your computer first.
- 2. Connect the RJ45 connector of console cable to the console port on Vigor3300 and the DB9 connector of the console cable to the RS232 port on the PC.





The default setting of the console port is "baud rate 57600, no parity, and 8 bit with 1 stop bit."

- 3. Power on Vigor3300V+, then press **ENTER** before the system reboots completely.
- 4. Open Hyper Terminal on the PC. Now, Vigor3300V+ can accept a TFTP download and will display the following message:

* DrayTek V3300 Bootloader *

Press [ENTER] key within 5 sec. to download image...2

Current LAN IP is 192.168.1.1

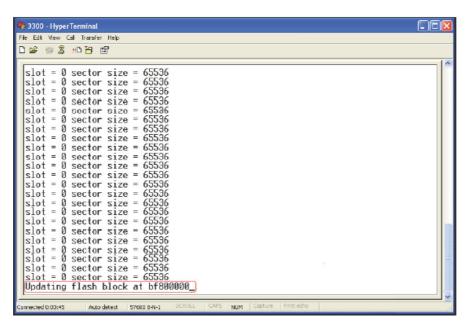
New IP:

Prepare downloading.

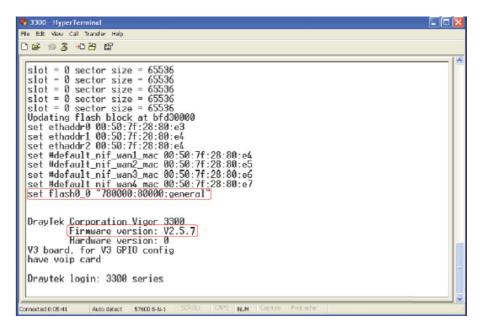
5. Type the path name of the firmware image and activate the **TFTP Client** from the PC to download the image. The corresponding message is shown as follows:

TFTP -i 192.168.1.1 PUT [Vigor3300 image file name]

6. Now in the Console you will find the following information. When **Updating flash block** at **bfXXXXXX** appears, it means the firmware is under downloading.



7. When **set flash0_0 "780000:800000:general"** appears, it means the firmware downloading has been completed. The router will reboot itself and you will see the **Firmware version: V2.X.X.** Please wait about **20** seconds to relogin the router. The procedure is finished now.



4.1.7 Reboot

The Vigor router system can be restarted from a Web browser. **Reboot** screen can appear after you finish the changing of WAN and LAN settings. You have to reboot the router to invoke the configured settings that you made before. Besides, you can select **Reset to factory default** to reboot the device and retrieve the default settings.

Click **System>>Reboot**. If you want to reboot the router using the current configuration, click **Apply**. To reset the router settings to default values, check **Reset to factory default** and click **Apply**.



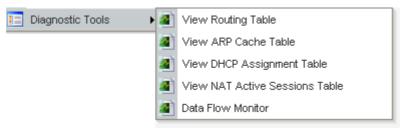
Click **Apply** to reboot the whole system. The rebooting procedure usually takes 20 or more seconds.



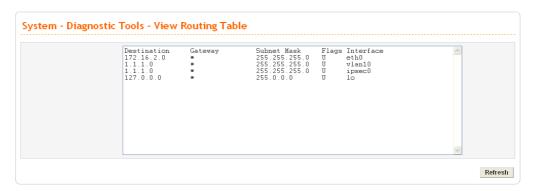
4.1.8 Diagnostic Tools

In some cases, a user may need to know some information about the router, such as static or dynamic databases, or other routing information. The Vigor3300V+ supports five functions, Routing Table, ARP Cache Table, DHCP Assignment Table, NAT Active Sessions Table and Data Flow Monitor for the user to review such information.

In the System group, click the Diagnostic Tools option



• Select **View Routing Table** to get the following page:



Destination Display the destination IP address for various routings.

Gateway Display the default gateway.

Subnet Mask Display the subnet mask for various routings.

Flags Display the status of the routing entries.

Interface Denoted by **eth0** if it is a LAN interface and **eth1** if it is a

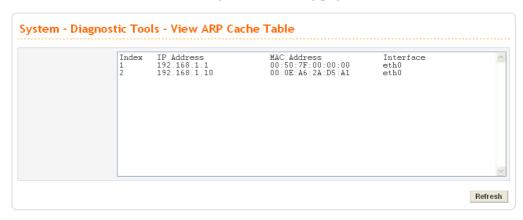
WAN interface.

Refresh Click **Refresh** to re-display this web page for getting newest

routing information.



• Select **View ARP Cache Table** to get the following page:



IP Address Display the IP address for different ARP cache.

MAC Address Display the MAC address for different ARP cache.

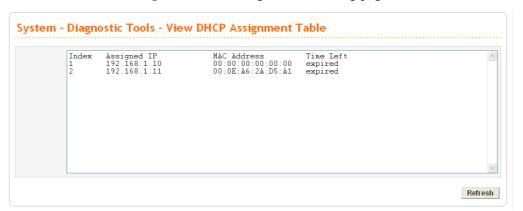
Interface Denoted by **eth0** if it is a LAN interface and **eth1** if it is a

WAN interface.

Refresh Click **Refresh** to re-display this web page for getting newest

ARP information.

• Select **View DHCP Assignment Table** to get the following page:



Assigned IP Display the IP address of the static DHCP server.

MAC Address Display the MAC address of the static DHCP server.

Time Left Display the remaining time for this IP address assigned by

DHCP server. When the time expired, such IP address would not be kept for this client and might be assigned to other

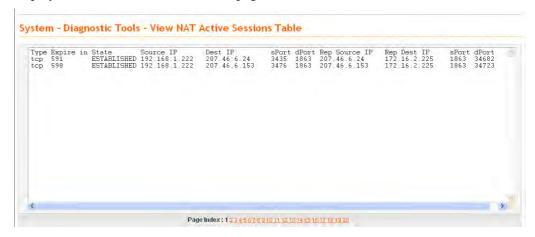
client.

Refresh Click **Refresh** to re-display this web page for getting newest

routing information.



• Select **View NAT Active Sessions Table** to get the following page. This table can display about 30000 sessions with 20 pages.



Type Display the protocol used for the active session.

Expire in Display the remaining time (second) of this session.

State Display the condition of this session.

Source IP Display the source IP address of the packet transmitted.

Dest IP Display the destination IP address of the packet transmitted.

sPort Display the source port of the packet transmitted.

dPort Display the destination port of the packet transmitted.

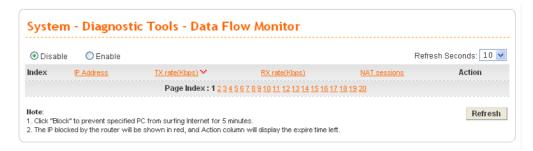
Rep Source IP Display the source IP address of the packet replied.

Rep Dest IP Display the destination IP address of the packet replied.

sPort Display the source port of the packet replied.

dPort Display the destination port of the packet replied.

Select **Data Flow Monitor** to get the following page. This page displays the running
procedure for the IP address monitored and refreshes the data in an interval of several
seconds.



Disable/Enable Click Enable to invoke this function.

Index Display the number of the data flow.

IP Address Display the IP address of the monitored device.

TX rate (kbps) Display the transmission speed of the monitored device.

RX rate (kbps) Display the receiving speed of the monitored device.



Sessions Display the session number that you specified in Limit

Session web page.

Action Block - can prevent specified PC accessing into Internet

within 5 minutes.

Unblock – the device with the IP address will be blocked in five minutes. The remaining time will be shown on the session

column.

Refresh Seconds Use the drop down list to choose the time interval of

refreshing data flow that will be done by the system

automatically.

Refresh Click **Refresh** to re-display this web page for getting newest

routing information.

4.2 Network Setup

Quick Setup offers user an easy method to quick setup the connection mode for the router. Moreover, if you want to adjust more settings for different WAN modes, please go to **Network**.

Basic of Internet Protocol (IP) Network

IP means Internet Protocol. Every device in an IP-based Network including routers, print server, and host PCs, needs an IP address to identify its location on the network. To avoid address conflicts, IP addresses are publicly registered with the Network Information Centre (NIC). Having a unique IP address is mandatory for those devices participated in the public network but not in the private TCP/IP local area networks (LANs), such as host PCs under the management of a router since they do not need to be accessed by the public. Hence, the NIC has reserved certain addresses that will never be registered publicly. These are known as *private* IP addresses, and are listed in the following ranges:

From 10.0.0.0 to 10.255.255.255 From 172.16.0.0 to 172.31.255.255 From 192.168.0.0 to 192.168.255.255

What are Public IP Address and Private IP Address

As the router plays a role to manage and further protect its LAN, it interconnects groups of host PCs. Each of them has a private IP address assigned by the built-in DHCP server of the Vigor router. The router itself will also use the default **private IP** address: 192.168.1.1 to communicate with the local hosts. Meanwhile, Vigor router will communicate with other network devices through a **public IP** address. When the data flow passing through, the Network Address Translation (NAT) function of the router will dedicate to translate public/private addresses, and the packets will be delivered to the correct host PC in the local area network. Thus, all the host PCs can share a common Internet connection.

Get Your Public IP Address from ISP

In ADSL deployment, the PPP (Point to Point)-style authentication and authorization is required for bridging customer premises equipment (CPE). Point to Point Protocol over Ethernet (PPPoE) connects a network of hosts via an access device to a remote access concentrator or aggregation concentrator. This implementation provides users with significant ease of use. Meanwhile it provides access control, billing, and type of service according to user requirement.

When a router begins to connect to your ISP, a serial of discovery process will occur to ask for a connection. Then a session will be created. Your user ID and password is authenticated



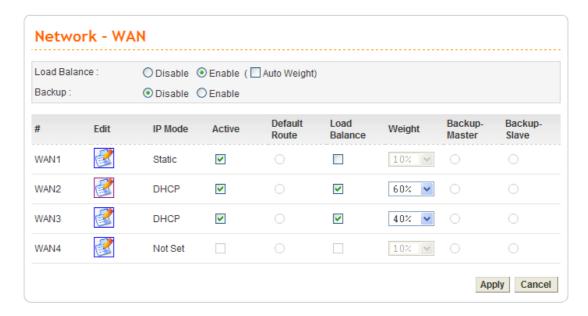
via **PAP** or **CHAP** with **RADIUS** authentication system. And your IP address, DNS server, and other related information will usually be assigned by your ISP.

Below shows the menu items for **Network**.



4.2.1 WAN

The Vigor3300V+ Series supports four WAN interfaces (Static, DHCP, PPPoE and PPTP), which share the same setting page. Click **Network** >>**WAN**. The following page will be shown.



Load Balance Enables or disables the WAN load balance function. The **Auto Weight**

option becomes available if **Enable** mode is selected. Load Balance allows the router distributing data in and out of the Internet by using

different WAN interfaces at the same time.

Backup Enables or disables backup function for WAN interfaces. If you enable

this function, the backup-master/backup-slave will execute the job of master/slave device when the master/slave device fails to work.

Open the configuration page of this WAN interface.

IP Mode Display current mode of this WAN interface. There are five options:

Static, DHCP, PPPoE, PPTP and DHCP.

Active Activates/closes this WAN interface.

Default Route Set this WAN interface as default route interface.



Edit

Load Balance Adds this WAN interface to the load balance group.

Weight Set the weight load (10-90%) for this WAN interface for load balance.

This selection is available only when Auto Weight is unchecked.

Backup-Master Set this WAN interface as a master interface. WAN1 must be assigned

as Master interface if Backup function is enabled.

Backup-Slave Set this WAN interface as a slave interface.

Most users will use their routers primarily for Internet access. The Vigor3300V+ Series supports broadband Internet access and provides multiple WAN interfaces. The following sections will give a detailed illustration to broadband access methods.

Click the "**Edit**" icon to bring up the WAN configuration page for the corresponding interface.

MAC Address: Operault MAC Ouser Defined MAC Occopio:00:00:00:00:00 Downstream Rate: 102400 (kbps) Upstream Rate: 102400 (kbps) Type: Fast Ethernet Physical Mode: Ostatic ODHCP OPPPOE OPPTP ODMZ

MAC Address Default MAC - Uses the default Mac address.

User Defined MAC - Uses a MAC address defined by users. If you select this item, you have to type the MAC address in the box

below.

Downstream Rate Set downstream rate for this WAN interface. The default value is

102400 kbps (100 Megabit).

Upstream Rate Set transmission rate for this WAN interface. The default value is

102400 kbps (100 Megabit).

Type Set connection type for this WAN interface.

Physical Mode Set connection speed mode. There are five options including Auto

negotiation, full duplex, half duplex, 10M and 100M.

IP Mode Set an IP Mode with Static (fixed IP), DHCP (dynamic IP

address), PPPoE, PPTP or **DMZ** and creates the IP group information. Most cable modem users will use DHCP to get a globally reachable IP address from the cable head-end system. Different mode will lead different configuration and will be

explained in later section.

Before you connect a broadband access device e.g. a DSL/Cable modem to Vigor3300V+, you need to know what kind of Internet access your ISP provides. The following sections introduce several widely used broadband access services: **Static, PPPoE, PPTP** for DSL, **DHCP** for Cable modem and **DMZ**. In most cases, you will get a DSL or cable modem from the broadband access service provider. Vigor3300V+ is connected behind the broadband device i.e. DSL/cable modem and works as a NAT or IP router for broadband connections.

Next, we will introduce each WAN mode in detailed.



Static IP Setup

It means that the IP group information for WAN interface is manually assigned by the user.

Static/DHCP Configuration	PPPoE/PPTP Configuration	DMZ Configuration		
IP Address :	172.16.3.229		Host Name :	
Subnet Mask:	255.255.255	0	Domain Name :	
Default Gateway :	172.16.3.1		(Host Name and I	Domain Name are required for some ISPs.)
Primary DNS :	168.95.1.1			
Secondary DNS :	168.95.192.1			
MTU:	1500			
Connection Detec	tion			
Detect Type :	Send ARP	to Gateway 🗸		
Detect Interval(sec) :	10			
No-Reply Count:	2			
Detect Destination Ho (IP or Domain Name)	st:			
IP Alias List				
1.	10.1.1.100		2.	10.1.1.101
3.	10.1.1.102		4.	
5.			6.	
7.			8.	
9-32				
				Apply Reset Cancel

IP AddressSet the private IP address of WAN interface.Subnet MaskSet the subnet mask value of WAN interface.

Default Gateway Set the private IP address of gateway.

Primary DNS Set the private IP address of primary DNS.

Secondary DNS Set the private IP address of secondary DNS.

MTU Mean maximum transmission unit of one packet. The default

value is 1500.

Host Name Some ISP may ask you to type your host name. Please type in

if necessary.

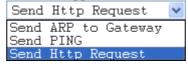
Domain Name Some ISP may ask you to type your domain name. Please type

in if necessary.

Detect Type Select a detecting type for this WAN interface. There are three

ways Send ARP to Gateway, Send PING and Send HTTP

Request supported in 3300.



Detect Interval (sec) Assign an interval period of time for each detecting. The

minimum value is 3 and no limit for maximum value.

No-Reply Count Assign detecting times to ensure the connection of the WAN.

After passing the times you set in this field and no reply



received by the router, the connection of WAN interface will be regarded as breaking down.

Detect Destination Host (IP or Domain Name)

Assign an IP address or Domain name as a destination to be detected whether the host is active (sending reply to the router) or not. If not, the connection of WAN interface will be regarded as breaking down. This function is available when **Detect Type** is set with **Send PING** or **Send Http Request**.

IP Alias List

Set other IP addresses binding in this interface. You can set up to 32 sets of IP alias settings. If you have typed addresses here, you can see and choose it in later web page settings (e.g., Advanced >> NAT>>Port Redirection/DMZ Host).

Apply

Click **Apply** to go back to the WAN Interface Configuration page. To apply all settings, click **Apply** on the WAN Interface Configuration page and reboot your router.

Reset

Click this button to clear all the configurations for this page.

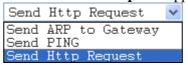
DHCP Client Setup

If the WAN interface is set as a DHCP client, the Vigor3300 Series will ask for IP network settings from the DHCP server or DSL modem automatically. In general, it is not necessary for users to manually configure the router. However, users can modify **Connection Detection** if required.

	PPPoE/PPTP Configuration	DMZ Configuration	
IP Address :	172.16.3.2	29	Host Name :
Subnet Mask:	255.255.25	55.0	Domain Name :
Default Gateway :	172.16.3.1		(Host Name and Domain Name are required for some ISPs.)
Primary DNS :	168.95.1.1		
Secondary DNS :	168.95.192	2.1	
MTU:	1500		
Connection Detec	tion		
Detect Type :	Send AR	P to Gateway 🗸	
Detect Interval(sec) :	10		
No-Reply Count:	2		
Detect Destination Hos (IP or Domain Name)	et:		
			Apply Reset Cancel

Connection Detection

Detect Type - Select a detecting type for this WAN interface. There are three ways **Send ARP to Gateway**, **Send PING** and **Send HTTP Request** supported in the router.



Detect Interval (sec) - Assign an interval period of time for each detecting. The minimum value is 3 and no limit for maximum value.

No-Reply Count - Assign detecting times to ensure the



connection of the WAN. After passing the times you set in this field and no reply received by the router, the connection of WAN interface will be regarded as breaking down.

Detect Destination Host (IP or Domain Name) - Assign an IP address or Domain name as a destination to be detected whether the host is active (sending reply to the router) or not. If not, the connection of WAN interface will be regarded as breaking down. This function is available when **Detect Type** is set with **Send PING** or **Send Http Request**.

Apply

Click **Apply** to go back to the WAN Interface Configuration page. To apply all settings, click **Apply** on the WAN Interface Configuration page and reboot your router.

Reset

Click this button to clear all the configurations for this page.

PPPoE with a DSL Modem Setup

Most DSL modem users will use this mode. All the local users can share one PPPoE connection to access the Internet.

	PPOE/PPTP DMZ nfiguration Configuration	
User Name :	1234@hinet.net	PPTP Local Address :
Password:	••••	PPTP Subnet Mask:
Authentication :	PAP	PPTP Server Address :
Service Name :		
PPPoE IP Alias :	Enable	
MTU:	1442	
IP Address Assig	nment Method (IPCP)	
Fixed IP :	No (Dynamic IP) ○ Yes	
Fixed IP Address :		
Connection Dete	ection	
Detect Interval :	10	
No-Reply Count:	2	
		Apply Reset Cancel

User Name

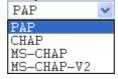
Assign a specific valid user name provided by local ISP.

Password

Assign a valid password provided by local ISP.

Authentication

Select PAP, CHAP, MS-CHAP or MS-CHAP-V2 protocol for PPP authentication according to the feature that your ISP provided for widest compatibility. The default value is PAP. The password will be encrypted in CHAP but not in PAP.





Service Name Assign a service name required for some ISP services.

PPPoE IP Alias Set other IP addresses binding in this interface. You can set up

to 32 sets of IP alias settings. If you have typed addresses here, you can see and choose it in later web page settings (e.g.,

Advanced >> NAT>>Port Redirection/DMZ Host).

MTU Mean maximum transmission unit of one packet. The default

value is 1442.

Fixed IP/Fixed IP Address Usually ISP dynamically assigns IP address to you each time

> you connect to it and request. In some case, your ISP provides service to always assign you the same IP address whenever you request. In this case, you can fill in this IP address in the Fixed IP field. Please contact your ISP before you want to use this function. Click **Yes** to use this function and type in a fixed

IP address in the box of **Fixed IP Address**.

Detect Interval Assign an interval time for detecting if the WAN connection

is on or off.

No-Reply Count Assign detecting times to ensure the connection of the WAN.

> After passing the times you set in this field and no reply received by the router, the connection of WAN interface will

be regarded as breaking down.

Apply Click **Apply** to go back to the WAN Interface Configuration

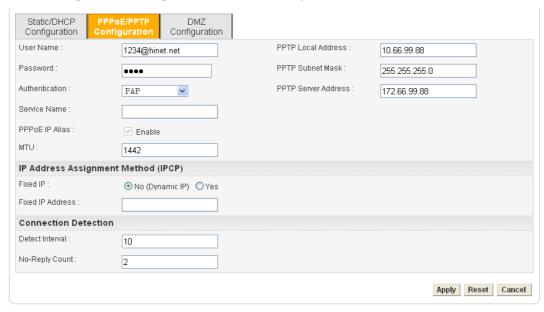
page. To apply all settings, click **Apply** on the WAN Interface

Configuration page and reboot your router.

Reset Click this button to clear all the configurations for this page.

PPTP with a DSL Modem Setup

The service provider must provide the exact settings for this mode.



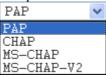
User Name Assign a specific valid user name provided by local ISP.

Password Assign a valid password provided by local ISP.

Authentication Select PAP, CHAP, MS-CHAP or MS-CHAP-V2 protocol for PPP authentication according to the feature that your ISP



provided for widest compatibility. The default value is **PAP**. The password will be encrypted in CHAP but not in PAP.



Service Name Assign a service name required for some ISP services.

PPTP Local Address Assign a local IP address.

PPTP Subnet Mask Assign a subnet mask value of IP address.

PPTP Remote Address Assign a remote IP address of PPTP server.

Detect Interval Assign an interval time for detecting if the WAN connection

is on or off.

No-Reply Count Assign detecting times to ensure the connection of the WAN.

After passing the times you set in this field and no reply received by the router, the connection of WAN interface will

be regarded as breaking down.

Apply Click **Apply** to go back to the WAN Interface Configuration

page. To apply all settings, click Apply on the WAN Interface

Configuration page and reboot your router.

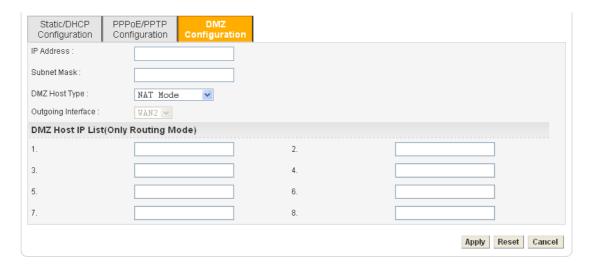
Reset Click this button to clear all the configurations for this page.

DMZ Configuration

In computer networks, a DMZ (De-Militarized Zone) is a computer host or small network inserted as a neutral zone between a company's private network and the outside public network. It prevents outside users from getting direct access to company network. A DMZ is an optional and more secure approach to a firewall and effectively acts as a proxy server as well. In a typical DMZ configuration for a small company, a separate computer (or host in network terms) receives requests from users within the private network for access to Web sites or other companies accessible on the public network. The DMZ host then initializes sessions for these requests on the public networks. However, the DMZ host is not able to initiate a session back into the private network. It can only forward packets that have already been requested. Users of the public network outside the company can access only the DMZ host. The DMZ may typically also have the company's Web pages so these could be served to the outside world. If an outside user penetrated the DMZ host's security, only the Web pages will be corrupted but other company information would not be exposed.

The service provider must provide the exact settings for this mode.





IP AddressSet the private IP address of WAN interface.Subnet MaskSet the subnet mask value of WAN interface.

DMZ Host Type Choose NAT Mode or Routing Mode as the DMZ host type.

Outgoing Interface This setting is available when Routing Mode selected as DMZ

host type.

DMZ Host IP List When DMZ Host type is set as **Routing Mode**, please type

the IP address here to be chosen in IP Alias in

Advanced>>NAT>>DMZ Host.

Apply Click **Apply** to go back to the WAN Interface Configuration

page. To apply all settings, click **Apply** on the WAN Interface

Configuration page and reboot your router.

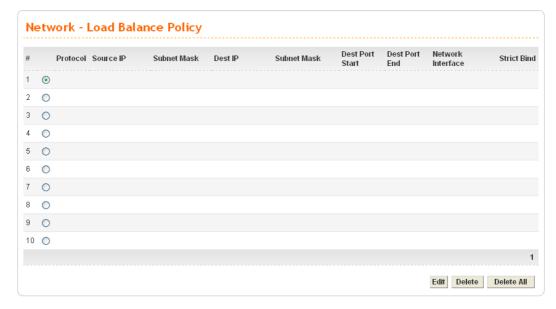
Reset Click this button to clear all the configurations for this page.

4.2.2 Load Balance Policy

Vigor3300V+ supports a load balancing function. It can assign traffic with protocol type, IP address for specific host, a subnet of hosts, and port range to be allocated in WAN interface. User can assign traffic category and force it to go to dedicate network interface based on the following web page setup. VoIP and VPN traffic can also be assigned to specific WAN ports.

In the **Network** group, click the **Load Balance Policy** option. You will get the following page.





Protocol Display the protocol used for this entry.

Source IP Display the source IP address specified for this entry.

Subnet Mask Display the subnet mask address specified for the source IP of

this entry.

Dest IP Display the destination IP address specified for this entry.

Subnet Mask Display the subnet mask address specified for the destination

IP of this entry.

Dest Port Start Display the start point specified in the **Dest Port Range** for

this entry.

Dest Port End Display the end point specified in the **Dest Port Range** for

this entry.

Network Interface Display the interface specified for this entry.

Strict Bind Display the status of Strict Bind.

Edit Click this button to open the edit page for adjusting the

settings.

Delete/Delete All Click this button to delete the selected setting or all settings. A

confirmation dialog box will appear. Click **OK** to delete this entry from the Load Balance Policy table. In addition, click **Delete All** in the Load Balance Policy page to delete all of 10

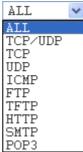
entries on this page.

To edit an entry, select it by clicking the radio button (from 1 to 10). Then click the **Edit** button on the bottom to bring up the following Web page.





Protocol Select the desired protocol for the selected entry.



for applying load balance policy.

Dest IP/Subnet Mask Assign a destination IP address and subnet of certain host in

LAN for applying load balance policy.

Dest Port Range Assign a destination port number range. The port range is

from 1 to 65535. If you choose All as the protocol, you don't

need to type any number here.

Network Interface Select an interface (WAN1 to WAN4) to be forwarded to.

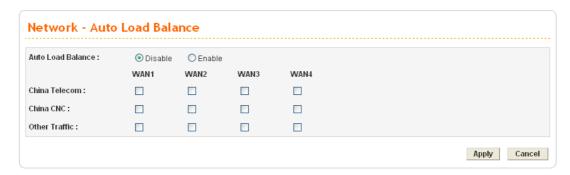
Strict Bind Packets fitting the above settings can be routed through the

selected interface only. Check this box to invoke this function.

Apply Click **Apply** to save all configurations.

4.2.3 Auto Load Balance

Because the network between China Telecom and China CNC are disconnected, such function is designed to do auto load balance and separate the packets among China Telecom, China CNC and other regions via different WAN interfaces. For example, if you check WAN1 and WAN4 for China Telecom, packets belong to China Telecom will pass through the specified WAN interfaces only; and load balance will be done between WAN1 and WAN4.



Auto Load Balance Choose **Enable** to invoke the auto load balance function for

your devices.

China TelecomA telecom company.China CNCA telecom company.

Other Traffic Regions that are not belonged to China Telecom and China

CNC.

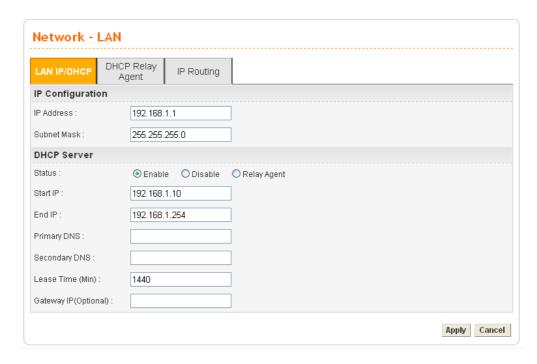
Apply Click **Apply** to save all configurations.

4.2.4 LAN

Local Area Network (LAN) is a group of subnets regulated and ruled by router. The design of network structure is related to what type of public IP addresses coming from your ISP.

The most generic function of Vigor router is NAT. It creates a private subnet of your own. As mentioned previously, the router will talk to other public hosts on the Internet by using public IP address and talking to local hosts by using its private IP address. What NAT does is to translate the packets from public IP address to private IP address to forward the right packets to the right host and vice versa. Besides, Vigor router has a built-in DHCP server that assigns private IP address to each local host.





For LAN IP/DHCP

In the Vigor3300V+ router, there are some IP address settings for the LAN interface. The IP address/subnet mask is for private users or NAT users. The IP address of the default gateway on other local PCs should be set as the Vigor3300 Series' server IP address. When the DSL connection between the DSL and the ISP has been established, each local PC can directly route to the Internet. The IP address/subnet mask can also be used to connect to other private users (PCs). On this page you will see the private IP address defined in RFC-1918. Usually we use the 192.168.1.0/24 subnet for the route.

IP Address Type the IP address for LAN/DHCP.

Subnet Mask Type the subnet mask for the LAN IP/DHCP.

Status Click Enable the DHCP server: click Disable to close DHCP

server; click **Relay Agent** to close DHCP sever and do the job of DHCP server. Corresponding settings for Relay Agent can

be configured in the page of **DHCP Relay Agent**.

Start IP Set the starting IP address of the IP address pool for DHCP

server.

End IP Set the ending IP address of the IP address pool for DHCP

server.

Primary DNS Set the private IP address of the primary DNS.

Secondary DNS Set the private IP address of the secondary DNS.

Lease Time (Min) Set a lease time for the DHCP server. The time unit is minute.

Gateway IP (Optional) Set a gateway IP address for the DHCP server.

Click **Apply** to reboot the system and apply the settings.

Note: If both the Primary and Secondary DNS fields are left empty, the router will assign its own IP Address to local users as a DNS proxy server and maintain a DNS cache. If the IP address of a domain name is already in the DNS cache, the router will resolve the domain name immediately. Otherwise, the router forwards the DNS query packet to the external DNS server by establishing a WAN (e.g. DSL/Cable) connection.



For DHCP Relay Agent

This page allows users to specify which subnet that DHCP server is located the relay agent should redirect the DHCP request to.

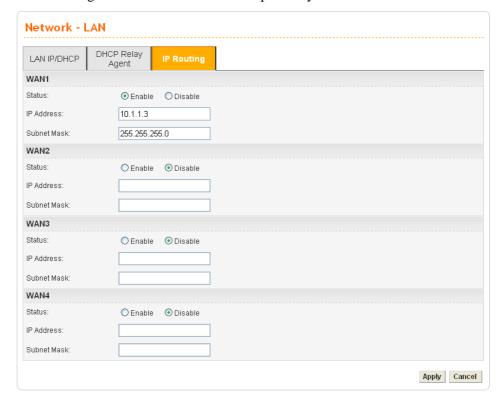


WAN Interface Choose the WAN interface for applying relay agent.

DHCP Server IP Address Type the IP address for the DHCP server.

For IP Routing

This page allows users to type in secondary IP address for connecting to a subnet. You can set IP routing for each WAN interface respectively.



Status Click Enable or Disable to activate or close the IP routing of

specific WAN interface.

IP Address Type an IP address for the WAN interface

(WAN1/WAN2/WAN3/WAN4).

Subnet Mask Type the subnet mask for the WAN interface

(WAN1/WAN2/WAN3/WAN4).



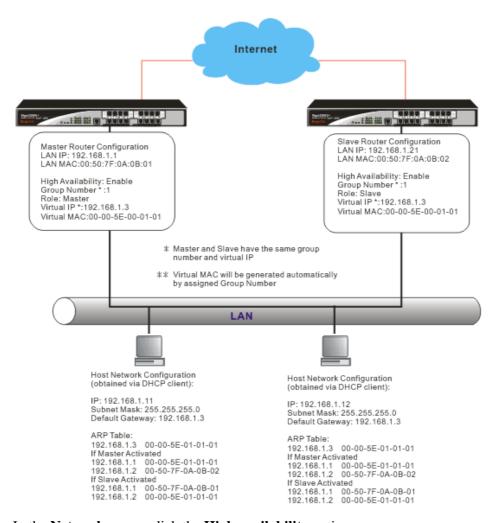
Note: Vigor3300V supports four WAN interfaces, yet Vigor3300/Vigor3300B+ support three WAN interfaces. That is, #WAN4 will be disabled for Vigor3300/Vigor3300B+.

4.2.5 High Availability

The High Availability (HA) feature refers to the awareness of component failure and the availability of backup resources. The complexity of HA is determined by the availability needs and the tolerance of system interruptions. Systems, provides nearly full-time availability, typically have redundant hardware and software that makes the system available despite failures.

The high availability of the V3300 Series is designed to avoid single points-of-failure. When failures occur, the failover process moves processing performed by the failed component (the "Master") to the backup component (the "Slave"). This process remains system-wide resources, recovers partial of failed transactions, and restores the system to normal within a matter of microseconds.

Take the following picture as an example. The left V3300 Series is regarded as Master device, the right V3300 Series is regarded as Slave device. When Master V3300 Series is broken down, the Slave device could replace the Master role to take over all jobs as soon as possible. However, once the original Master is working again, the Slave would be changed to original role to stand by.



In the Network group, click the High availability option.



High Availability



High Availability Disables or enables this function. When the master device

fails down, the slave device will take its work over.

Group Number Assign a group number. The range is from 1 to 255. PCs on

the same group (in LAN) can support for each other.

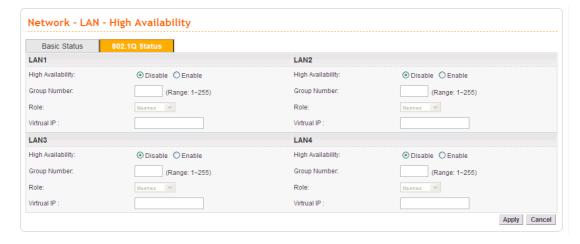
Role Select a role for this device as Master or Slave.

Virtual IP Assign an IP address as a virtual IP.

Click **Apply** to reboot the system and apply the settings.

802.1Q Status

This page allows you to set High Availability for LAN ports $(1 \sim 4)$ respectively.



High Availability Disables or enables this function. When the master device

fails down, the slave device will take its work over.

Group Number Assign a group number. The range is from 1 to 255. PCs on

the same group (in LAN) can support for each other.

Role Select a role for this device as Master or Slave.

Virtual IP Assign an IP address as a virtual IP.

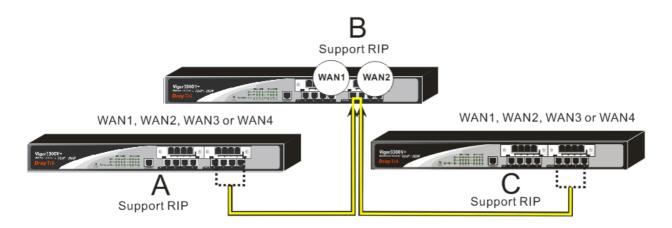
Click **Apply** to reboot the system and apply the settings.



4.2.6 RIP Configuration

The Routing Information Protocol (RIP) is a dynamic routing protocol used in local and wide area networks. The routing information packet will be sent out by web server or router periodically, and can be used to communicate with other routers. It will calculate the number of network nodes on the route to ensure there is no obstruction on the network routine. In addition, it will choose a correct route based on the method of Distance Vector Routing and use the Bellman-Ford algorithm to calculate the routing table.

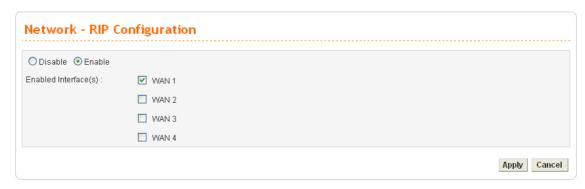
RIP can update the routing table automatically and find a route to send packet. See the following figure as an example:



Suppose Vigor3300V+ A supports RIP on WAN1/WAN2/WAN3/WAN4, Vigor3300V+ B supports RIP on WAN1 and WAN2, and Vigor3300V+ C supports RIP on WAN1/WAN2/WAN3/WAN4.

 $\label{eq:Vigor3300V+B} \begin{tabular}{ll} Vigor3300V+B & will tell 3300V+A & "if you want to send packets to Vigor3300V+C, please send it to me first", then Vigor3300V+A will create a routing rule to forward packet that destination is Vigor3300V+C to Vigor3300V+B. \end{tabular}$

In another direction, Vigor3300V+ C will do the same thing.



Enable/Disable Disables or enables this function.

Enabled Interface Check the interface to apply the RIP configuration.

Apply After finishing the configuration, please click this button to

invoke these settings.



4.2.6 Bandwidth Management

This function is used to limit user bandwidth.



General Setup

This function allows users to configure general settings for bandwidth management. Click **Network** >>**Bandwidth Management** and then choose **General Setup**. You will get the following page.



Enable/Disable Disables or enables this function.

Default TX Limit Define the default speed of the upstream for each computer in

LAN. The default value is 1024.

Default RX limit Define the default speed of the downstream for each computer

in LAN. The default value is 1024.

Apply After finishing the configuration, please click this button to

invoke these settings.

Limitation Table

This function allows users to set limitation for bandwidth. Click **Network** >>**Bandwidth Management** and then choose **Limitation Table**. You will get the following page.





Start IP Display the start IP address of bandwidth.End IP Display the End IP address of bandwidth.

TX Limit Display the size limit for the transmitted packets. **RX Limit** Display the size limit for the received packets.

Edit Click this button to open the edit page for adjusting the

settings.

Delete/Delete All Click this button to delete the selected setting or all settings. A

confirmation dialog box will appear. Click **OK** to delete this entry from the Load Balance Policy table. In addition, click **Delete All** in the Load Balance Policy page to delete all of 10

entries on this page.

To edit an entry, select it by clicking the radio button (from 1 to 10). Then click the **Edit** button on the bottom to bring up the following Web page.



Start IP/End IP Assign the IP range for the bandwidth management.

Define the limitation for the speed of the upstream. If you do not set the limit in this field, the system will use the default speed for the specific limitation you set for each index.



TX Limit

RX Limit Define the limitation for the speed of the downstream. If you

do not set the limit in this field, the system will use the default

speed for the specific limitation you set for each index.

Apply After finishing the configuration, please click this button to

invoke these settings.

4.2.7 Limit Session

A PC with private IP address can access to the Internet via NAT router. The router will generate the records of NAT sessions for such connection. The P2P (Peer to Peer) applications (e.g., BitTorrent) always need many sessions for procession and they will occupy over resources which might result in important accesses impacted. To solve the problem, you can use limit session to limit the session procession for specified Hosts.



General Setup

This function allows users to configure general settings for limit session. Click **Network** >>**Limit Session** and then choose **General Setup**. You will get the following page.



Enable/Disable Disables or enables this function.

Default Session Limit Defines the default session number used for each computer in

LAN.

Apply After finishing the configuration, please click this button to

invoke these settings.

Limitation Table

This function allows users to set limitation for limit session. Click **Network** >>**Limit Session** and then choose **Limitation Table**. You will get the following page.



Start IPDisplay the start IP address.End IPDisplay the end IP address.Session NumberDisplay the session number.

Edit Click this button to open the edit page for adjusting the

settings.

Delete/Delete All Click this button to delete the selected setting or all settings. A

confirmation dialog box will appear. Click **OK** to delete this entry from the Load Balance Policy table. In addition, click **Delete All** in the Load Balance Policy page to delete all of 10

entries on this page.

To edit an entry, select it by clicking the radio button (from 1 to 10). Then click the **Edit** button on the bottom to bring up the following Web page.



Start IP Assign the start IP address for limit session.

End IP Assign the end IP address for limit session.

Session Number Assign the available session number for each host in the

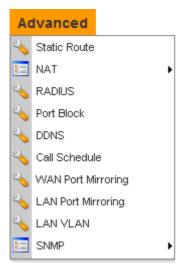
specific range of IP addresses. If you do not set the session number in this field, the system will use the default session limit for the specific limitation you set for each index.

Apply After finishing the configuration, please click this button to invoke these settings.



4.3 Advanced Setup

In the **Advanced** menu, there are several items offered here for you to adjust for the router.



4.3.1 Static Route Setup

When you have several subnets in your LAN, sometimes a more effective and quicker way for connection is the **Static routes** function rather than other methods. You may simply set rules to forward data from one specified subnet to another specified subnet without the presence of RIP.

This function allows users to assign static routing information. In the **Advanced** group, choose **Static Route**. You will get the following page.



Network Interface Display the network interface (LAN, WAN1, 2, 3 or 4).

Destination IP Display the destination IP of the static route.

Gateway IP Display the gateway address of the static route.

Mask Display the subnet mask of this route.

Edit Allow users to edit the selected static route settings.

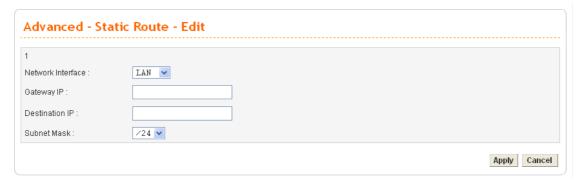
Delete/Delete All Removes one or all the selected static route settings.



The system allows users to set up to 10 static routes for the router.

Edit the Static Route

To edit static route for certain item, select the radio button of the item and click **Edit** on the bottom of the page. The following web page will be displayed:



Network Interface Select a network interface as a destination to be sent. It

includes LAN, and WAN1~WAN4.

Gateway IP Assign an IP address of the gateway for the interface selected

above.

Destination IP Assign the IP address of the destination that data will be

transferred to. Packets ready to destination will be sent out

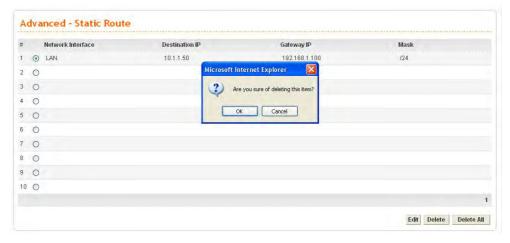
through the network interface chosen in this page.

Subnet Mask Assign a value of subnet mask for destination IP address.

Click **Apply** to reboot the system and apply the settings.

Delete the Static Route

Select the radio button of the item that you want to delete and click **Delete** on the bottom of the page. The following web page will be displayed:



Click **OK** to delete the entry in static route table.

Users can click **Delete All** to remove all entries in static route table.

4.3.2 NAT Setup

NAT (Network Address Translation) is a method of mapping one or more IP addresses and/or service ports into different specified services. It allows the internal IP addresses of many computers on a LAN to be translated to one public address to save costs and resources



of multiple public IP addresses. It also plays a security role by obscuring the true IP addresses of important machines from potential hackers on the Internet. The Vigor 3300 Series is NAT-enabled by default and gets one globally routable IP addresses from the ISP by Static, PPPoE, or DHCP mechanism. The Vigor3300 Series assigns private network IP addresses according to RFC-1918 protocol and translates the private network addresses to a globally routable IP address so that local hosts can communicate with the router and access the Internet.

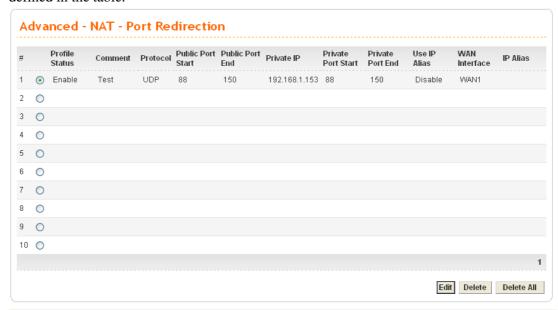
Click **Advanced** >>**NAT**.



There are four functions that NAT provides – **Port Redirection**, **Address Mapping**, **DMZ Host** and **Common Ports List**.

Port Redirection

Port Redirection means port forwarding. It may be used to expose internal servers to the public domain or open a specific port to internal hosts. Internet hosts can use the WAN IP address to access internal network services, such as FTP, WWW and etc. The internal FTP server is running on the local host addressed as 192.168.1.2. When other users send this type of request to your network through the Internet, the router will direct these requests to an appropriate host inside. A user can also translate the port to another port by configuration. For example, port number with 1024 can be transferred into IP address of 192.168.1.100 of LAN. The packet is forwarded to a specific local host if the port number matches that defined in the table.



Profile Status Display the status (enabled or disabled) of this profile.

Comment Display the name of the entry.

Protocol Display the protocol used for the entry.

Public Port Start Display the start point in the range of public port.Public Port End Display the end point in the range of public port.



Private IP Display the private IP used for this entry.

Private Port Start Display the start point in the range of private port.

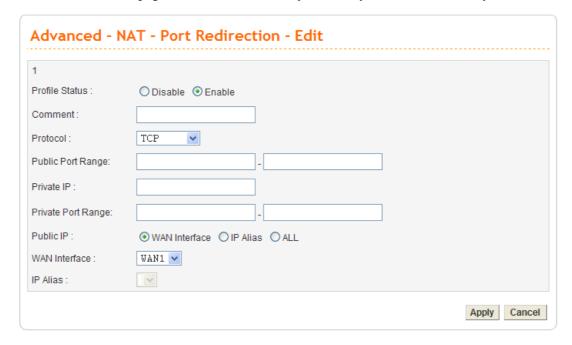
Private Port End Display the end point in the range of private port.

Use IP Alias Display the using status for WAN IP alias.
 WAN Interface Display the WAN interface of this profile.
 IP Alias Display the selected WAN IP address.

Edit Allow users to edit the selected port redirection settings.

Delete/Delete All Removes one/all the selected port redirection settings.

To edit an item, click the radio button of the item that you want to modify. Then click **Edit** on the bottom of the page to add a new rule entry or modify an existed rule entry.



Profile Status Enable or disable this function.

Comment Assign a name for this entry. The maximum is 20 characters.

Protocol Assign the transport layer protocol with **TCP** or **UDP**.

Public Port Range Assign a port range from starting to end public port number.

The port range is from 1 to 65535.

Private IP Assign a local IP address to be transferred into.

Private Port Range Assign a port range from starting to end private port number.

Use IP Alias "**Disable**" option uses IP address of WAN interface, "**Enable**"

option uses IP alias addresses.

Public IP Determine which channel will be used to perform port

redirection (port forwarding)

Wan interface: port redirection will be done via WAN IP. IP Alias: port redirection will be done via WAN IP alias. ALL: port redirection will be done via WAN IP or WAN IP

alias.



WAN Interface It is a pull-down window; user can select one specific WAN

interface.

IP Alias It is a pull-down window; user can select one specific IP

address assigned in IP Alias group of WAN interfaces.

Click **Apply** to reboot the system and apply the settings.

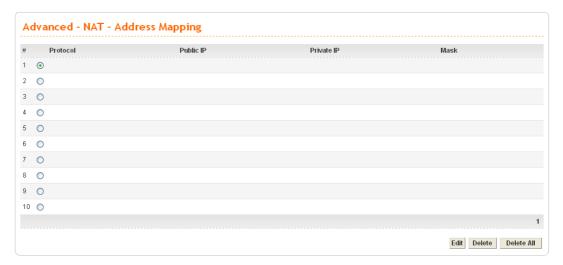
Note: The port forwarding function could redirect the Internet traffic, which has the destination port within the public port range and has the same IP address as WAN Interface or IP Alias that you set. Please redirect only the ports that you have to forward rather than forward all ports. Otherwise, the intrinsic firewall type security of NAT facility will be affected.

By the way, user can click **Delete** to remove one current existed NAT entry in the **Advanced – NAT – Port Redirection** page and click **Delete All** to remove all entries.

Address Mapping

If you have a group of static IP addresses, then you can use the address-mapping feature to multiple open ports hosts in the Vigor3300 Series of broadband security routers. The following session will show you how to setup address-mapping feature.

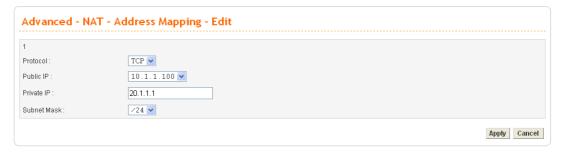
In the **Advanced** group, move to **NAT** option and choose **Address Mapping** to get the corresponding page.



Protocol Display the protocol used for this address mapping.
 Public IP Display the public IP address selected for this entry.
 Private IP Display the private IP set for this address mapping.
 Mask Display the subnet mask selected fro this address mapping.
 Edit Allow users to edit the selected address mapping settings.
 Delete/Delete All Remove one/all the selected address mapping settings.

To edit an item, click the radio button of the item that you want to modify. Then click **Edit** on the bottom of the page to add a new rule entry or modify an existed rule entry.





Protocol Select the transport layer protocol. It could be **TCP**, **UDP**, or

All for selection.

Public IP Select an IP address (the selections provided here are set in **IP**

Alias List of Network >> WAN interface). Local host can use

this IP to connect to Internet.

If you want to choose any on of the Public IP settings, you must specify some IP addresses in the IP Alias List of the Static/DHCP Configuration page first. If you did not type in any IP address in the IP Alias List, the Public IP setting will be empty in this field. When you click **Apply**, a message will

appear to inform you.

Private IP Assign an IP address or a subnet to be compared with the

source IP address for incoming packets.

Subnet Mask Select a value of subnet mask for private IP address.

Click **Apply** to reboot the system and apply the settings.

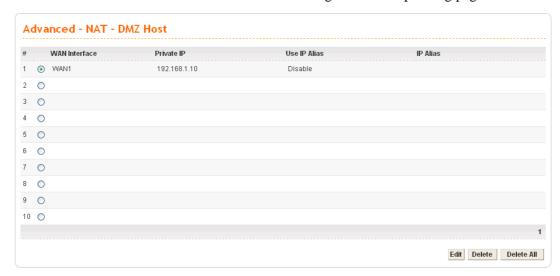
By the way, user can click **Delete** to remove one current existed NAT entry in the **Advanced – NAT – Address Mapping** page and click **Delete All** to remove all entries.

DMZ Host

In computer networks, a DMZ (De-Militarized Zone) is a computer host or small network inserted as a neutral zone between a company's private network and the outside public network. It prevents outside users from getting direct access to company network. A DMZ is an optional and more secure approach to a firewall and effectively acts as a proxy server as well. In a typical DMZ configuration for a small company, a separate computer (or host in network terms) receives requests from users within the private network for access to Web sites or other companies accessible on the public network. The DMZ host then initializes sessions for these requests on the public networks. However, the DMZ host is not able to initiate a session back into the private network. It can only forward packets that have already been requested. Users of the public network outside the company can access only the DMZ host. The DMZ may typically also have the company's Web pages so these could be served to the outside world. If an outside user penetrated the DMZ host's security, only the Web pages will be corrupted but other company information would not be exposed.



Click **Advanced** >> **NAT** and choose **DMZ Host** to get the corresponding page.



WAN Interface Display the WAN interface chosen for this entry.

Private IP Display the private IP address of this entry.

Use IP Alias Display the activation status (enable or disable) of this DMZ

host.

IP Alias Display the WAN IP address.

Edit Allow users to edit the selected DMZ host settings.

Delete/Delete All Remove one/all the selected DMZ host settings.

To edit an item, click the radio button of the item that you want to modify. Then click **Edit** on the bottom of the page to add a new rule entry or modify an existed rule entry.



WAN Interface Select a WAN interface as the channel for DMZ host.

Private IP Assign an IP address of DMZ server to be permitted for

access from outside.

Use IP Alias Disable option uses WAN interface, Enable option uses IP

Alias addresses.

IP Alias Select an IP address which are set within the list of IP Alias

configured in Network >> WAN interface.

Apply Click **Apply** to reboot the system and apply the settings.

Common Ports List

This page lists common ports used in Internet. The information includes service/application, protocol for that service and port number of that service.



Service / Application	Protocol	Port Number	
File Transfer Protocol (FTP)	TCP	21	
SSH Remote Login Protocol (ex. pcAnyWhere)	UDP	22	
Telnet	TCP	23	
Simple Mail Transfer Protocol (SMTP)	TCP	25	
Domain Name Server (DNS)	UDP	53	
WWW Server (HTTP)	TCP	80	
Post Office Protocol ver.3 (POP3)	TCP	110	
Network News Transfer Protocol (NNTP)	TCP	119	
Point-to-Point Tunneling Protocol (PPTP)	TCP	1723	
pcANYWHEREdata	TCP	5631	
pcANYWHEREstat	UDP	5632	
WinVNC	TCP	5900	

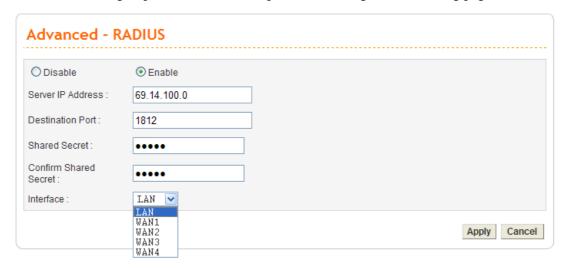
4.3.3 RADIUS Setup

A RADIUS (Remote Authentication Dial-In User Service) is a security authentication client/server protocol widely used by Internet service providers on other remote access service. A RADIUS is the most common means of authenticating and authorizing dial-up and tunneled network users. The built-in RADIUS client function allows you to extend the remote dial-in user accounts to the RADIUS server. **Your user accounts will not be limited by built-in accounts** (in VPN>>PPTP>>User Profile). It also lets you centralize remote access authentication for network management.

Radius is a server for remote user authentication and accounting. Its primary use is for Internet Service Providers, though it may as well be used on any network that needs a centralized authentication and/or accounting service. A Radius supports a wide variety of authentication schemes. A user supplies his authentication data to the server either directly by answering the terminal server's login/password prompts, or using **PAP** of **CHAP** protocols.

The Vigor 3300V+ supports Radius client function. A user can configure some authentication information to do an authentication with Radius server. In Vigor3300 Series, it is only applied by VPN->PPTP function.

In the **Advanced** group, click the **Radius** option. You will get the following page.





Enable/Disable Click **Disable** to disable this function. Click **Enable** to

activate this function.

Server IP Address Assign an IP address of a Radius server.

Destination Port Assign a destination port number used for Radius function.

Shared Secret Assign a code for authentication to server. The RADIUS

server and client share a secret which is used to authenticate

the messages sent between them. Both sides must be

configured to use the same shared secret.

Confirm Shared Secret Confirm the code assigned in Shared Secret field.

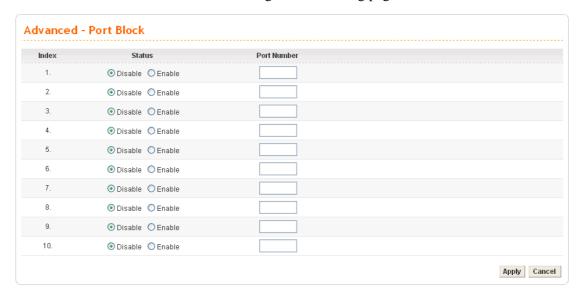
Interface Select one specific WAN interface to be used.

Click **Apply** to reboot the system and apply the settings.

4.3.4 Port Block

The **Port Block** function provides a user to set lots of proprietary port numbers. Packets will be dropped if destination ports (both TCP and UCP) of packets with these assigned port numbers are on WAN and LAN. The advantage of this feature is to filter some unnecessary packets or attacking packets on Internet environment or LAN network. Vigor3300 Series supports ten port numbers to be blocked.

Click **Advanced** >> **Port Block**. You will get the following page.



Index The number of each entry.

Status User can **Disable** or **Enable** this port to be blocked.

Port Number Assign a port number to be blocked in system.

Click **Apply** to finish this setting.

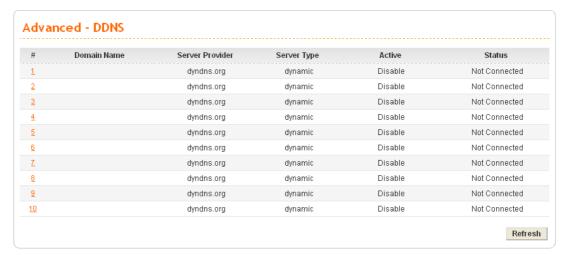
4.3.5 DDNS Setup

The Dynamic DNS function allows the router to update its online WAN IP address, which assigned by ISP or other DHCP server to the specified Dynamic DNS server. Once the router is online, you will be able to use the registered domain name to access the router or internal virtual servers from the Internet. DDNS is more popular on dynamic IP users, who typically receive dynamic, frequently-changing IP addresses from their service provider.



Before you set up the Dynamic DNS function, you have to subscribe free domain names from the Dynamic DNS service providers. The router provides up to ten accounts for the function and supports the following providers: **www.dynsns.org**, **www.no-ip.com**, **www.dtdns.com**, **www.changeip.com**, **www.ddns.cn**. You should visit their websites for registering your own domain name on the router.

In the **Advanced** group, click **DDNS** option. You will get the following page.



Domain Name Display the domain name set for the entry.

Service Provider Display the service provider that supports DDNS.

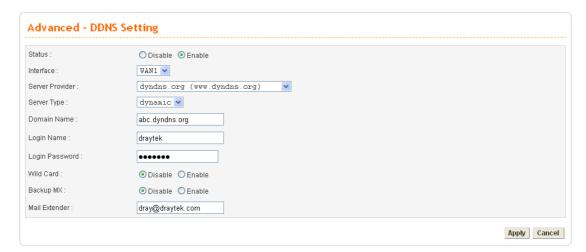
Service Type Display the service type for the entry.

Active Display the activation status (disable or enable) for this entry.

Status Display the connection status of this entry.

Click **Refresh** to re-display the whole page information.

To modify DDNS setting, click an entry number to get into edit mode.



Status Click **Disable** to disable this function. Click **Enable** to

activate this function.

Interface Select a specific interface for registering on DDNS server.

The Interface should be any WAN port on router.

Server Provider Assign a provider name to support DDNS server. The

Vigor3300V+ supports 7 domain server providers as default.



dyndns.org (www.dyndns.org)

dyndns.org (www.dyndns.org)
no-ip.com (www.no-ip.com)
DtDNS (www.dtdns.com)
ChangeIP.com (www.changeip.com)
dynamic-nameserver (www.dynamic-nameserver.com)
huagai.net (www.ddns.cn)
3322 (www.3322.org)

Server Type Select **Static**, **Dynamic** or **Custom** type for this entry of

DDNS settings.

Domain Name Assign a private domain name to be accessed.

Login Name Assign a name to login into DDNS server.

Login Password Assign a password to login into DDNS server.

Wild Card If you want anything-here.yourhost.dyndns.org to work (EX.

To make things like www.yourhost.dyndns.org work), click

"Enable" to active this function.

Backup MX MX stands for Mail Exchanger. Mail Exchangers are used for

directing mail to specific servers other than the one a

hostname points at.

Mail Extender Assign an email address.

Click **Apply** to finish these settings and return to previous page.

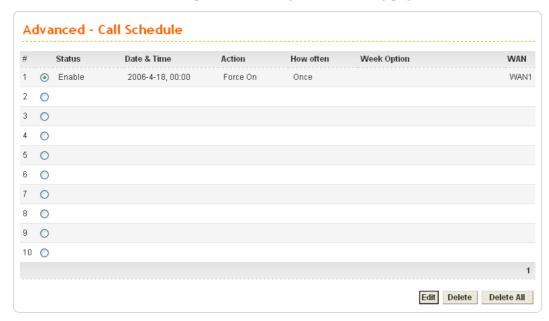
Note:

- 1. The Wildcard and Backup MX features are not supported for all Dynamic DNS providers. You could get more detailed information from their websites.
- 2. Backup MX provides a secondary mail server to hold your e-mail if your main email server go offline for any reason. Once you go back online, your email will be delivered to you.



4.3.6 Call Schedule Setup

These call schedule profiles will control the up or down time of the router's dialer or connection manager. In order to do the proper call schedule function, a user must have to setup time function and arrange schedules for specified Internet access profile or LAN-to-LAN profile. Vigor3300V+ supports lots of profiles for call schedule usage. Click **Advanced** >> **Call Schedule** option. You will get the following page.



Status Display the activation status (enable or disable) for this entry.

Date & Time Display the start date and time for this schedule.

Action Display the action that this schedule adopts.

How often Display the using frequency (once or specific day in a week)

of this schedule.

Week Option Display the specific day in a week if you choose Weekdays as

the **How often** setting.

WAN Display the WAN interface used for this entry.

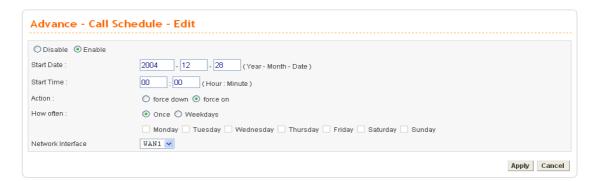
Edit Allow users to edit the selected call schedule settings.

Delete/Delete All Remove one/all the selected call schedule settings.

Edit Call Schedule

To edit an item, click the radio button of the item that you want to modify. Then click **Edit** on the bottom of the page to add a new rule entry or modify an existed rule entry.





Enable/Disable Click **Disable** to disable this function. Click **Enable** to

activate this function.

Start Date Assign a date for starting this profile.

Start Time Assign a time for starting this profile.

Action Force down means to inactivate the Network Interface. Force

up means to activate the Network Interface.

How often Once means only for one time. Weekdays means that user

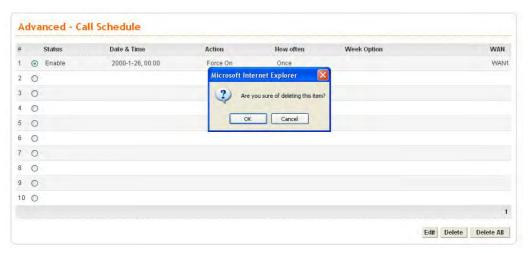
can select some weekdays to apply.

Network Interface Select one specific WAN interface to be applied.

Click **Apply** to finish this setting.

Delete Call Schedule

To delete an item, click the radio button of the item that you want to delete. Then click **Delete** on the bottom of the page to remove the entry.



Also, users can click **Delete All** to remove all entries in the table.

4.3.7 WAN Port Mirroring Setup

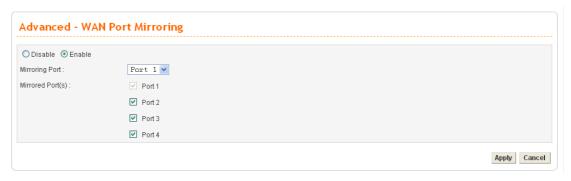
Vigor3300V+ supports port mirroring function in WAN interfaces. Generally speaking, this function copies traffic from one or more specific ports to a target port. This mechanism helps manager track the network errors or abnormal packets transmission without interrupting the flow of data access the network. By the way, user can apply this function to monitor all traffics which user needs to check.

There are some advantages supported in this feature. Firstly, it is more economical without other detecting equipments to be set up. Secondly, it may be able to view traffic on one or



more ports within a VLAN at the same time. Thirdly, it can transfer all data traffics to be mirrored to one analyzer connect to the mirroring port. Last, it is more convenient and easy to configure in user's interface.

Click **Advanced>>WAN Port Mirroring**. You will see the following page.



Enable/Disable Click Disable to disable this function. Click Enable to

activate this function.

Mirroring Port Select a port to view traffic sent from mirrored ports.

Mirrored Port(s) Click which ports are necessary to be mirrored.

After finishing the settings, please click Apply.

4.3.8 LAN Port Mirroring Setup

Port mirror can be applied for the users in LAN. It has the same mechanism like WAN port mirroring.

Click **Advanced** >> **LAN Port Mirroring**.



Enable/Disable Click **Disable** to disable this function. Click **Enable** to

activate this function.

Mirroring Port Select a port to view traffic sent from mirrored ports.

Mirrored Port(s) Click which ports are necessary to be mirrored.

After finishing the settings, please click Apply.

4.3.9 LAN VLAN Setup

Virtual LANs (VLANs) are logical, independent workgroups within a network. These workgroups communicate as if they had a physical connection to the network. However, VLANs are not limited by the hardware constraints that physically connect traditional LAN segments to a network. As a result, VLANs allow the network manager to segment the network with a logical, hierarchical structure. VLANs can define a network by application or department. For instance, in the enterprise, a company might create one VLAN for multimedia users and another for e-mail users; or a company might have one VLAN for its Engineering Department, another for its Marketing Department, and another for its guest who can only use Internet not Intranet. VLANs can also be set up according to the organization structure within a company. For example, the company president might have his own VLAN, his executive staff might have a different VLAN, and the remaining employees might have yet a different VLAN. VLANs can also set up according to different company in the same building to save the money and reduce the device establishment.

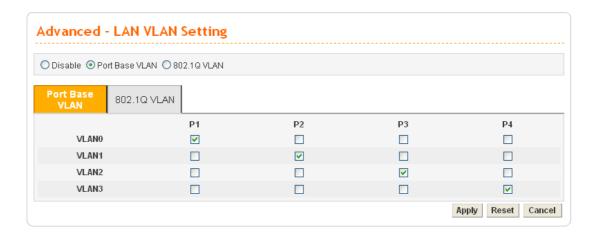
This router supports Virtual LAN only in LAN site. User can select some ports to add into a VLAN group. In one VLAN group, the port number can be single one or more.

The purpose of VLAN is to isolate traffic between different users and it can provide better security application.

For Port Base VLAN

There are three VLAN settings offered here for you to configure. If you click **Disable**, no configuration can be completed. Please choose **Port Base VLAN** to open the following page.





P1 - P4

Check the box to make the computer connecting to the port being grouped in the specified VLAN. Be aware that each port can be grouped in different VLAN at the same time only if you check the box. For example, if you check the boxes of VLAN0-P1 and VLAN1-P1, you can make P1 to be grouped under VLAN0 and VLAN1 simultaneously.

VLAN 0-3

This router allows you to set 4 groups of virtual LAN.

Apply

After finishing the settings, please click Apply.

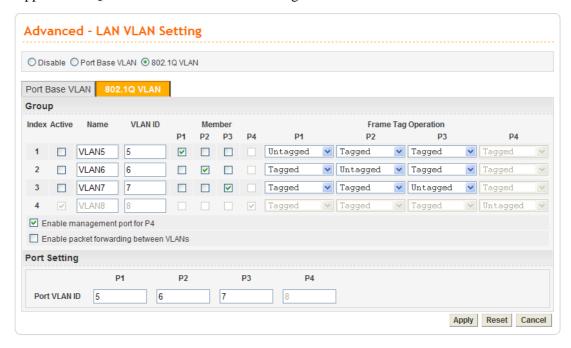
Reset

In addition, you can click **Reset** to reset the VLAN setting as default. A dialog will be prompted for you to ask confirmation.

Click OK.

For 802.1Q VLAN

Another way to set VLAN is based on 802.1Q. Please choose **802.1Q VLAN** to open the following page. This page is available only for the PCs with certain network cards which support 802.1Q VLAN feature. It is useless for general network cards.



Active

Name

VLAN ID

Check this box to activate the settings of this entry. If you check the **Management Port** box below, Index 4 will be unchangeable and locked. And, you have to set Port VLAN ID for P4 previously before you check **Management Port**.

Specify the name for the four groups of VLAN.

Type a number used for identification on VLAN for your computer. Later, you have to type the same ID number for each PC which wants to be grouped within the same VLAN group. In addition, if you type wrong ID number, the following message will appear to warn you. Please type correct number.



By the way, if you don't know how to configure a VLAN setting on your computer, please refer to **How to Check/Edit VLAN ID on Your PC** below for more detailed information.

To make the hosts (with the same VLAN ID) of different ports communicating with each other, please check the port box (P1 to P4) according to your necessity.

Frame Tag Operation

Member

Basically, the default settings for tagged or untagged VLAN will be shown automatically when you type VLAN ID/Name and check the Active box. By the way, you can modify the tag



operation for each VLAN in this page for obtaining proper control. Use the drop down list to choose a tag operation for each port.

Tagged – All the computers behind that port must support VLAN and are tagged with certain VLAN groups with specified ID numbers.

Untagged - All the computers behind that port do not support VLAN feature.

Note: It is recommended to group computers that do not support VLAN feature or support VLAN feature but their Untagged VLAN settings are checked in one port with untagged. This device will tag proper port VLAN ID for untagged PC respectively for making them communicating with the router.

Enable Management Port for P4

It can help users to communicate with router still even though configuring the wrong setting in the 802.1Q VLAN tag. The management port will lock index 4. We recommend that users enable the management port to fix the fourth VLAN settings unless users want to use the fourth VLAN and ensure the settings are correct. You have to set Port VLAN ID for P4 previously before you check this box.

Enable packet forwarding between VLANs

Packets can be transmitted and forwarded among VLAN groups if this box is checked. In default, it is unchecked.

Port VALN ID

Type the ID for each port used for identification on VLAN. When the tag operation for each port (representing for different computers connected to this router) is marked by untagged, to avoid conflict occurred, the system will apply the ID listed in these boxes automatically for each port (P1 to P4) to ensure proper and correct network operation.

4.3.10 SNMP

The Simple Network Management Protocol (SNMP) is an application layer protocol that facilitates the exchange of management information between network devices. There is a set of protocols for managing complex networks. SNMP works by sending messages, called protocol data units (PDUs), to different parts of a network. SNMP enables network administrators to manage network performance, find and solve network problems, and plan for network growth.

A SNMP-managed network consists of three key components, **managed devices**, **agents**, and **network-management systems** (NMSs).

A managed device is a network node that contains an SNMP agent and that resides in a managed network. Managed devices collect and store management information and make this information available to NMSs by using SNMP. Managed devices, sometimes called network elements, can be routers and access servers, switches and bridges, computers hosts, or printers.

This function is to define a community string name. An agent is a network-management software module that resides in a managed device. An agent has local knowledge of management information and translates that information into a form compatible with SNMP.



An NMS executes applications that monitor and control managed devices. NMSs provide the bulk of the processing and memory resources required for network management. One or more NMSs must exist on any managed network.

There are two items for SNMP – **SNMP Community** and **SNMP Traps**.

SNMP Community

In general, NMSs in the community exist within the same administrative domain.



Community Display the community string used for the specified entry.

Host/mask Display the mask address for the host.

Max Access Display the authority (read only or read/write) for this entry.

Edit Allow users to edit the selected SNMP community settings.

Delete/Delete All Remove one/all the selected SNMP community settings. A

dialog will be prompted for you to ask confirmation. Click

OK.

To edit an item, click the radio button of the item that you want to modify. Then click **Edit** on the bottom of the page to add a new rule entry or modify an existed rule entry.



Community Type the community string (e.g., public) for SNMP.

Host/mask Assign a value of subnet mask for host IP address.

Max Access Select the authority as **Read only** or **Read/Write**.

Read only means user only can monitor managed devices.

Read/Write means user can control managed devices

including change the values of variable stored within managed

devices.



Apply

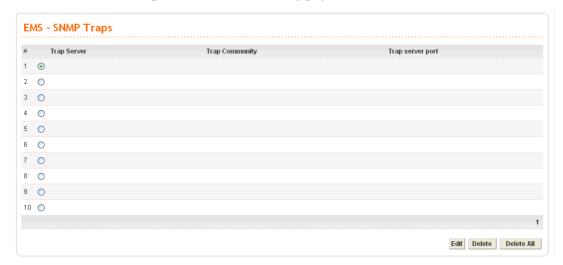
Click **Apply** to save this setting and return the previous page.

To delete an item, click the radio button of the item that you want to delete. Then click **Delete** on the bottom of the page to remove the entry. A dialog will be prompted for you to ask confirmation. Click **OK**.

SNMP Traps

In managed network by SNMP protocol, agent will send a specific packet as an attention for administrator, called **Trap**. Trap is the only **PDU(Protocol data unit)** sent by an agent on its own initiative. It is used to notify the management station of an unusual event that may demand further attention (like a link down).

Choose **SNMP Traps** option to see the following page.



Trap Server Display the IP address of the trap server.

Trap Community Display the community string of the trap server. **Trap server port** Display the port number used for the trap server.

Edit Allow users to edit the selected SNMP traps settings.

Delete/Delete All Remove one/all the selected SNMP traps settings. A dialog

will be prompted for you to ask confirmation. Click **OK**.

To edit an item, click the radio button of the item that you want to modify. Then click **Edit** on the bottom of the page to add a new rule entry or modify an existed rule entry.



Trap server Assign an IP address of trap server.

Trap community Assign a community string for Trap packet using.

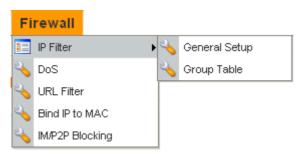
Trap server port Assign a port number for Trap server using.

Apply Click **Apply** to save this setting and return the previous page.

4.4 Firewall Setup

The firewall controls the allowance and denial of packets through the router. The **Firewall Setup** in the Vigor 3300 Series mainly consists of packet filtering, Denial of Service (DoS) and URL (Universal Resource Locator) content filtering facilities. These firewall filters help to protect your local network against attack from outsiders. A firewall also provides a way of restricting users on the local network from accessing inappropriate Internet content and can filter out specific packets, which may trigger unexpected outgoing connection such as a Trojan.

The following sections will explain how to configure the **Firewall**. Users can select **General Setup**, **IP Filter**, **DoS** and **URL Filter** options from Firewall menu. The **DoS** facility can detect and mitigate the DoS attacks. The **URL Filter** can block inappropriate websites for SME.



4.4.1 IP Filter

First, you should create at least one Group in the **IP Filter** >> **Group Table**. Then you can enable the **Data Filter** and select a **Start Filter Group** in **General Setup**. The following sections explain **IP Filter** functions with details.

General Setup

The page allows you to set general settings such as enabling the data filter function and choosing proper filter group.



Data Filter

Disable or **Enable** the firewall function. This firewall can only be enabled if at least one filter group exists. The default is **Disable**.

Start Filter Group

Default group names provided here are Pass and Block. Select the first filter group to begin filtering mechanism. The group in this list must exist and had been pre-configured. The system provides three types of filter for you to choose in default. The available settings provided here can be added or edited in Firewall>>IP Filter>>Group Table.



Group Table

Group Table allows you to set definitions for different groups of the filters that will be applied for the function of IP filter.



Index Allow you to change current IP filter table or add new rule for

current group. Click the number link to get into the IP filter

table page for editing.

Group Name Display the group name.

Next Group Display next group name.

Comment Display the notice for current group.

Add Allow you to add a new IP filter table.

Edit Allow you to edit selected IP filter table.

Delete Allow you to delete selected IP filter table configuration. If

this entry is assigned as the started filter group already, it

cannot be deleted.

To add a new group, please click **Add** on the **Group Table** page to access into the following page. In this page, you can type in new group name and decide the next group name. Also, you can type in your comment for such group. After you click **Apply**, the new group will be added and you will see it from the drop down menu of **Start Filter Group**.



Group Name Type in the name of the group.

Next Group Name Select next group to filter packets.

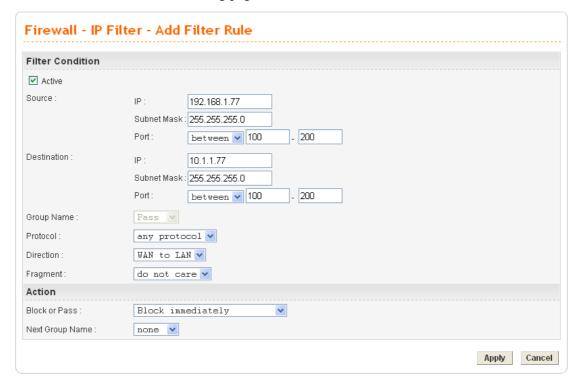
Comment Type in your comment or description for the group.

To edit a select group, please click the number link to open the following page. You can change the next group name and modify the comment for your necessity. When you finish the modification, simply click **Apply**.





Besides, you can add new filter rule for the group. On the edit page of **IP Filter Table**, click the **Add Rule** button. The following page will be shown.



Source IP

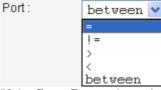
It means the source IP address. Placing the symbol "!" before a particular IP address will prevent this rule from being applied to that IP address. It is equal to the logical **NOT** operator.

Subnet Mask

It means the subnet mask for the source IP.

Source Port

It means the port for the source IP. Type the values in the boxes of **start port** and **end port**. As for the operators



If the **Start Port** column is empty, the **Start Port** and the **End Port** column will be ignored. The filter rule will filter out any port number.

(=) - If the **End Port** column is empty, the filter rule will set



the port number to be the value of the **Start Port** column. Otherwise, the port number ranges from the **Start Port** to the **End Port** including the **Start Port** and the **End Port**.

- (!=) If the **End Port** column is empty, the port number is not equal to the value of the **Start Port** column. Otherwise, this port number is not between the **Start Port** and the **End Port** including the **Start Port** and **End Port**.
- (>) Specifies the port number is larger than or equal to the **Start Port**.
- (<) Specifies the port number is less than or equal to the **Start Port**.

Between - Specifies the port number is between the **Start Port** and **End Port**.

Destination IP

It means the destination IP address for this filter rule. Placing the symbol "!" before a particular IP address will prevent this rule from being applied to that IP address. It is equal to the logical NOT operator.

Destination Mask

It means the subnet mask for the destination IP.

Destination Port

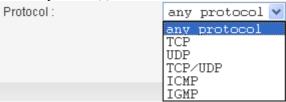
It means the port for the destination IP.

Group Name

It means the filter group for the current rule.

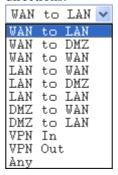
Protocol

It is the protocol(s) for this filter rule.



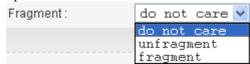
Direction

The direction of packet flow **VPN In** is for incoming packets. **VPN Out is** for outgoing packets, and **Any** is for both directions.



Fragments

It is the response to fragmented packets. There are three options as below.



Do not care - Specifies no fragment options.

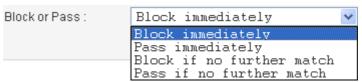
Unfragment - Applies the rule to unfragment packets.

Fragmented - Applies the rule to fragmented packets.

Block or Pass

The action to be taken when packets match the rule. There are four options:





Block immediately - Block the packet immediately.

Pass immediately - Pass the packet immediately.

Block if no further match - means to locks the packet if no further rules are matched.

Pass if no further match - means to passes the packet if no further rules are matched.

Note: It is recommended placing pass rules in "pass" group and block ones be in "block" group.

Next Group Name

It indicates the next filter group. If the option **Block if no further match** or **Pass if no further match** of **Block or Pass** parameter is selected, the unmatched packets will be compared with rules in **Next Group**. The option **None** must be chosen while **Block or Pass** is selected as **Block** or **Pass**.

Apply

Click this button to return to IP Filter Table setting page. The new added rule information will be displayed on this page too. Refer to the following graphic.



4.4.2 DoS

The DoS function helps to detect and mitigates DoS attacks. These include flooding-type attacks and vulnerability attacks. Flooding-type attacks attempt to use up all your system's resources while vulnerability attacks try to paralyze the system by offending the vulnerabilities of the protocol or operation system.

In the **Firewall** group, click the **DOS** option. You will see the following page. The DoS Defense Engine inspects each incoming packet against the attack signature database. Any packet that may paralyze the host in the security zone is blocked. The DoS Defense Engine also monitors traffic behavior. Any anomalous situation violating the DoS configuration is reported and the attack is mitigated.

Firewall - DoS		
DoS Defense : O Disable 💽 Enable		
Enable SYN flood defense :	Threshold: 300 Packets/sec	Timeout: 10 sec
Enable UDP flood defense :	Threshold: 300 Packets/sec	Timeout: 10 sec
Enable ICMP flood defense:	Threshold: 300 Packets/sec	Timeout: 10 sec
Enable Port Scan detection :	Threshold: 300 Packets/sec	
Block IP options	☐ Block TCP flag scan	
□ Block Land	☐ Block Tear Drop	
Block Smurf	Block Ping of Death	
■ Block trace route	Block ICMP fragment	
☐ Block SYN fragment	☐ Block Unknown Protocol	
Block Fraggle Attack		
		Apply Cance

DoS Defense

Enables or disables the DoS Defense function. The default value is **Disable**.

Enable SYN Flood Defense Activates the SYN flood defense function. If the amount of TCP SYN packets from the Internet exceeds the user-defined threshold value, the router will be forced to randomly discard the subsequent TCP SYN packets within the user-defined timeout period. The default setting for threshold and timeout are 300 packets per second and 10 seconds, respectively.

Enable UDP Flood Defense Activates the UDP flood defense function. If the amount of UDP packets from the Internet exceeds the user-defined threshold value, the router will be forced to randomly discard the subsequent UDP packets within the user-defined timeout period. The default setting for threshold and timeout are 300 packets per second and 10 seconds, respectively.

Enable ICMP Flood Defense

Activates the ICMP flood defense function. If the amount of ICMP echo requests from the Internet exceeds the user-defined threshold value, the router will discard the subsequent echo requests within the user-defined timeout period. The default setting for threshold and timeout are 300 packets per second and 10 seconds, respectively.

Enable Port Scan Detection Activates the Port Scan detection function. Port scan sends packets with different port numbers to find available services, which respond. The router will identify it and report a warning message if the port scanning rate in packets per second exceeds the user-defined threshold value. The default threshold is **300** pps (packets per second).

Enable Block IP Options

Activates the Block IP options function. The router will ignore any IP packets with IP option field appearing in the datagram header.

Enable Block Land

Activates the Block Land function. A Land attack occurs when an attacker sends spoofed SYN packets with identical source address, destination addresses and port number as those of the victim.



Enable Block Smurf Activates the Block Smurf function. The router will reject any

ICMP echo request destined for the broadcast address.

Enable Block Trace Route Activates the Block trace route function. The router will not

forward any trace route packets.

Enable Block SYN Activates the Block SYN fragment function. Any packets

Fragment having the SYN flag and fragmented bit sets will be dropped.

Enable Block Fraggle Activates the Block fraggle Attack function. Any broadcast

Attack UDP packets received from the Internet are blocked.

Enable TCP Flag Scan Activates the Block TCP flag scan function. Any TCP packet

with an anomalous flag setting is dropped. These scanning activities include **no flag scan**, **FIN without ACK scan**, **SYN**

FIN scan, Xmas scan and full Xmas scan.

Enable Tear Drop Activates the Block Tear Drop function. This attack involves

the perpetrator sending overlapping packets to the target hosts so that target host will hang once they re-construct the packets. The routers will block any packets resembling this attacking

activity.

Enable Ping of Death Activates the Block Ping of Death function. Many machines

may crash when receiving an ICMP datagram that exceeds the maximum length. The router will block any fragmented ICMP

packets with a length greater than 1024 octets.

Enable Block ICMP Activates the Block ICMP fragment function. Any ICMP

Fragment packets with fragmented bit sets are dropped.

Enable Block Unknown Activates the Block Unknown Protocol function. The router

Protocol will block any packets with unknown protocol types.

Click **Apply** to apply the settings when you finish the configuration.

4.4.3 URL Filter

The Internet contains a wide range of offenses or illegal materials. Unlike traditional media, the Internet does not have any obvious tools to segregate materials based on URL strings or content. URL content filtering systems are seen as tools that would provide the cyberspace equivalent of the physical separations that are used to limit access to particular materials. By rating a site as objectionable, and refusing to display it on user's browser, URL content filter can prevent employee on SME from accessing inappropriate Internet resources.

Instead of traditional firewall inspects packets based on the fields of TCP/IP headers, the URL content filter checks the URL strings or the payload of TCP/IP packets.



The URL content filter in the series of broadband security routers inspects every URL string in the HTTP requestt. If the entire or part of the URL string (for instance, http://www.draytek.com, as shown above) matches any activated rule, the first and the



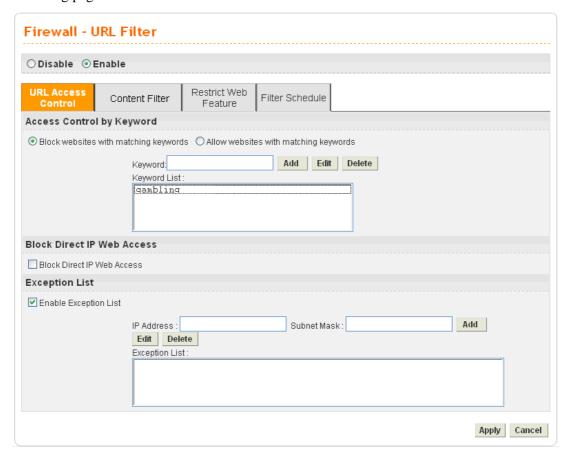
following associate HTTP request will be blocked. The system will discard any request, which tries to retrieve the malicious code.

Notice that you must clear your browser cache first so that the URL content filter operates properly on a Web page that you visited before.

The URL content filter consists of the following functions: URL Access Control, Content Filter, Restrict Web Feature and Filter Schedule.

URL Access Control

The **URL** Access Control controls Web site access by inspecting the URL string against user-defined keywords. In the **Firewall** group, click the **URL Filter** option. You will see the following page.



Enable/DisableDisable or Enable URL Filter function.KeywordThe keyword(s) used to filter URLs. Keywords can be partial words or complete URLs. The router will reject any Website which whole or partial URL matches any keywords.Keyword ListThe list of keywords.Block Direct IP Web AccessDeny any Web surfing activity that directly uses an IP address.Enable Exception ListClick it to allow specified IP addresses or subnets to be passed through.

Subnet Mask The allowed subnet mask of IP address.



IP Address

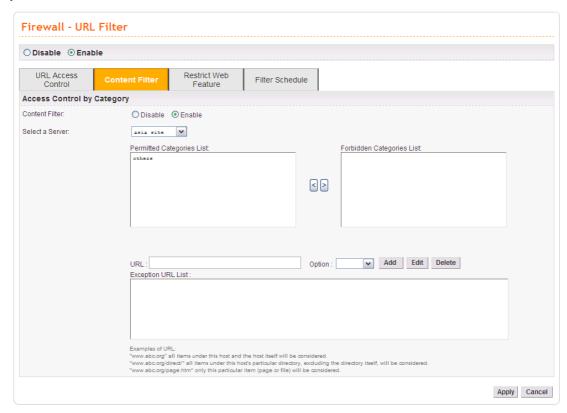
The allowed IP address.

Exception List The list of IP addresses where content filter rules are not

applied.

Content Filter

Content Filter can help to avoid your employees accessing into improper websites and affecting the work efficiency; protect your children from viewing inappropriate websites and accessing chat rooms; and monitor and control web access from all computers connected to your router.



Server Enable or **Disable** Content Filter.

Select a Server The domain name is used to as a server. The name should be

filled when enable Server, otherwise it will impact

performance.

Permitted Categories List The permitted categories are obtained from the selected a

server.

Forbidden Categories List The forbidden categories are obtained from the selected a

server.

URL The URL domain name.

Option Allow or **Deny** the selected URL.

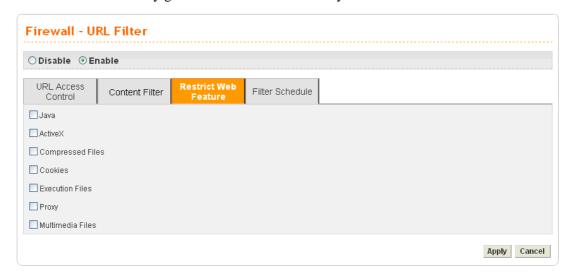
Exception URL List The list of filtered URLs.

Restrict Web Feature

This feature blocks malicious codes hidden in Web pages, such as Java Applet, Active X, Cookies, Proxy, compressed files, and executable files. It is also able to block all downloads of multimedia files from Web pages in order to control the bandwidth usage.



Malicious code may be embedded in some executable objects, such as ActiveX, Java Applet, compressed files, executable files, Proxy, and Multimedia. For example, an ActiveX object with malicious code may gain unlimited access to the system.



Java Activates the Block Java object function. The router will

discard Java objects from the Internet.

ActiveX ActiveX object function. The router will

discard ActiveX object from the Internet.

Compressed Files Activates the Block Compressed file function to prevent from

downloading of any compressed file. These following types of

compressed files are blocked by the router.

.zip / .rar /.arj /.ace / .cab /.sit

Execution Files Activates the Block Executable file function to prevent from

downloading of any executable file. The following types of

executable files are blocked by the router.
.exe /.com /.scr /.pif /.bas /.bat /.inf / .reg

Cookie Activates the Block Cookie function. Cookies are used by

many websites to create "stateful" sessions for tracking Internet users, which would violate the users' privacy. The router will filter out all cookies-related transmissions.

Proxy Activates the Block Proxy function. The router will filter out

all proxy-related transmissions.

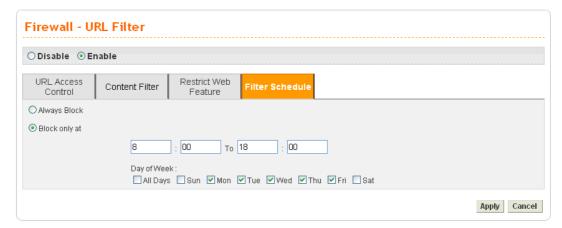
Multimedia Files Activates the Block Multimedia function. The router will filter

out multimedia from any website.



Filter Schedule

Filter Schedule function controls what times the URL content filter should be active. It can specify what times the URL content filtering facility should be active.



Always Block

Block only at

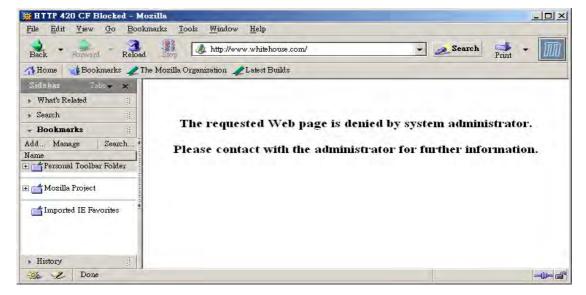
The URL content filtering facility is always active.

The URL content filtering facility is active during the specified times from H1:M1 to H2:M2 in one day, where H1 and H2 indicate the hours and M1 and M2 represent the minutes.

Day of Week - The URL content filtering facility is active during the specified days of the week. The default value is 8:00 to 18:00 from Monday to Friday.

Warning Page

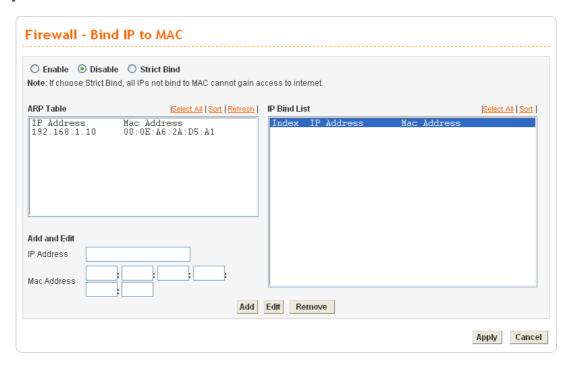
After the configuration of URL Filter is configured properly, an alert page will appear in the browser when an HTTP request is denied. Refer to the following graphic.





4.4.4 Bind IP to MAC

This function is used to bind the IP and MAC address in LAN to have a strengthen control in network. When this function is enabled, all the assigned IP and MAC address binding together cannot be changed. If you modified the binding IP or MAC address, it might cause you not access into the Internet.



Enable Click this radio button to invoke this function. However, IP/MAC

which is not listed in IP Bind List also can connect to Internet.

Disable Click this radio button to disable this function. All the settings on

this page will be invalid.

Strict Bind Click this radio button to block the connection of the IP/MAC

which is not listed in IP Bind List.

ARP Table This table is the LAN ARP table of this router. The information

for IP and MAC will be displayed in this field. Each pair of IP and MAC address listed in ARP table can be selected and added

to IP Bind List by clicking Add below.

Add and Edit IP Address - Type the IP address that will be used for the

specified MAC address.

Mac Address - Type the MAC address that is used to bind with

the assigned IP address.

Refresh It is used to refresh the ARP table. When there is one new PC

added to the LAN, you can click this link to obtain the newly

ARP table information.

IP Bind List It displays a list for the IP bind to MAC information.

Add It allows you to add the one you choose from the ARP table or

the IP/MAC address typed in **Add and Edit** to the table of **IP**

Bind List.

Edit It allows you to edit and modify the selected IP address and MAC

address that you create before.



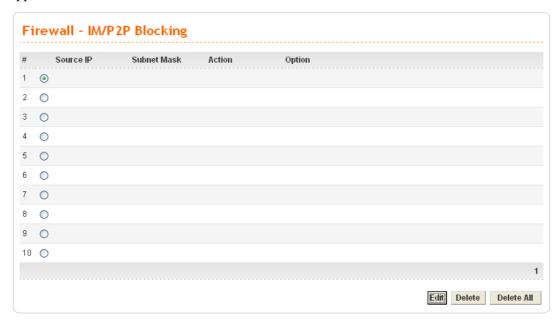
Remove

You can remove any item listed in **IP Bind List**. Simply click and select the one, and click **Remove**. The selected item will be removed from the **IP Bind List**.

Note: Before you select **Strict Bind**, you have to bind one set of IP/MAC address for one PC. If not, no one of the PCs can access into Internet. And the web configurator of the router might not be accessed.

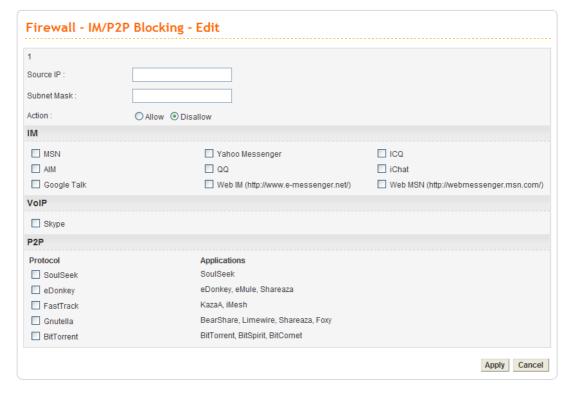
4.4.5 IM/P2P Blocking

IM Blocking means instant messenger blocking. P2P is the short name of peer to peer. You will see a list of common P2P applications. You can define blocking rules (such as specified an IP address for passing through or blocking) for IM (Instant Messenger)/P2P (Peer to Peer) application.



To edit IM/P2P blocking rule, please choose one of the radio buttons under "#" and click **Edit.** The following page will be shown automatically.





Source IP Specify an IP address for Vigor router to perform IM/P2P

blocking.

Subnet Mask Type the subnet mask for the IP address specified.

Action Choose **Allow** to make the packet passing through.

Choose **Disallow** to block the packet in or out.

IM/VoIP/P2P Check the boxes for different applications filtering by this

rule.

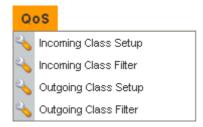
4.5 Quality of Service Setup

The QoS (Quality of Service) guaranteed technology in the Vigor 3300 Series allows the network administrator to monitor, analyze, and allocate bandwidth for various types of network traffic in real-time and/or for business-critical traffic. Thus, timing-sensitive applications will not be impacted by web surfing traffic or other non-critical applications, such as file transfer. Without QoS-guaranteed control, there would be virtually no way to prioritize users/services or guarantee allocation of finite bandwidth resources to network or servers for supporting timing-sensitive and mission-critical network applications, such as VoIP (Voice over IP) and online gaming applications.

Differentiated quality of service is therefore one of the most important issues over the Internet infrastructure. In the Vigor 3300V+ Series, DSCP (Differentiated Service Code Point) support is also taken into consideration in the design of theQoS-guaranteed control module.

The QoS function handles incoming and outgoing classes independently. Users can configure incoming or outgoing separately without any impact on the other.

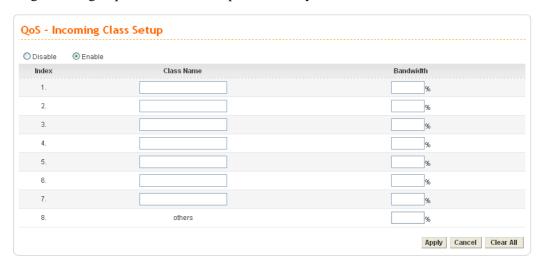




For the web pages for incoming class setup and outgoing class setup (incoming class filter and outgoing class filter) are similar, they will be explained in the same sections.

4.5.1 Incoming/Outgoing Class Setup

Incoming/Outgoing Class Setup allows you to configure bandwidth percentage for data and voice signals transmission. Click the **QoS** option and choose **Incoming Class Setup/Outgoing Class Setup.** There are eight queues that can be configured. The total sum of bandwidth has to be 100 percent for all configured queues. Any leftover bandwidth is assigned to eight queues to meet 100 percent totally.



Disable/Enable Click **Disable** to close this setting. Click **Enable** to activate

this setting.

Index It represents the number for each queue.

Class Name Please type the name for each queue.

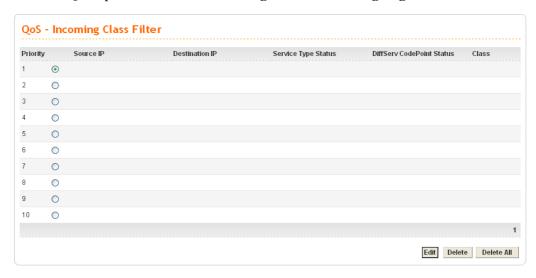
Bandwidth Please type the usage percentage for each queue.

Apply Click this button to apply all the settings set in this page.



4.5.2 Incoming/Outgoing Class Filter

Click the QoS option and choose Incoming Class Filter. Outgoing Class Filter.



Priority You are allowed to set ten filters. The priority for the filter of

number 1 is the highest; and the priority for number 10 is the

lowest

Source IP Display the source IP address for the filter.

Destination IP Display the destination IP address for the filter.

Service Type Status Display the service type that you choose for the filter.

DiffServ CodePoint Status Display the setting for DiffServ CodePoint.

Class Display the class name that you specified for the

incoming/outgoing class filter.

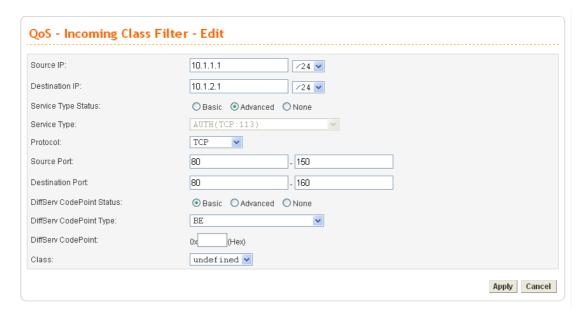
Edit Click this button to open the edit page for adjusting the

settings.

Delete/Delete All Click this button to delete the selected setting or all settings.

To edit an incoming class filter, please choose one of the radio buttons under Priority and click **Edit**. The following page will be shown automatically.





Source IP Type the source IP address with subnet mask value to be

applied for this filter.

Destination IP Type the destination IP address with subnet mask value to be

applied for this filter.

Service Type Status There are three options for you to choose:

Basic – Only the **Service Type** field is allowed to be

configured.

Advanced – The Protocol and Port fields are allowed to be

configured.

None – No field is allowed to be configured.

Service Type Select the service type that you want to use. There are

thirty-five service types provided.

```
thirty-five service ty

CU-SEEME-LO(TCP/UDP:7648

DNS(TCP/UDP:53)

FINGER(TCP:79)

FTP(TCP:20,21)

H.323(TCP:1720)

HTTP(TCP:80)

HTTPS(TCP:443)

IKE(UDP:500)

IPSEC-AH(IP:51)

IPSEC-BF(IP:50)

IRC(TCP/UDP:6667)

L2TP(UDP:1701)

NEWS(TCP:144)

NNTF(UDP:2049)

NNTP(TCP:119)

PINC(IP:1)

POP3(TCP:110)

PPTP(TCP:1723)

RCMD(TCP:512)

REAL-AUDIO(TCP:7070)

RTSP(TCP/UDP:554)

SFTP(TCP:15)

SMTP(TCP:25)

SMMP(TCP/UDP:161)

SNMP(TCP/UDP:162)

SSLOG(UDP:514)

SSHO(TCP/UDP:22)

SSLOG(UDP:514)

TELNET(TCP:23)

TFTP(UDP:69)

FTP(TCP:20,21)
                FTP(TCP:20,21)
```

Protocol There are three options: **TCP**, **UDP**, and **TCP/UDP**. Choose

the one you need.

Source/Destination Port Type the port range number for source/destination port of this

filter.

DiffServ CodePoint Status There are three options:

Basic – Only the DiffServ CodePoint Type field can be



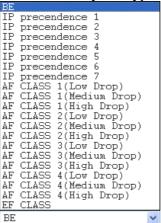
configured.

Advanced – Only the **DiffServ CodePoint** field can be configured.

None –No field allowed to be configured.

DiffServ CodePoint Type

There are twenty-one types supported.



DiffServ CodePoint

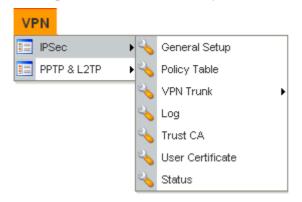
The number (by hex mode) to be applied.

Class

Choose a filtering condition to be applied. All the class names set in **Incoming/Outgoing Class Setup** page will be displayed in this field.

4.6 VPN and Remote Access Setup

This page allows you to setup the configuration of VPN and Remote Access to create a virtual private network for security in the Internet.



A Virtual Private Network (VPN) is an extension of a private network that encompasses links across shared or public networks like the Intranet. A VPN enables you to send data between two hosts across a shared or public network in a manner that emulates the properties of a point-to-point private link.

There are two types of VPN connections: remote dial-in access and LAN-to-LAN connection. The "Remote dial-In Access" facility allows a remote access node, a NAT router or a single computer to dial into a VPN router through the Internet to access the network resources of the remote network. The "LAN-to-LAN Access" facility connects two independent LANs for mutual sharing of network resources. For example, the head office network can access the branch office network, and vice versa.

The VPN technology implemented in the Vigor3300 Series of broadband security routers supports Internet-industry standards to provide customers with interoperable VPN solutions, such as X.509 and DHCP over Internet Protocol Security (IPSec). This VPN feature is only



supported for Vigor3300V routers. IPSec is the security architecture for IP networks. IPSec provides security services at the IP layer by enabling a system to select required security protocols. It determines the algorithms to use for the services, and puts in place any cryptographic keys required to provide the requested services. IPSec can be used to protect one or more "paths" between a pair of hosts, between a pair of security gateways, or between a security gateway and a host.

The Vigor3300 Series supports ESP Tunnel mode with IKE for key management. Internet Key Exchange (IKE) Protocol, a key protocol in the IPSec architecture, is a hybrid protocol using part of Oakley and part of SKEME in conjunction with ISAKMP to obtain authenticated keying material for use with ISAKMP, and for other security associations such as AH and ESP for the IPsec DOI.

4.6.1 IPSec

The IPSec services can provide access control, connectionless integrity, data origin authentication, rejection of replayed packets that is a form of partial sequence integrity, and confidentiality by encryption. These objectives are met through the use of two traffic security protocols, the Authentication Header (AH) and the Encapsulating Security Payload (ESP), and through the use of cryptographic key management procedures and protocols.

General Setup

General Setup allows you to set MTU value for VPN. The default number is 1400.



MTU

The default value is 1400.

Auto-connect

If you click **Enable** for **Auto-connect**, once the packets match the source/destination subnet settings of some VPN rule, that rule will perform auto-connection and make the packets passing through. However, if you click **Disable**, you have to make the VPN connection manually. If the VPN connection is failed, the packets will not be transmitted, either.

Policy Table

To create a VPN IPSec policy, click the **Policy Table** option under the **IPSec** menu.



Refresh Refresh the page information.

Edit Configure an entry. Clicking this button can guide you

accessing into editing page for that IPSec tunnel. For detailed information, refer to the following section of **For Default**

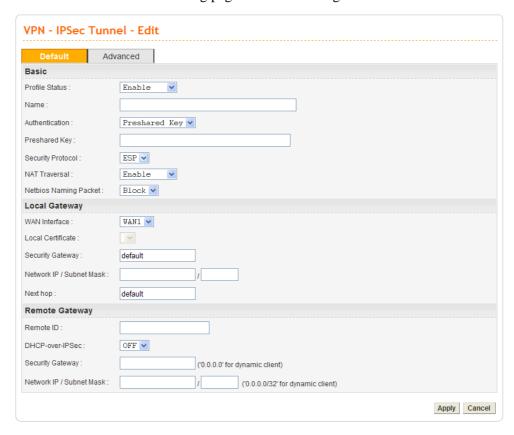
Configuration.

Delete a designated entry.Delete All Delete all entries in the table.

To edit or add a policy table, please click one of the radio buttons and click **Edit**.

• For Default Configuration

Click **Default** tab. The following page of default configuration will be shown:

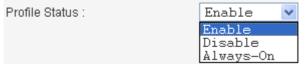


Profile Status

Set the initialization of IPSec Tunnel with this profile settings. **Enable** – Choose this one to invoke this profile manually. In addition to select Enable, you have to click Initiate under the page of VPN-IPSec Tunnel-Policy Table.

Always-On – Choose this one to invoke this profile automatically by the system for every 30 seconds.

Disable – Choose this one to inactivate this profile.



Name

The name for VPN connection (ex. "VPN1"). The maximum length of name is 20 characters including spaces.

Authentication

The authentication to be used by PreShared Key or RSA Signature.



PreShared Key

The shared key for peer identification. The maximum length is 40 characters, including spaces.

Security Protocol

AH - Specify the IPSec protocol for the Authentication Header protocol. The data will be authenticated but not be encrypted. **ESP** - Specify the IPSec protocol for the Encapsulating Security Payload protocol. The data will be encrypted and



authenticated.

Security Protocol:

NAT Traversal

Click **Enable** to let multi IPSec tunnels passing through this

Click **Disable** to close this function.

NAT Traversal: Enable Enable Disable

WAN Interface

The WAN interface to be used.

WAN Interface: WAN2 WAN3 WAN4

Netbios Naming Packet

Pass – Click it to have an inquiry for data transmission between the hosts located on both sides of VPN Tunnel while

connecting.

Block – When there is conflict occurred between the hosts on both sides of VPN Tunnel in connecting, such function can block data transmission of Netbios Naming Packet inside the

tunnel.

Local Certificate The local certificate is active for authentication if the **RSA**

Signature option is selected in the **Authentication** field.

These options come from the user certificate file.

Security Gateway The IP address of the local gateway's public-network interface.

The keyword "default" can be used to represent the IP Address

of the selected "WAN Interface".

Network IP / **Subnet Mask**

The subnet behind the local gateway.

Next Hop The IP address of the next hop. The keyword **default** can be

used to represent the gateway IP address of the selected WAN

Interface.

Remote ID The identification number for the remote gateway.

DHCP-over-IPSEC Turns this function **ON** or **OFF**.

Security Gateway The IP address of the remote client/gateway. This field is

mandatory. The setting for 0.0.0.0 is used for the road-warrior

with a dynamic IP address.

Network IP / The subnet behind the remote gateway. If the remote gateway **Subnet Mask**

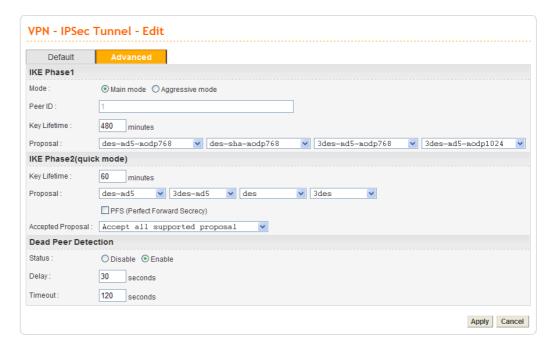
IP address is 0.0.0.0, this field can be omitted, but you can

specify it as 0.0.0/32 for clarity.

For Advanced Configuration

Click **Advanced** tab. The following page of default configuration will be shown:





Mode Select from Main mode and Aggressive mode. The ultimate

outcome is to exchange security proposals to create a protected secure channel. **Main** mode is more secure than **Aggressive** mode since more exchanges are done in a secure channel to set up the IPSec session. However, the **Aggressive** mode is faster.

The default value in Vigor router is Main mode.

Peer ID In **Aggressive** mode, Peer ID is on behalf of the IP address

while identity authenticating with remote VPN server. The

length of the ID is limited to 47 characters.

Key Lifetime (main) The rekey-renegotiated period of the IKE Phase1 keying

channel of a connection. The acceptable range is from 5 to 480

minutes (8 hours).

Proposal (main) The proposed encryption and/or authentication algorithms for

IKE Phase1 negotiation. There are several proposals offered in

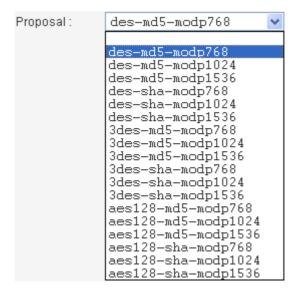
this page with combination of three types of algorithms:

Encryption algorithms - DES/3DES/AES **Authentication algorithms -** MD5/SHA1

DH (Diffie-Hellman) Group -

MODP768/MODP1024/MODP1536.





Key Lifetime (quick) The rekey-renegotiated period of the IKE Phase2 keying

channel. The acceptable range is from 5 to 1440 minutes (24

hours).

Proposal (quick) The proposed encryption and/or authentication algorithms for

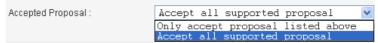
IKE Phase2 negotiations. There are 2 options. **Encryption algorithms** –NULL/DES/3DES/AES.

Authentication algorithms - MD5/SHA1

Accepted Proposal If you choose Only accept proposal listed above, only the

selected proposal will be accepted and applied by this device. If you choose **Accept all supported proposal**, all the proposals supported by this device will be accepted and

applied.



PFS Enables the PFS (Perfect Forward Secrecy) function. A new

Diffie-Hellman Key Exchange is included every time an encryption and/or authentication key are computed on PFS.

Status Enables or Disables the dead peer detection function.

Delay The keep-alive timer. A Hello message will be emitted

periodically when a tunnel is idle. Use the value 0 to disable this function. The recommended value is 30 seconds if

enabled.

Timeout The timeout timer. The peer will be declared dead once no

acknowledge message is received after timeout value. Use the value 0 to disable this function. The recommended value is

120 seconds if enabled.



After finish the configuration, click **Apply** to apply the IPSec policy setting into the policy table.



Significant fields will be summarized in the IPSec Table. **Operational Status** reflects the current status of the tunnel. **UP** means the IPSec tunnel has been established. **DOWN** means no tunnel existing, or termination status of the tunnel.

If user expects the local gateway to act as the IKE initiator, i.e., emit the first IKE main mode message, user can click the hyperlink **Initiate** to start the IKE negotiation or set admin status to be always on to automatically restart IKE negotiation. During the negotiation, you can press **Refresh** to show the latest status of all policies.

VPN Trunk - Policy Table

VPN trunk includes two features - VPN Backup and VPN load balance.

Features of VPN TRUNK - VPN Backup Mechanism

VPN TRUNK Management is a backup mechanism which can set multiple VPN tunnels as backup tunnel. It can assure the network connection not to be cut off due to network environment blocked by any reason.

- ➤ VPN TRUNK-VPN Backup mechanism can judge abnormal situation for the environment of VPN server and correct it to complete the backup of VPN Tunnel in real-time.
- ➤ VPN TRUNK-VPN Backup mechanism is compliant with all WAN modes (single/multi)
- The web page is simple to understand and easy to configure
- Filly compliant with VPN Server LAN Sit Single/Multi Network
- > Syslog support, please refer to **System** >> **SysLog** for detailed configuration

Features of VPN TRUNK - VPN Load Balance Mechanism

VPN Load Balance Mechanism can set multiple VPN tunnels for using as traffic load balance tunnel. It can assist users to do effective load sharing for multiple VPN tunnels according to real line bandwidth.

The TCP Session transmitted by using VPN TRUNK-VPN Load Balance mechanism will not be lost due to one of VPN Tunnels disconnected. Users do not need to reconnect with



setting TCP/UDP Service Port again. The VPN Load Balance function can keep the transmission for internal data on tunnel stably.

To create a VPN IPSec policy for VPN Trunk, click the **Policy Table** option under the **IPSec** >>**VPN Trunk** menu.



Refresh Refresh the page information.

Edit Configure an entry. Clicking this button can guide you

accessing into editing page for that IPSec tunnel. For detailed information, refer to the following section of **For Default**

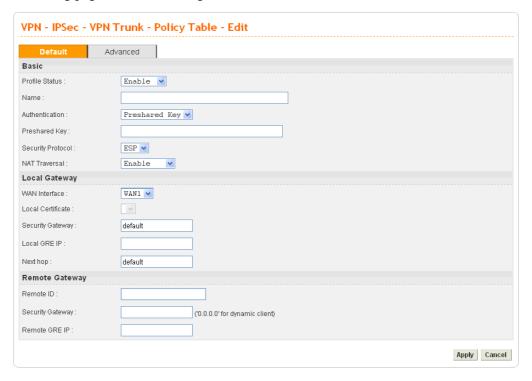
Configuration.

Delete Delete a designated entry.

Delete All Delete all entries in the table.

• For Default Configuration

To edit or add a policy, please click one of the radio buttons and click **Edit**. The following page of default configuration will be shown:



Profile Status

Set the initialization of IPSec Tunnel with this profile.

Enable – Choose this one to active this profile. **Disable** – Choose this one to inactivate this profile.



Name

The name for VPN connection (ex. "VPN1"). The maximum length of name is 20 characters including spaces.

Authentication

The authentication to be used by PreShared Key or RSA Signature.

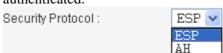


PreShared Key

The shared key for peer identification. The maximum length is 40 characters, including spaces.

Security Protocol

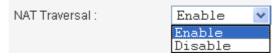
AH - Specify the IPSec protocol for the Authentication Header protocol. The data will be authenticated but not be encrypted. **ESP** - Specify the IPSec protocol for the Encapsulating Security Payload protocol. The data will be encrypted and authenticated.





NAT Traversal Click **Enable** to let this IPSec tunnel pass through next router.

Click **Disable** to close this function.



WAN Interface The WAN interface to be used.

WAN Interface : WAN1 VAN1
WAN1
WAN2
WAN3
WAN4

Local Certificate The local certificate is active for authentication if the **RSA**

Signature option is selected in the **Authentication** field.

These options come from the user certificate file.

Security Gateway The IP address of the local gateway's public-network interface.

The keyword "default" can be used to represent the IP Address

of the selected "WAN Interface".

Local GRE IP The virtual IP address of the router, specified for this tunnel.

Next Hop The IP address of the next hop. The keyword **default** can be

used to represent the gateway IP address of the selected WAN

Interface.

Remote ID The identification number for the remote gateway.

Security Gateway The IP address of the remote client/gateway. This field is

mandatory. The setting for 0.0.0.0 is used for the road-warrior

with a dynamic IP address.

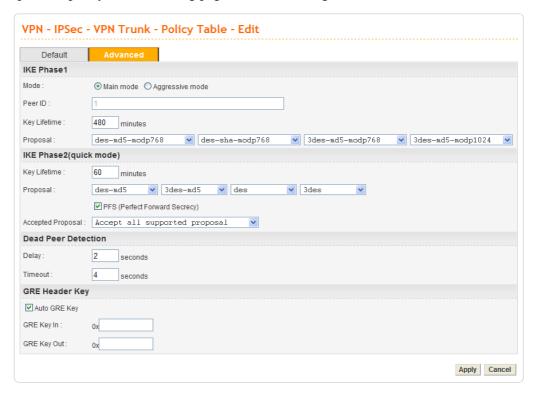
Remote GRE IP The virtual IP address of the remote client, specified for this

tunnel.



• For Advanced Configuration

Click **Advanced** tab. This page allows you to set advanced configuration for the specified policy. The following page of default configuration will be shown:



Mode

Select from **Main** mode and **Aggressive** mode. The ultimate outcome is to exchange security proposals to create a protected secure channel. **Main** mode is more secure than **Aggressive** mode since more exchanges are done in a secure channel to set up the IPSec session. However, the **Aggressive** mode is faster. The default value in Vigor router is Main mode.

Peer ID

In **Aggressive** mode, Peer ID is on behalf of the IP address while identity authenticating with remote VPN server. The length of the ID is limited to 47 characters.

Key Lifetime (main)

The renegotiated period of the IKE Phase1 keying channel of a connection. The acceptable range is from 5 to 480 minutes (8 hours).

Proposal (main)

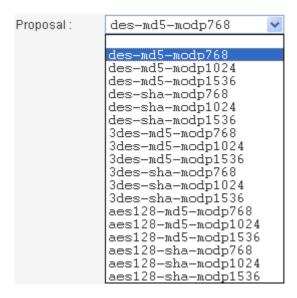
The proposed encryption and/or authentication algorithms for IKE Phase1 negotiation. There are several proposals offered in this page with combination of three types of algorithms:

Encryption algorithms - DES/3DES/AES **Authentication algorithms** - MD5/SHA1

DH (Diffie-Hellman) Group -

MODP768/MODP1024/MODP1536.





Key Lifetime (quick) The renegotiated period of the IKE Phase2 keying channel.

The acceptable range is from 5 to 1440 minutes (24 hours).

Proposal (quick) The proposed encryption and/or authentication algorithms for

IKE Phase2 negotiations. There are 2 options. **Encryption algorithms** –NULL/DES/3DES/AES.

Authentication algorithms - MD5/SHA1

Accepted Proposal If you choose Only accept proposal listed above, only the

selected proposal will be accepted and applied by this device. If you choose **Accept all supported proposal**, all the proposals supported by this device will be accepted and

applied.

Accepted Proposal:

Accept all supported proposal

Only accept proposal listed above

Accept all supported proposal

Delay The keep-alive timer. A Hello message will be emitted

periodically when a tunnel is idle. Use the value 0 to disable this function. The recommended value is 2 seconds if enabled.

Timeout The timeout timer. The peer will be declared dead once no

acknowledge message is received after timeout value. Use the value 0 to disable this function. The recommended value is 4

seconds if enabled.

Auto GRE Key Check this box to automatically generate GRE key. Or, type

the GRE key on the fields below manually

GRE Key In This value is used for the router to authenticate the source of

the packet. The length is 4 bytes.

GRE Key Out This value is used for the remote client to authenticate the

source of the packet. The length is 4 bytes.

After finish the configuration, click **Apply** to apply the IPSec policy setting into the policy table.

Significant fields will be summarized in the IPSec Table. **Operational Status** reflects the current status of the tunnel. **UP** means the IPSec tunnel has been established. **DOWN** means no tunnel existing, or termination status of the tunnel.



If user expects the local gateway to act as the IKE initiator, i.e., emit the first IKE main mode message, user can click the hyperlink **Initiate** to start the IKE negotiation or set admin status to be always on to automatically restart IKE negotiation. During the negotiation, you can press **Refresh** to show the latest status of all policies.

VPN Trunk - Group Table

Vigor3300 series allows users to configure policies. In addition, it also allows users to combine several policies into one group for VPN usage. Each group can combine four policies for fitting different requirement of VPN application.

Simply click **VPN>>VPN Trunk>>Group Table** to access into the following page. There are ten groups offered for users to configure.



Edit Configure an entry. Clicking this button can guide you

accessing into editing page for that group. For detailed information, refer to the following section of **For Default**

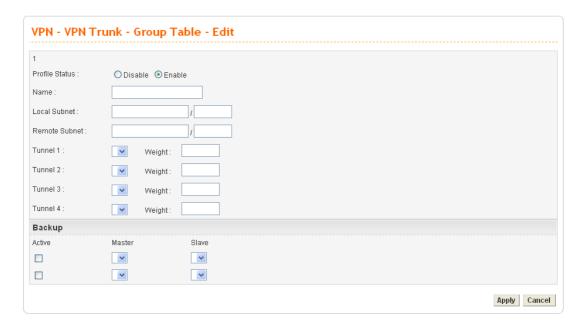
Configuration.

Delete Delete a designated entry.

Delete All Delete all entries in the table.

To edit or add a group table, please click one of the radio buttons and click **Edit**. The default configuration will be shown as below:





Profile Status Set the initialization of IPSec Tunnel with this profile.

Enable – Choose this one to activate this profile. **Disable** – Choose this one to inactivate this profile.

Name Type a name for this group.

Local Subnet LAN subnet of this device.

Remote Subnet LAN subnet of the remote client.

Tunnel 1~ Tunnel 4 Specify which tunnel will be included in this trunk. You can

choose up to four tunnels at one time.

Weight Determine how many flow rates can pass through on this

tunnel. For example, type 1 for tunnel 1 and type 4 for tunnel 2. If such device has 5 packets needing to send to the remote subnet, it will send 4 packets through tunnel 2 and 1 packet

through tunnel 1.

Active Check this box to enable VPN tunnel backup.

Master/Slave Choose the master and salve roles for this backup

configuration.

After finish the configuration, click **Apply** to apply the group table setting.

Log

At any time, you can click **VPN** >>**IPSec**>> **Log** to monitor the VPN tunnel status. The log is helpful for solving some setting problems. The system will keep the 100 most recent messages. Click **Clear** to clear the log.





Date/Time It displays the date and time for the operation of IPSec.

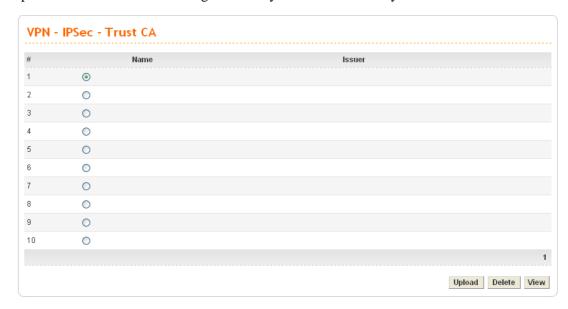
Description It displays the results of the IPSec operation.

Refresh It allows you to refresh the whole table.

Clear It allows you to clear all the table information.

Trust CA

This page allows you to set up the CA configuration. Click the **VPN>>IPSec>>Trust CA** option. It can make users loading double key certificate issued by trusted CA server.



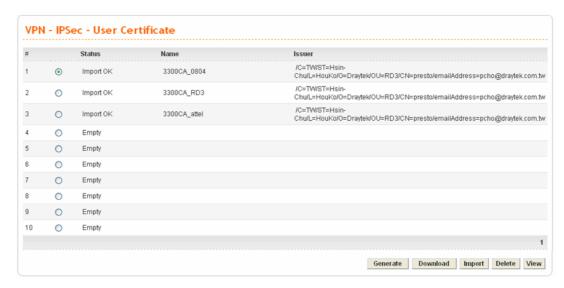
To upload a new Trust CA, please select any one of the entry and click the **Upload** button. The following page will appear.



Use the Browse.. button to locate the file you want to upload, and click Apply.

User Certificate

This page allows you to set up the CA configuration to generate user's certificate. Click the **VPN>>IPSec >>User Certificate** option.



Generate Generate a new entry for user certification.

Download Download a certification file generated from router to be

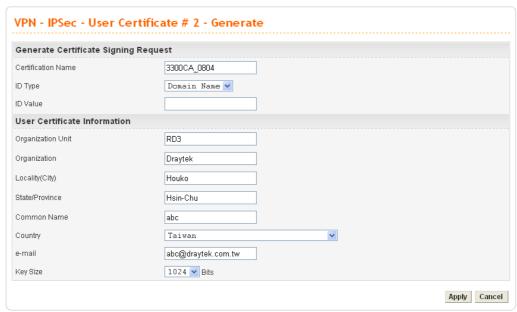
stored in local host.

Import Import a certificated file from the local host.

Delete Delete an assigned entry.

View Show configuration of the assigned entry.

• To generate a user certificate, please click one radio button to select the entry and click the Generate button.



Certification Name The name of the certification entry.

ID Type The ID type for this entry. There are three types:

Domain Name: Certificated by domain name.

IP: Certificated by IP address.

Email: Certificated by email address.

ID Value The ID value for this entry.

Organization Unit The unit value of this organization.



Organization The value of this organization.

Locality (City) The local city name of this entry.

State/Province The state name of this entry.

Country The common name for this entry.

The country name of this entry.

E-mail The email address of this entry.

Key Size The key size for this entry. There are 3 options:

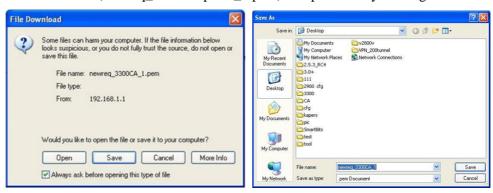
1024 Bits, 1536 Bits and 2048 Bits.

When you finish the configuration, please click **Apply** to invoke it.

• To download a user certificate, please click index number one (with the status of Request Generated) and click the **Download** button. If not, you might see the following dialog to warn you.



After you click the **Download** button, the system will guide you to save the downloaded file (newreq_RD-computer_1.pem) to a place that you assign.



• To import a user certificate that you saved previously, please click index number one (with the status of Request Generated) and click the **Import** button. If not, you might see the following dialog to warn you.





After you click the **Import** button, the system will guide you to import a saved file to a place that you want.



• To delete a user certificate, please click the index number that you want to delete and click the delete button. A dialog box will appear to ask your confirmation. Click **OK** to delete it or click **Cancel** to leave the dialog without deletion.



• To view a user certificate, please click the index number that you want to view the detailed information of the certificate and click the View button. The following page will be shown for your reference.



Status

This page will show the VPN connection status.



Name Display the name of the IPSec tunnel.

Status Display the status of the tunnel (up or down).

Algorithm Display the algorithm used by this IPSec.

Remote IP Display remote IP address of the tunnel.

Remote Subnet Display remote subnet mask of the tunnel.

Packet In Display the packets count received by this tunnel.

Byte In Display the bytes count received by this tunnel.
Packet Out Display the packets count sent out by this tunnel.
Byte Out Display the bytes count sent out by this tunnel.

Uptime Display the time duration since the tunnel is established.

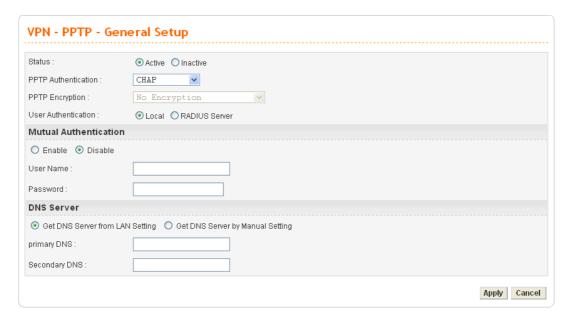
Refresh Allow you to refresh current VPN status.

Disconnect Allow you to disconnect the select VPN connection.

4.6.2 PPTP & L2TP

PPTP General Setup

To configure the general setup, please click VPN>> PPTP & L2TP>>General Setup>>PPTP General Setup.



Status Set the function to **Active** or **Inactive**.

PPTP Authentication Allow you to choose an authentication mode to be used. The

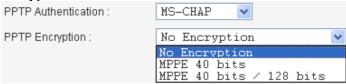
default setting is **CHAP**.



PPTP Encryption Allow you to choose an encryption mode to be used. If PPTP

authentication mode is set to CHAP or PAP, PPTP

Encryption mode does not need to be set.



User Authentication

Set user authentication to **Local** server or **RADIUS** server.

Enable/Disable

Enables or disables the Mutual Authentication function.



User Name Type the user name that the other side provides for carrying

out mutual authentication whenever you want.

Password Type the password that the other side provides for carrying

out mutual authentication whenever you want.

Get DNS Server from LAN Use DNS setting of LAN configuration.

Setting

Get DNS Server by If you click this radio button, please type the primary DNS

Manual Setting and secondary DNS IP address manually in the following

fields.

Primary DNS Type the IP address for primary DNS.

Secondary DNS Type the IP address for secondary DNS.

When you finish the configuration, please click **Apply** to invoke it.

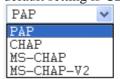
L2TP General Setup

To configure the general setup, please click VPN>> PPTP & L2TP>>General Setup>>L2TP General Setup.

Status :	Active
L2TP Authentication :	CHAP
User Authentication :	O Local ○ RADIUS Server
Mutual Authenticatio	n
O Enable	
User Name :	
Password:	
DNS Server	
Get DNS Server from I	LAN Setting O Get DNS Server by Manual Setting
primary DNS :	
Secondary DNS :	

Status Set the function to **Active** or **Inactive**.

L2TP Authentication Allow you to choose an authentication mode to be used. The default setting is **CHAP**.



User Authentication Set user authentication to **Local** server or **RADIUS** server.

Enable/Disable Enable or disable the **Mutual Authentication** function.

User Name Type the user name that the other side provides for carrying

out mutual authentication whenever you want.

Password Type the password that the other side provides for carrying

out mutual authentication whenever you want.



Get DNS Server from LAN Use DNS setting of LAN configuration.

Setting

Get DNS Server by If you click this radio button, please type the primary DNS

Manual Setting and secondary DNS IP address manually in the following

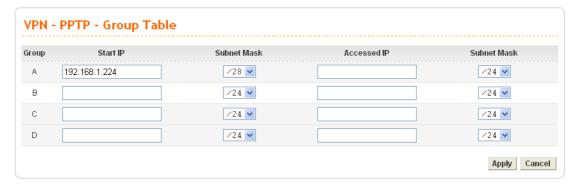
fields.

Primary DNS Type the IP address for primary DNS.

Secondary DNS Type the IP address for secondary DNS.

Group Table

To create a VPN PPTP/L2TP group table, click **VPN>>PPTP & L2TP>> Group Table**.



Start IP Type the starting IP address. The default group value is

192.168.1.224/28.

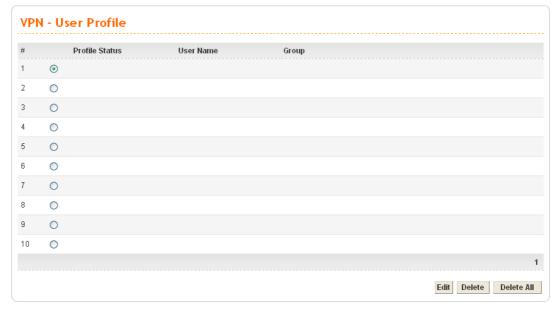
Subnet Mask Select the value of subnet mask for the Start IP.

Accessed IP Type the accessed IP address.

Subnet Mask Select the value of subnet mask for the Accessed IP.

User Profile

This page allows you to set up to 30 sets of accounts.



Profile Status

Display status (disable or enable) for this entry.



User Name The user name for this entry.

Group The group for this entry.

Edit Allow you to edit the selected group. Type in user name and

password, then choose a proper group (A, B, C or D that configured in **VPN>>PPTP & L2TP>>Group Table**) for

this entry. Next, click Apply.



Delete Allow you to remove the selected group.

Delete All Allow you to remove all of the groups.

When you finish the configuration, please click Apply to invoke it.

Status

This page displays some relevant information about PPTP connection. It will refresh automatically every 10 seconds.



IndexDisplay the index number of the tunnel.Remote IPDisplay remote IP address of the tunnel.Assigned IPDisplay IP address assigned by Vigor3300.

User Display user account of this tunnel.

Byte In Display the bytes count received by this tunnel.

Byte Out Display the bytes count sent out by this tunnel.

Uptime Display the time duration since the tunnel is established.

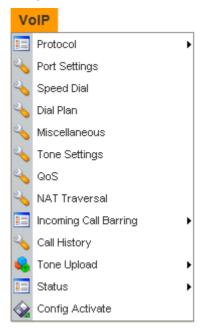
Refresh Allow you to refresh current VPN status.

Disconnect Allow you to disconnect the select VPN connection.



4.7 VoIP Setup

Voice over Internet Protocol (VoIP) is a technology that allows you to make telephone calls using a broadband Internet connection instead of a regular (or analog) phone line.



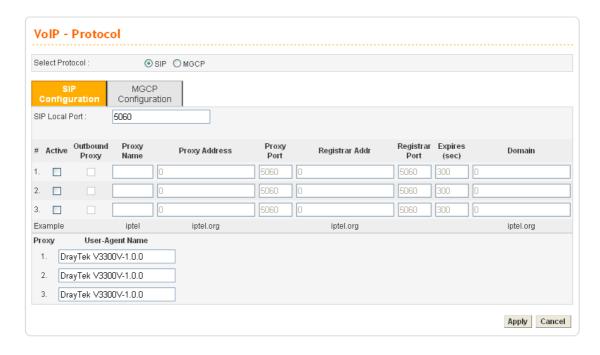
4.7.1 Protocol

You have to choose suitable protocol and specify SIP accounts for using VoIP.



Select Protocol

There are two protocols can be used for VoIP - SIP and MGCP. You should click either one of buttons to set corresponding settings for VoIP phones. Be aware that both sides (local end and remote end) should use same protocol for VoIP phones.



For SIP Configuration

SIP Local Port Type the port number for SIP protocol. The default value is

5060.

Active Click this box to activate this SIP proxy server setting.

Outbound Proxy Check this box to enable this function for sending SIP

protocol packets to an SIP proxy server.

Proxy Name Type the name of the SIP proxy server.

Proxy Address Type the IP address of the SIP proxy server.

Proxy Port Type the port number of the SIP proxy server.

Registrar Address Type the IP address or domain name of the SIP registrar

server.

Registrar Port Type the port number of the SIP registrar server.

Expires Type the register expire time for SIP protocols. The default

value is 3600.

Domain Type the IP address or domain name of the SIP

Domain/Realm.

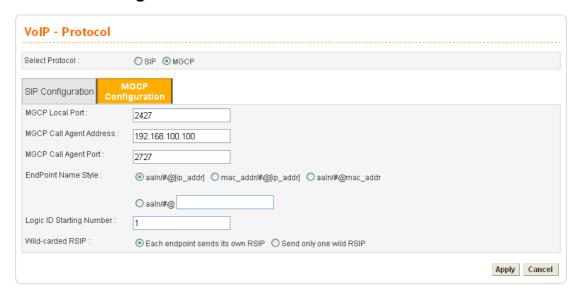
User Agent Name Type the name which will be displayed in SIP message

User-Agent parameter. You can set up to 3 sets of SIP

configurations in this page.



For MGCP Configuration



MGCP Local Port The UDP port number in MGCP local terminal.

MGCP Call Agent Address The IP address of the Call Agent server in MGCP.

MGCP Call Agent Port The UDP port number for the Call Agent server.

EndPoint Name Style Choose a proper name style for the VoIP settings. There are

three options for you to choose.

aaln/#@[ip_addr] - ex: aaln/1@[1.1.1.1]

mac_addr/#@[ip_addr]- ex: 000504030201/1@[1.1.1.1]

aaln/#@mac_addr- ex: aaln/1@000504030201 **aaln/#@** - ex: aaln/1@v3300.draytek.com

Logic ID Starting Number Determine the starting number for the endpoint name. There

are eight ports in Vigor3300 series. The default name for endpoint will be "aaln". If you type "1" in this filed, the endpoint name will be "aaln/1, aaln/2...,aaln/8". If you type "11" in this field, the endpoint name will be "aaln/11, aaln/12....aaln/18", etc. Simply keep the default value (1).

For VoIP phone call with MGCP configuration, each port will send RSIP to call agent for notifying that port is initiated or

restarted.

Each endpoint sends its own RSIP – Each port must send one RSIP message (e.g., aaln/1@[172.16.3.5]) to call agent

respectively.

Send only one wild RSIP – Only one RSIP message (e.g., aaln/*@[172.16.3.5]) will be sent to call agent to indicate all

ports are initiated/restarted.

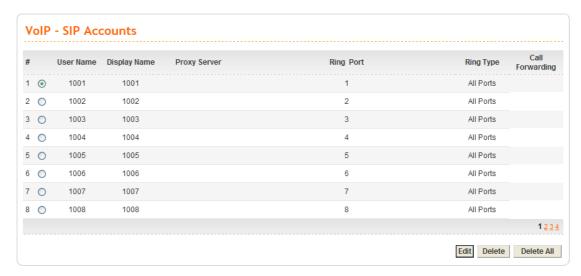
SIP Accounts

Wild-carded RSIP

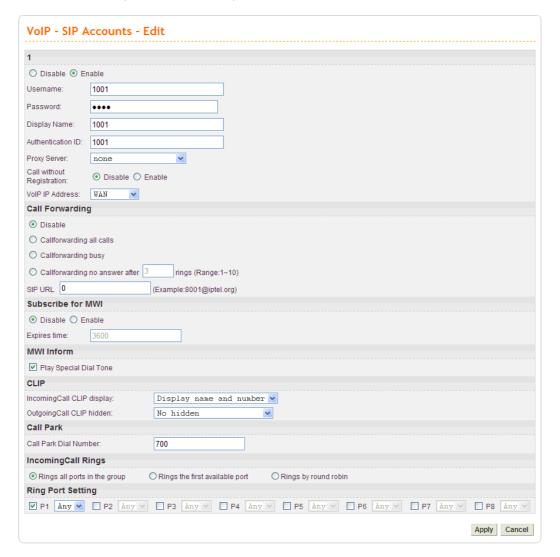
In this section, you set up your own SIP settings. When you apply for an account, your SIP service provider will give you an **Account Name** or user name, **SIP Registrar**, **Proxy**, and **Domain name**. (The last three might be the same in some case). Then you can tell your folks your SIP Address as in **Account Name@ Domain name**



As Vigor VoIP Router is turned on, it will first register with Registrar using AccountName@Domain/Realm. After that, your call will be bypassed by SIP Proxy to the destination using AccountName@Domain/Realm as identity.



You can set up to 32 SIP accounts. To edit an existing SIP Accounts, simple click the radio button for the one you want to modify.





Disable/Enable Click the radio button to enable or disable the SIP account.

Username Define the account name or number.

Password Define the password for this account. You can change it if

required.

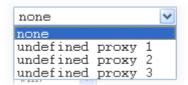
Display Name Define the name recognized by the remote end.

Authentication ID Type the name or number used for SIP Authorization with SIP

Registrar.

Proxy Server Choose the proxy server (pre-configured in

VoIP>>Protocol>>SIP Configuration) for such account.



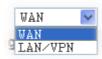
information, please choose **Enable** and check the box to achieve the goal. Some SIP server allows user to use VoIP

function without registering.

VoIP IP Address The interface is used to apply VoIP traffics. There are two

options: **WAN** and **LAN/VPN**. If LAN/VPN is selected, VoIP can be applied through a VPN tunnel to create a high security

voice phone.



Call Forwarding Disable - Disable forwarding function.

Call forwarding all calls - Forward all incoming calls to the

specified SIP URL site.

Call forwarding busy - Forward incoming calls to the

specified SIP URL site when this line is busy.

Call forwarding no answer after (Range: 1~10) rings-Forward incoming calls to the specified SIP URL site after

ringing the times that you set here.

SIP URL - Assign a SIP URL site (e.g., aaa@draytel.org or

abc@iptel.org) to receive forwarded calls.

Subscribe for MWI This function is used to set SIP account for sending a message

to the proxy server for subscribing MWI (Message Waiting Indicator). Part proxy server may need such subscription, yet

not all of the proxy servers need.

MWI Inform Play Special Dial Tone – Play congest tone for five seconds

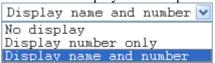
while off-hook to inform you MWI message.

CLIP Hide the caller ID on the display panel of the phone set.

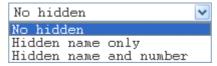
IncomingCall CLIP display – If you choose **No display**, no name and number of the incoming calls will be displayed. If you choose **Display number only**, just the number of the incoming calls will be displayed. If you choose **Display name and number**, then the name and number of all the incoming



calls will be displayed on the phone set.



OutgoingCall CLIP display – If you choose No hidden, then the name and number of the outgoing calls will be displayed on remote end. If you choose **Hidden name only**, just the number of the outgoing call will be displayed. If you choose **Hidden name and number**, the name and number of all the outgoing calls will not be displayed on the phone set of remote end.



Call Park

It allows a person to put a call on hold at one telephone set and continue the conversation from any other telephone set. Such number you type here is determined by your ISP. The default Call Park Dial Number is "700".

IncomingCall Rings

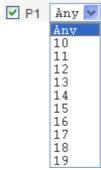
Rings all ports in the group – Click this radio button to make all ports in the same SIP account ringing while receiving incoming calls.

Rings the first available port –Click this radio button to make the first available port in the same SIP account ringing while receiving incoming calls.

Rings by round robin - Click this radio button to make the phone port ringing in sequence within the same SIP account.

Ring Port Setting

When someone calls this SIP account, the port (P1- P8) selected here will ring. If someone calls this SIP account via ISDN phone and **Any** is chosen as the ring port setting, all the ISDN phones connected to this port will ring. Yet, if you choose only one MSN number (10, 11, 12, 13, 14, 15, 16, 17, 18,19) for that port, only the phone with the number you selected will ring.





4.7.2 Port Settings

Port Settings page allows users to set phone number for different call receivers.

Note: Users might have ISDN module or VoIP Module inserted into Vigor router. Different modules will have different web page configurations. Therefore this page will change slightly based on the modules installed on your router. If there is no ISDN or VoIP module installed, it is not necessary for you to access into this page for configuration.

	Edit	Туре	Active	SIP Account	Supplemental Service	Hotline	Mic/Spk Gain	FAX	Codec	DTMF
		ISDN-NT	٧	1 - 1001			0/0	Transparent	G.729A	RFC2833
	3	ISDN-TE	V	2 - 1002			0/0	Transparent	G.729A	RFC2833
		ISDN-NT	V	3 - 1003			0/0	Transparent	G.729A	RFC2833
	<u> </u>	ISDN-TE	V	4 - 1004			0/0	Transparent	G.729A	RFC2833
		FXO	V	5 - 1005			0/0	Transparent	G.729A	RFC2833
		FXO	V	6 - 1006			0/0	Transparent	G.729A	RFC2833
		FXO	V	7 - 1007			0/0	Transparent	G.729A	RFC2833
}		FXO	V	8 - 1008			0/0	Transparent	G.729A	RFC2833

Edit Click this button to access into the Edit page for each phone

number.

Type Display the type of the VoIP connection, e.g. ISDN-NT,

ISDN-TE, FXO and FXS. It depends on the modules you have

installed to the router.

Active Display the status (active or not) for the VoIP connection.

SIP Account Display the SIP account index number and username.

Supplemental Service Display the supplemental service mode for the VoIP

connection.

Hotline Display the hotline is established or not.

Mic/Spk Gain Display the microphone gain value and speaker gain value.

FAX Display the FAX mode setting (e.g., Transparent) for the VoIP

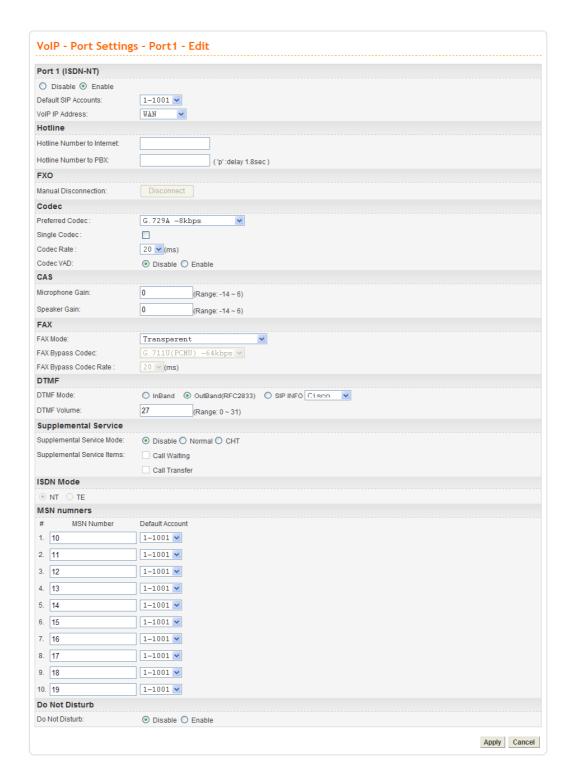
connection.

Codec Display the codec settings for the VoIP connection.

DTMG Display the DTMF mode setting for the VoIP connection.

• When you click **Edit**, the following page will appear for you to configure. (Such page is available for ISDN module)





Port 1

Click **Enable** to activate this port or **Disable** to close this port. **Default SIP Accounts** – Use the drop down list to choose one item as the default SIP account.

VoIP IP Address - The interface is used to apply VoIP traffics. There are two options: **WAN** and **LAN/VPN**. If LAN/VPN is selected, VoIP can be applied through a VPN tunnel to create a high security voice phone.

Hotline

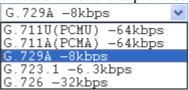
Hotline Number to Internet - Pre-set a phone number to make the port dialing out to Internet automatically.



Hotline Number to PBX - Pre-set a phone number to make the port dialing out to PBX automatically.

Manual Disconnection - Click **Disconnect** to disconnect this phone line manually.

Preferred Codec - It can be applied on this port. Vigor3300 supports five Codecs. The default setting is G.729A. You can choose another one as preferred Codec for outgoing calls.



Single Codec - If you checked this box, only preferred codec will be used for outgoing and incoming calls. And if the remote end does not support such Codec, the VoIP communication will be failed.

Codec Rate - Type the rate value to be applied on this port.

Codec VAD- Enable or **Disable** VAD (Voice Activity Detection). It can detect whether the voice activity is progressing or not. If not, RTP packets transmission will be stopped for saving more bandwidth.

Microphone Gain- The gain value while transmitting voice. The default value is 0. The range is from -32 to 31. **Speaker Gain-** The gain value while receiving voice. The default value is 0. The range is from -32 to 31.

FAX Mode -The FAX function mode. There are several options:

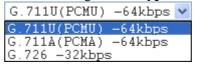
Transparent: FAX will be transmitted via voice channel; no fax relay and no Codec change will be involved. This is the default value.

T.38 Relay: Using T.38 Fax Relay.

Bypass: Once FAX is detected, the Codec will automatically switch to a high bit rate type (G.711a/u or G.726) to make sure FAX can transmit successfully.

If this option is selected, the Vigor3300V+ will apply these two following settings (FAX Bypass Codec and FAX Bypass Codec Rate).

FAX Bypass Codec - Select one option to be applied if FAX mode is configured as **Bypass** mode.



FAX Bypass Codec Rate - Select one option (20 or 40) to be applied if FAX mode is configured as **Bypass** mode. The stability for the faxing result of documents with codec rate 20ms is higher than 40ms. Yet, the bandwidth request for 40ms is less than 20ms.

DTMF Mode -

InBand: Choose this one then the Vigor will send the DTMF

FXO

Codec

CAS

FAX



DTMF

tone as audio directly when you press the keypad on the phone. *OutBand (RFC2833)*: Choose this one then the Vigor will capture the keypad number you pressed and transform it to digital form then send to the other side; the receiver will generate the tone according to the digital form it receive. This function is very useful when the network traffic congestion occurs and it still can remain the accuracy of DTMF tone. *SIP INFO:* Choose this one then the Vigor will capture the DTMF tone and transfer it into SIP form. Then it will be sent to the remote end with SIP message.

DTMF Volume – Determine the volume of DTMF voice signal. The more the number is set, the greater the sound is.

Supplemental Service

If you want to use call waiting or call transfer function, you have to enable supplemental service mode by clicking **Normal** or **CHT**.

Click **Disable** to close this service.

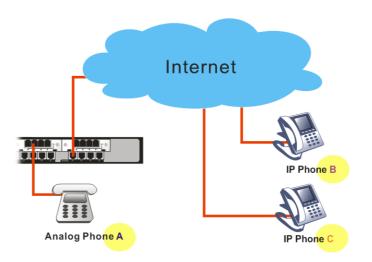
Supplemental Service	
Supplemental Service Mode:	O Disable ○ Normal ○ CHT
Supplemental Service Items:	Call Waiting
	Call Transfer

Under **Normal** mode, call waiting and call transfer function will be:

Call Waiting -You can hear waiting tone while a new phone call is incoming, then you can do:

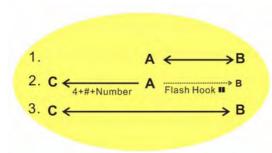
- (1) Flash hook and dial 0: This procedure keeps the current connection and reject the new phone call.
- (2) Flash hook and dial 1: This procedure disconnects the current connection and connect with the new phone call.
- (3) Flash hook and dial 2: This procedure always holds the current connection and connect with the second connection.

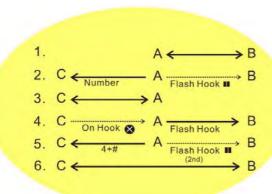
Call transfer – Check this box to execute call transfer function.

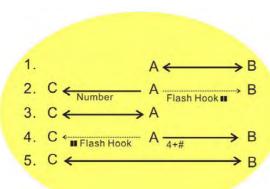


There are three types of operating procedure used in Call Transfer. Take a look at the diagram above.









♦ Unattended mode −

- 1. At the first, phone A and phone B talk on the phone.
- Phone A presses flash hook.
 (phone A will play dialtone, yet phone B will hold and wait)
 Next, phone A dials "4" and presses "#" immediately (phone A still plays dial tone)
 Phone A dials the phone number of phone C for phone A wants to transfer phone B to Phone C.
- 3. When phone C picks up the phone, then phone C can talk with phone B.

The call transfer is done now. Phone A plays busy tone.

◆ Attended mode –

- 1. At the first, phone A and phone B talk on the phone.
- Phone A presses flash hook.
 (phone A will play dialtone, yet Phone B will hold and wait)

 Next, phone A dials the phone number of phone C.
- 3. Phone C picks up the phone to connect with phone A.
- 4. Phone C is on-hook to disconnect with phone A. Phone A presses flash hook to resume the call with Phone B.
- 5. Phone A presses flash hook again (phone A will play dialtone, yet phone B will hold)
 Phone A dials "4" and press "#" immediately, and then phone A will transfer phone B to C.
- 6. When phone C picks up the phone, then phone C can talk with phone B.

The call transfer is done now.

◆ Attended mode –

- 1. At the first, phone A and phone B talk on the phone.
- Phone A presses flash hook (phone A will play dialtone, yet phone B will hold and wait). Then, phone A dials the phone number of phone C.
- 3. Phone C picks up the phone to talk with phone A.
- 4. Phone A presses flash hook (phone A will play dialtone, yet Phone C will hold). Phone A dials "4" and press "#" immediately, and then phone A will transfer phone B to C.
- 5. Phone C will hear waiting tone, and Phone C presses flash hook to talk with phone B.

The call transfer is done now. Phone A plays busy tone.

Under **CHT** mode, call waiting and call transfer function will be:

Call Waiting - You can hear waiting tone while a new phone call is incoming, then you can do:

- (1) Flash hook: This procedure always holds the current connection and connect with the second connection.
- (2) On hook: This procedure disconnects the current connection and connects with the new phone call.

Call transfer - Flash hook to initiate another phone call. When the new phone call connected, hang up the phone, and then the other two sides can communicate.

ISDN Mode

Port 1 and Port 3 are fixed in NT mode. Therefore you cannot change it.

Port 2 and Port 4 are switchable between NT and TE mode. Port 1 ~ Port 4 are fixed in NT mode if you have installed ISDN All TE module in the router.

MSN numbers

MSN Numbers mean that the router is able to accept only number-matched incoming calls. In addition, local ISDN network provider should support MSN services. The router provides ten fields for MSN numbers. Note that MSN service must be acquired from your local telecom operators.

1-10 fields – Fill in the portion that is different with the own number. If the MSN number of ISDN phone matches with the configured MSN number, the ISDN phone will uses default account which matches with MSN number pre-configured.

Example:

Suppose ISDN phone is connected to Port 5 with MSN number set 51. The router uses the default ten MSN number from 51 - 59. When a user calls out via ISDN phone, the router finds that the MSN number of the ISDN phone matches with the first configured MSN number. Then the router will use the SIP account set for MSN number 51 for calling out.

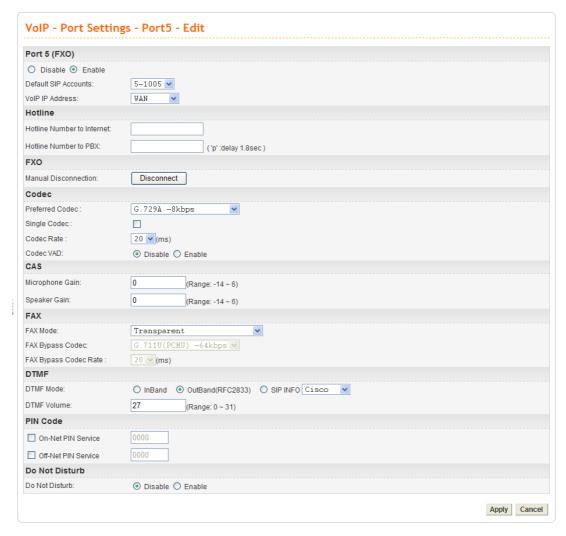
Do Not Disturb

Reject all of the incoming calls to this port. Click **Enable** to activate this function.

Apply

When you finish all the configurations, please click this button to activate them.

• When you click **Edit**, the following page will appear for you to configure. (Such page is available for FXO module)



Port Click **Enable** to activate this port or **Disable** to close this port.

Default SIP Accounts – Use the drop down list to choose one

item as the default SIP account.

VoIP IP Address - The interface is used to apply VoIP traffics. There are two options: **WAN** and **LAN/VPN**. If LAN/VPN is selected, VoIP can be applied through a VPN

tunnel to create a high security voice phone.

Hotline Hotline Number to Internet - Pre-set a phone number to

make the port dialing out to Internet automatically.

Hotline Number to PBX - Pre-set a phone number to make

the port dialing out to PBX automatically.

Manual Disconnection - Click Disconnect to disconnect this

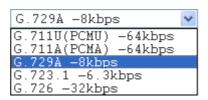
phone line manually.

Codec Preferred Codec - It can be applied on this port. Vigor3300

supports five Codecs. The default setting is G.729A. You can choose another one as preferred Codec for outgoing calls.



FXO



Single Codec - If you checked this box, only preferred codec will be used for outgoing and incoming calls. And if the remote end does not support such Codec, the VoIP communication will be failed.

Codec Rate - Type the rate value to be applied on this port.

Codec VAD- Enable or **Disable** VAD (Voice Activity Detection). It can detect whether the voice activity is progressing or not. If not, RTP packets transmission will be stopped for saving more bandwidth.

Microphone Gain- The gain value while transmitting voice. The default value is 0. The range is from -32 to 31. **Speaker Gain-** The gain value while receiving voice. The default value is 0. The range is from -32 to 31.

FAX Mode -The FAX function mode. There are several options:

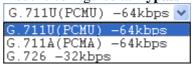
Transparent: FAX will be transmitted via voice channel; no fax relay and no Codec change will be involved. This is the default value.

T.38 Relay: Using T.38 Fax Relay.

Bypass: Once FAX is detected, the Codec will automatically switch to a high bit rate type (G.711a/u or G.726) to make sure FAX can transmit successfully.

If this option is selected, the Vigor3300 will apply these two following settings (FAX Bypass Codec and FAX Bypass Codec Rate).

FAX Bypass Codec - Select one option to be applied if FAX mode is configured as **Bypass** mode.



FAX Bypass Codec Rate - Select one option (20 or 40) to be applied if FAX mode is configured as **Bypass** mode. The stability for the faxing result of documents with codec rate 20ms is higher than 40ms. Yet, the bandwidth request for 40ms is less than 20ms.

DTMF Mode -

InBand: Choose this one then the Vigor will send the DTMF tone as audio directly when you press the keypad on the phone. OutBand (RFC2833): Choose this one then the Vigor will capture the keypad number you pressed and transform it to digital form then send to the other side; the receiver will generate the tone according to the digital form it receive. This function is very useful when the network traffic congestion occurs and it still can remain the accuracy of DTMF tone. SIP INFO: Choose this one then the Vigor will capture the

CAS

FAX

DTMF



DTMF tone and transfer it into SIP form. Then it will be sent

to the remote end with SIP message.

DTMF Volume – Determine the volume of DTMF voice signal. The more the number is set, the greater the sound is.

PIN Code On-Net PIN Service - If the phone call is from PSTN to

Internet via FXO port, the caller should input 4-digit PIN (Personal identification number) to authenticate the

permission.

Off-Net PIN Service - If the call is from Internet to PSTN via

FXO port, the caller should input 4-digit PIN (Personal identification number) to authenticate the permission.

Do Not Disturb Reject all of the incoming calls to this port. Click **Enable** to

activate this function.

Apply When you finish all the configurations, please click this button

to activate them.

4.7.3 Speed Dial

This page allows you to set a simple way to dial a specific number. Up to 150 numbers can be stored in Vigor3300V+.



Speed Dial Phone Number Type the phone number to be used as quick dial.

Speed Dial Destination Type the destination address of the dial.

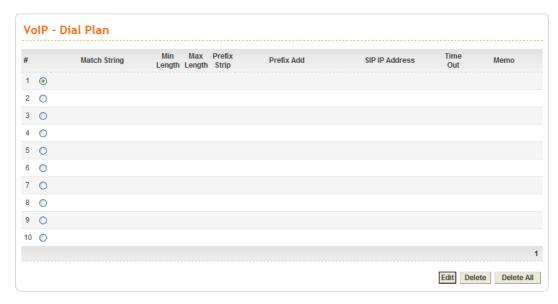
Memo Type a description for the specified number.Apply Click this button to activate the page settings.

Clear This Page Click this button to remove all the settings in this page.

4.7.4 Dial Plan

Dial Plan defines how V3300V+ handles the outgoing number that the user dials. Usually, it would be tedious to dial a long digits number. Therefore we could establish a dial plan pattern to simplify the dial process. Up to 60 dial plan entries can be stored in Vigor3300V+.





Match StringDisplay the pattern of a dial plan entry.Min LengthDisplay the minimum length of digits.Max LengthDisplay the maximum length of digits.

Prefix Strip Display the number of prefix digits to strip of the entry.

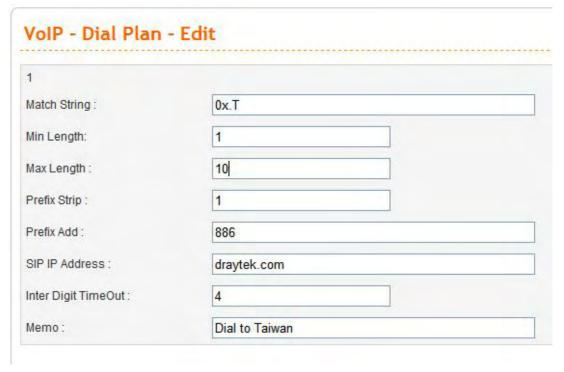
Prefix Add Display the prefix string to be added of the entry.

SIP IP Address Display the IP address of the destination of the entry

Time Out Display the inter-digits timeout value of the entry.

Memo Description for this entry.

Click **Edit** to modify the dial plan. Below shows an example.



Match String

Set the pattern of a dialplan entry. It is composed by digits (0-9, *, #) and special symbols, which includes dot, brackets,

hyphen, letter "X", and letter "T". The letter "X" means any digit. The dot symbol means repeat of the previous symbol. The brackets and hyphen are used for a range of digits. The letter "T" means waiting for timeout value while matches this

pattern.

Matched string, ex: 9011x.T, maximum 63 characters.

Min LengthSet the minimum length of digits, range: 0~63, default:0.Max LengthSet the Maximum length of digits, range: 0~63, default:32.

Prefix Strip Set the number of prefix digits to strip, range: 0~63. For

example, if you set "1" here, Vigor3300V+ will delete the first digit of the phone number. If you set a number in Prefix Add,

Vigor3300V+ will use that one instead.

Prefix Add Set the Prefix string to be added, -1: none, maximum 63 char.

For example, if you set "886" here, Vigor3300V+ will delete the digit of the phone number (based on the setting on Prefix

Strip) and use "886" instead.

SIP IP Address Set the Remote SIP IP address or domain name. Type "0" for

non specific address.

Inter Digit TimeOut Override the inter-digits timeout, range: 1~60(sec), default: 4

(sec). Even if you are in a daze while dialing a phone call, Vigor3300V+ will send it out automatically according to the

Inter Digit TimeOut setting.

Memo Type a description for this entry.



Below shows an example of dial plan settings:



When the caller dials "02111199999", Vigor3300V+ find the first digit is "0". This number is matched the setting in Match String: 0x.T. Next, Vigor3300V+ will delete the first digit number "0" and add "886" instead. At last, the new number

"886211119999@draytek.com" will be dialed out. From the above figure, we know the Max Length is set with "10". Therefore, if the caller dials "035972727" (only 9 digits), he must dial "#" immediately or wait for 4 seconds to send the call out. Vigor3300V+ will change the number with "88635972727", yet the caller still dials "035972727". In addition, when the caller dials "035" and is in a daze more than 4 seconds, the phone number will be called out and be changed with "88635@draytek.com" directly by Vigor3300V+.

Example:



4.7.5 Miscellaneous

This page includes RTP and T.38 Starting Port, T.38 Redundancy Number, VoIP ToS, and FAX Ringing settings.

VoIP - Miscellaneous						
RTP Starting Port:	3456					
T.38 Starting Port: 45	9170					
T.38 Redundancy number: 1	(Range: 0~4)					
Dialing Completion Timeout: 4						
VoIP ToS: 0x	aO					
Line Polarity Reversal:	☑ as Callee on-hook ☐ as Callee Answer					
FXO auto disconnection if no packet is rece	eived in 3 seconds.(Range:5~3600, 0:no auto disconnection)					
	.ov ▼					
FXS Ringing						
Ringing Frequency:	'5 ▼ (HZ)					
Ringing Cadence - On :	000 (msec)					
Ringing Cadence - Off: 4	000 (msec)					
	Apply Cancel					
RTP Starting Port	The starting port number for RTP protocol packet. The default					
	setting is 13456.					
C.38 Starting Port	The starting port number for T.38 protocol packet. The defaul setting is 49170.					
7.38 Redundancy Numb	er The redundancy number (how many payloads attaching to the tail of the packet) for T.38 protocol. The default value is 1.					
Dialing Completion Timeout	Users might dial with incomplete phone number and wait for several seconds but not finish the complete dialing. The system will force to dial the incomplete number after the time you set in this field to finish that call. For example, the phone number is 03654321 and the dialing completion timeout is set to 4 (secs). The user dials with 036 and stops to dial. After passing through 4 seconds, the router will send out that phone call automatically.					
VoIP ToS	The ToS value in VoIP protocol packet. The default setting is $0xa0$.					
ine Polarity Reversal	as Callee Answer - Check this box to generate line polarity reversal while the remote user picks up the phone call.					
	as Callee on-hook - Check this box to generate line polarity reversal while the remote user hangs up the phone call.					
FXO auto disconnection no packet is received in Yeinutes	8					



FXS On-hook Tip/Ring

Ringing Frequency

Ringing Cadence - On

Voltage

Determine the voltage of FXS port (on hook). Choose Low to

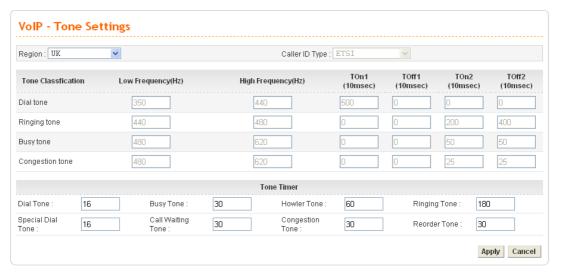
Determine the length of the ringing time for incoming calls.

Please select a proper setting as the ringing frequency.

save the power.

4.7.6 Tone Settings

This setting is provided for fitting the telecommunication custom for the local area of the router installed. Wrong tone settings might cause inconvenience for users. To set the sound pattern of the phone set, simply choose a proper region to let the system find out the preset tone settings and caller ID type automatically. Or you can adjust tone settings manually if you choose User Defined. TOn1, TOff1, TOn2 and TOff2 mean the cadence of the tone pattern. TOn1 and TOn2 represent sound-on; TOff1 and TOff2 represent the sound-off.



Region

Choose the country area that the Vigor3300 located for using VoIP feature. Or, select **User Defined** for proprietary settings.



Caller ID Type

If **User Defined** is selected in the **Region** field, users can select one of the supported values. If a country is selected, this field will display ID type value automatically.



Dial tone A tone means the phone line is ready to make a call.

Ringing tone A tone means the call is ringing.

Busy tone A tone means the phone line is busy.

Congestion tone A tone means the network is busy.

Low Frequency (Hz) Type the low frequency number in Hertz.

High Frequency (Hz) Type the high frequency number in Hertz.

TOn1 (10msec) Type the duration of the first ring.

TOff1 (10msec) Type the silence duration after the first ring.

TOn2 (10msec) Type the duration of the next continuous ring.

TOff2 (10msec) Type the silence duration after the next continuous ring.

Tone Timer Determine the timeout for the tone invoked.



4.7.7 QoS

This Quality of Service (QoS) function is only for the VoIP feature. When this function is enabled, the Vigor 3300 Series will set rate limitation for incoming and outgoing transmissions to ensure the best quality of service in VoIP.



Disable

Click this button to disable QoS function. The voice quality cannot be guaranteed and the data throughput will be higher.

Enable

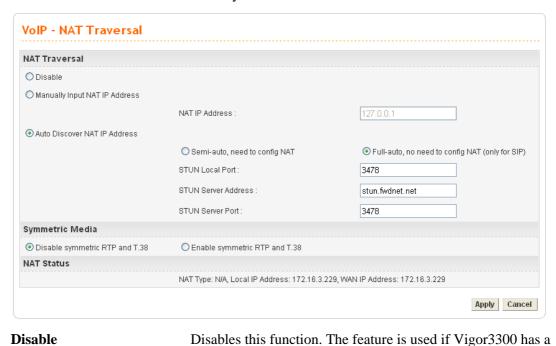
Click this button to invoke QoS function. The voice quality can be good and the data throughput will be lower.

Link Fragmentation and Interleaving

Each packet size is determined by the bandwidth of WAN interface. The smaller the bandwidth is, the smaller the packet will be. Such activity can reduce the time delay of packet transmitting. Meanwhile, the VoIP packets will be inserted in the front of queue of signal for transmitting quickly and obtaining best audio quality. Please check this box to invoke this function (shrinking the packet for fast sending).

4.7.8 NAT Traversal

NAT traversal is a challenge that all Service Providers looking to deliver public IP-based voice and multimedia services must solve. The goal of this function is to provide secure connection to subscribers behind NAT (Network Address Translation) devices and Firewalls. Overcoming this traversal problem will lead to widespread deployment of profitable voice and multimedia over IP services to any subscriber with broadband connection.



Disable

public WAN IP address and not behind a NAT router.

Manually Input NAT IP Address

NAT IP Address - Type the IP address to be used as the NAT IP address. The feature is used when Vigor 3300V is behind a NAT router, and the NAT router uses a static WAN IP address. This value is the same as the WAN IP of the front NAT router.

Auto Discovery NAT IP Address

It is used when Vigor3300 is behind a NAT router, and the NAT router uses a dynamic WAN IP address such as a DHCP or PPPoE client. The Vigor3300 requires a STUN server for this option.

The "STUN" (Simple Traversal of UDP through NATs) server is an implementation of the STUN protocol that enables STUN functionality in SIP-based systems. It is an application-layer protocol that can determine the public IP and nature of a NAT device sitting between the STUN client and STUN server.

Semi-auto, need to config NAT – If you click this function; the user needs to configure NAT information.

Full-auto, no need to config NAT (only for SIP)- If you click this function; the user does not configure NAT information.

STUN Local Port - Type the port number of the STUN

STUN Server Address - Type the IP address of the STUN server.



STUN Server Port - Type the port number of the STUN server.

Symmetric Media

Disable symmetric RTP and T.38 – Click this button to make RTP and T.38 being not symmetrical.

Enable symmetric RTP and T.38 - Click this button to make RTP and T.38 being symmetrical. When Vigor3300 detects the IP address of the receiving packets differing with the address informed by remote end, Vigor3300 will change the IP address automatically according to the real IP address of the packets to ensure the remote receiver can get the packets.

4.7.9 Incoming Call Barring

This feature is used to bar incoming VoIP calls from the Internet. Barring classes can be specified to allow or deny incoming calls. There are five barring classes on the device. The default setting is **Allow all incoming calls**.

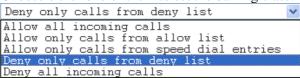
Set

This page allows you to choose a barring class, match method and set a range for speed dial entries for the incoming call barring.



Barring Class

There are five options for incoming calls from remote ends. Choose either one of them to set the barring class.



Allow all incoming calls – All incoming calls from remote ends are accepted by this router.

Allow only calls from allow list – Only the calls listed in the Allow List page will be accepted by this router.

Allow only calls from speed dial entries – Only the calls listed in the speed dial entries will be accepted by this router. **Deny only calls from deny list** – The calls listed on Deny List page will not be accepted by this router. And others calls are accepted.

Deny all incoming calls – All incoming calls from remote ends are not accepted by this router.

Match Method

Name - Enable or Disable this function to take value of Speed Dial Phone Number to be checked.



IP/Domain - Enable or **Disable** this function to take the value of **Speed Dial Destination** to be checked.

Speed Dial Entries

Type the range to be checked. The default value is from 1 to 150.

Allow List

The Vigor3300 Series supports up to **30** entries in the Allow List table. When you choose **Allow only calls from allow list** as the Barring Class, only the people listed in this list can call this router.



Name The name or number in the allow list.

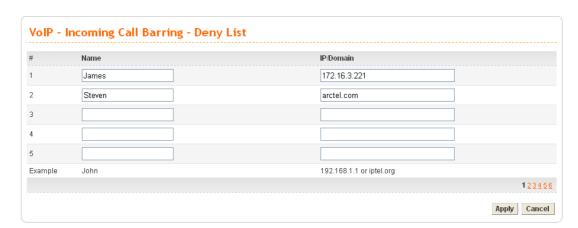
IP/Domain The IP address or domain name to be allowed. If the peer is

registered in SIP proxy server, use the domain name of the SIP proxy server. Otherwise, use the static IP address or DDNS domain name.

Deny List

router.

The Vigor3300 Series supports up to **30** entries in the Deny List table. When you choose **Deny only calls from deny list** as the Barring Class, people listed in this list **cannot** call this



Name

The name or number in the deny list.

IP/Domain

The IP address or domain name to be denied. If the peer is registered in SIP proxy server, use the domain name of the SIP proxy server. Otherwise, use the static IP address or DDNS domain name.



4.7.10 Call History

This page lists the call history through Vigor3300. You can click **Refresh** to get the latest history information for these VoIP phones. Besides, this page refreshes automatically every 10 seconds.



#	Port Number	Call Type	Caller Number	Callee Number	Start Time	End Time	Duration	Release Reason	Remote RTP Address	Remote RTP Port	RTP Statistic	Codec Type	Packet Period	VAD	DTMF Relay
1	5	Incoming	888846	888845	Fri Sep 23 17:01:51 2005	Fri Sep 23 17:02:00 2005	0 days, 00h:00m:09s	Normal Drop	61.230.213.114	13466	PS=275, OS=5500, PR=143, OR=2860, PL=0, JI=0, LA=0	G.729A 8kbps	20ms	Off	RFC283
2	6	Outgoing	888846	888845	Fri Sep 23 17:01:47 2005	Fri Sep 23 17:02:00 2005	0 days, 00h:00m:13s	Normal Drop	61.230.213.114	13464	PS=143, OS=2860, PR=144, OR=2880, PL=0, JI=0, LA=0	G.729A 8kbps	20ms	Off	RFC283

Refresh Option

You can click **Refresh** to get the latest status information for these VoIP phones. In addition, you can set the time interval of refreshing. Use the drop down list of **Refresh Option** to choose an automatic refreshing setting. If you choose **No Refresh**, the system will not refresh this page until you click **Refresh** button.



Port Number The port number of VoIP.

Call Type The dialing direction for this call (Incoming/Outgoing).

Caller Number The phone number of the caller.

Callee Number The phone number of the receiver.

Start Time The starting time of the call. **End Time** The ending time of the call.

Duration The duration of the call.

Release Reason The reason for the call termination. **Remote RTP Address** The IP address of remote voice site.

Remote RTP Port The used port number of remote voice site.

RTP Statistic The statistic of RTP with abbreviation will be shown in this

field (e.g., PS: Packets Sent; OS: Octets Sent; PR: Packets



Received; OR: Octets Received; PL: Packets Lost; JI:

Interarrival Jitter Estimate (ms); LA: Average TX Delay(ms)).

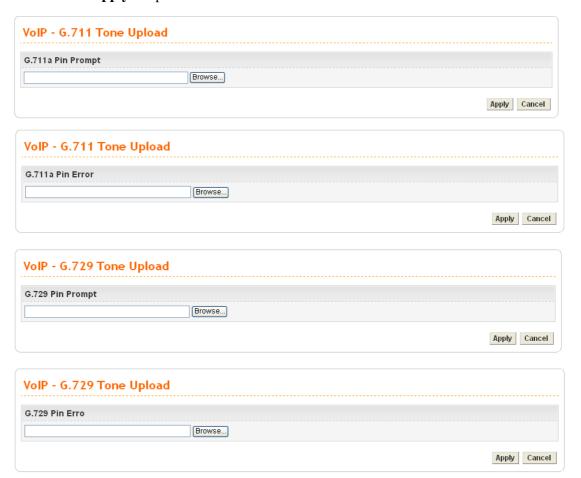
Codec Type The Codec mode used for this phone calling.Packet Period The period of time for sampling on voice signal.

VAD The status of VAD.

DTMF Relay The status of DTMF.

4.7.11 Tone Upload

This page allows you to upload tone settings such as G.711a Pin Prompt, G.711a Pin Error, G.729 Pin Prompt and G.729 Pin Error to Vigor3300 series. Click **Browse..** to choose the file and click **Apply** to upload it.

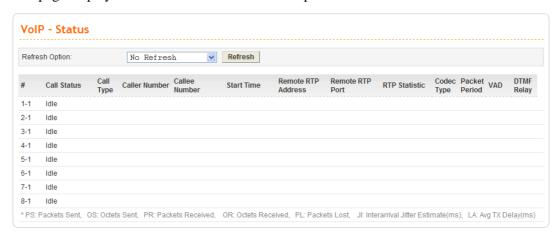


When a user wants to dial out via FXO port, a sound would be played to ask the user typing PIN code first. If the PIN code is correct, the user can dial out. If not, prompt sound of PIN Error would be played.

4.7.12 Status

Port Status

This page displays the connection status for VoIP phone calls.



Refresh Option You can click **Refresh** to get the latest status information for

these VoIP phones. In addition, you can set the time interval of refreshing. Use the drop down list of **Refresh Option** to choose an automatic refreshing setting. If you choose **No Refresh**, the system will not refresh this page until you click **Refresh** button.



Call Status The calling status.

Call Type The dialing direction for this call (Incoming/Outgoing).

Caller NumberThe phone number of the caller.Callee NumberThe phone number of the receiver.

Start Time The starting time of the call.

Remote RTP Address The IP address of the remote voice site.

Remote RTP Port The used port number of the remote voice site.

Codec Type The Codec mode used for this phone call.

Packet Period The period of time for sampling on voice signal.

VAD The status of VAD.

DTMF Relay The status of DTMF.

SIP Status

This page displays the registration status for SIP accounts.



Refresh Option

You can click **Refresh** to get the latest status information for these VoIP phones. In addition, you can set the time interval of refreshing. Use the drop down list of **Refresh Option** to choose an automatic refreshing setting. If you choose **No Refresh**, the system will not refresh this page until you click **Refresh** button.



Register Status

The status of registering in proxy server.

4.7.13 Config Activate

After configuring VoIP settings, please open **VoIP>>Config Activate** to access into the following page. Then, click **Apply** to activate VoIP configuration.



Chapter 5: Trouble Shooting

This section will guide you to solve abnormal situations if you cannot access into the Internet after installing the router and finishing the web configuration. Please follow sections below to check your basic installation status stage by stage.

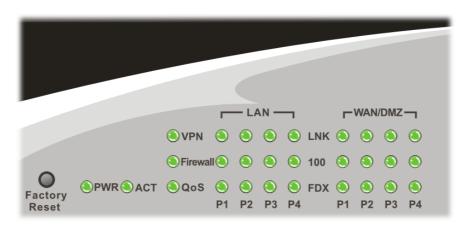
- Checking if the hardware status is OK or not.
- Checking if the network connection settings on your computer are OK or not.
- Pinging the router from your computer.
- Checking if the ISP settings are OK or not.
- Backing to factory default setting if necessary.

If all above stages are done and the router still cannot run normally, it is the time for you to contact your dealer for advanced help.

5.1 Checking If the Hardware Status Is OK or Not

Follow the steps below to verify the hardware status.

- 1. Check the power line and WLAN/LAN cable connections. Refer to "1.3 Hardware Installation" for details.
- 2. Turn on the router. Make sure the **ACT LED** blink once per second and the correspondent **LAN LED** is bright.



3. If not, it means that there is something wrong with the hardware status. Simply back to "1.3 Hardware Installation" to execute the hardware installation again. And then, try again.

5.2 Checking If the Network Connection Settings on Your Computer Is OK or Not

Sometimes the link failure occurs due to the wrong network connection settings. After trying the above section, if the link is stilled failed, please do the steps listed below to make sure the network connection settings is OK.

For Windows



The example is based on Windows XP. As to the examples for other operation systems, please refer to the similar steps or find support notes in **www.draytek.com**.

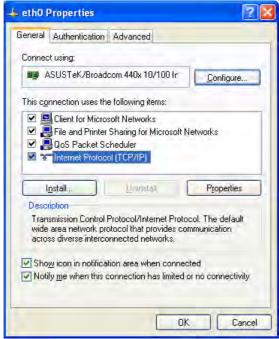
1. Go to **Control Panel** and then double-click on **Network Connections**.



2. Right-click on **Local Area Connection** and click on **Properties**.



3. Select Internet Protocol (TCP/IP) and then click Properties.



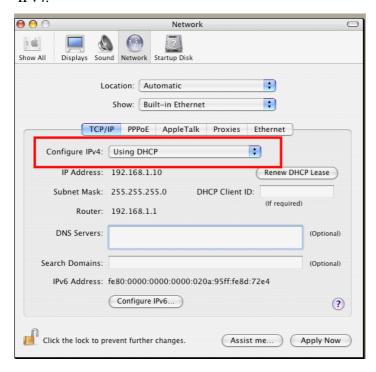


4. Select **Obtain an IP address automatically** and **Obtain DNS server address automatically**.



For MacOs

- 1. Double click on the current used MacOs on the desktop.
- 2. Open the **Application** folder and get into **Network**.
- 3. On the **Network** screen, select **Using DHCP** from the drop down list of Configure IPv4.



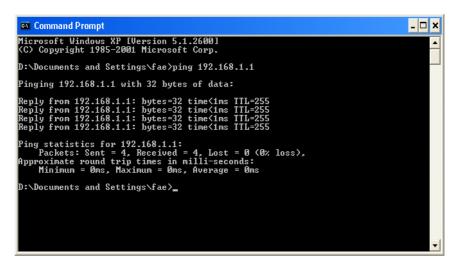
5.3 Pinging the Router from Your Computer

The default gateway IP address of the router is 192.168.1.1. For some reason, you might need to use "ping" command to check the link status of the router. **The most important thing is that the computer will receive a reply from 192.168.1.1.** If not, please check the IP address of your computer. We suggest you setting the network connection as **get IP automatically**. (Please refer to the section 5.2)

Please follow the steps below to ping the router correctly.

For Windows

- 1. Open the **Command** Prompt window (from **Start menu> Run**).
- 2. Type **command** (for Windows 95/98/ME) or **cmd** (for Windows NT/ 2000/XP/Vista). The DOS command dialog will appear.



- 3. Type ping 192.168.1.1 and press [Enter]. If the link is OK, the line of "Reply from 192.168.1.1:bytes=32 time<1ms TTL=255" will appear.
- 4. If the line does not appear, please check the IP address setting of your computer.

For MacOs (Terminal)

- 1. Double click on the current used MacOs on the desktop.
- 2. Open the **Application** folder and get into **Utilities**.
- 3. Double click **Terminal**. The Terminal window will appear.
- 4. Type ping 192.168.1.1 and press [Enter]. If the link is OK, the line of "64 bytes from 192.168.1.1: icmp_seq=0 ttl=255 time=xxxx ms" will appear.

```
Terminal bash 80x24

Last login: Sat Jan 3 82:24:18 on ttyp1

Welcome to Darwin!

Vigor18:~ draytek$ ping 192.168.1.1

PING 192.168.1.1 (192.168.1.1): 56 data bytes

64 bytes from 192.168.1.1: icmp_seq=0 ttl=255 time=0.755 ms

64 bytes from 192.168.1.1: icmp_seq=1 ttl=255 time=0.697 ms

64 bytes from 192.168.1.1: icmp_seq=2 ttl=255 time=0.716 ms

64 bytes from 192.168.1.1: icmp_seq=3 ttl=255 time=0.731 ms

64 bytes from 192.168.1.1: icmp_seq=4 ttl=255 time=0.72 ms

AC

--- 192.168.1.1 ping statistics ---

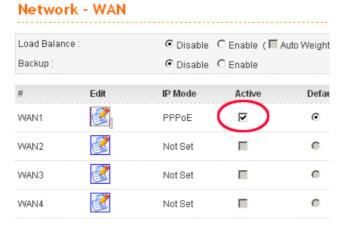
5 packets transmitted, 5 packets received, 0% packet loss

round-trip min/avg/max = 0.697/0.723/0.755 ms

Vigor10:~ draytek$
```

5.4 Checking If the ISP Settings are OK or Not

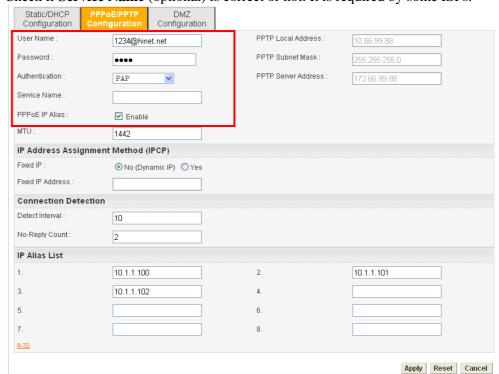
- Go to the web configuration GUI (http://192.168.1.1), click Network >> WAN to check your ISP settings for IP modes.
- 2. Make sure the **Active** check box has been selected.



3. Click the **Edit** icon to open the WAN setting page. There are four IP modes, Static, DHCP, PPPoE and PPTP provided by the router. Each mode will guide different web page.

For PPPoE Mode

- 1. Check if **Username** and **Password** are entered with correct values that you **got from** your **ISP**.
- 2. Check if the setting of **Authentication** is correct or not. You may need to try both **PAP** and **CHAP**.



3. Check if **Service Name** (optional) is correct or not. It is required by some ISPs.

After finishing the settings, go to **System - Status** page and click **WAN Status**. You will get a correct web page of WAN settings.



For Static Mode

 Check if the values of IP Address, Subnet Mask, Gateway IP Address and Primary DNS that you got from ISP are set properly or not. If you forget, please contact with ISP for getting new ones.

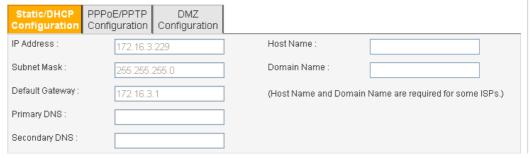


- 2. If anything wrong, please retype correct values and try the network connection again.
- 3. After finishing the settings, go to **System Status** page and click **WAN Status**. You will get a correct web page of WAN settings.



For DHCP Mode

1. Check if **Host Name** (optional) and **Domain Name** (optional) are correct or not. Both them are required for some ISPs.



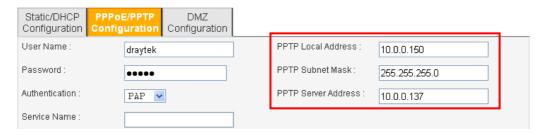
- 2. If anything wrong, please check and retype correct values. Then try the network connection again.
- 3. After finishing the settings, go to **System >> Status** page and click **WAN Status**. You will get a correct web page of WAN settings.





For PPTP Mode

- 1. Check if the settings of **Username** and **Password** are correct or not.
- 2. Check if the setting of **Authentication** is correct or not. You may need to try both **PAP** and **CHAP**.
- 3. Check if the value of **PPTP Local Address**, **PPTP Subnet Mask**, and **PPTP Remote Address** are correct or not.



4. After finishing the settings, go to **System - Status** page and click **WAN Status**. You will get a correct web page of WAN settings.





5.5 Backing to Factory Default Setting If Necessary

Sometimes, a wrong connection can be improved by returning to the default settings. Try to reset the router by software or hardware.



Warning: After pressing **factory default setting**, you will lose all settings you did before. Make sure you have recorded all useful settings before you pressing. The password of the factory default is null.

Software Reset

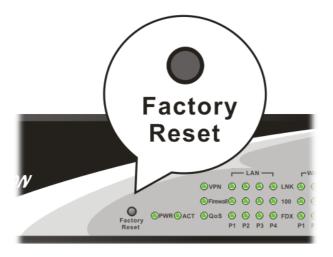
You can reset router to factory default via Web page.

Go to **System >> Reboot** on the web page. The following screen will appear. Choose **Reset to factory default** and click **Apply**. After few seconds, the router will return all the settings to the factory settings.



Hardware Reset

While the router is running (ACT LED blinking), press the **Factory Reset** button and hold for more than 5 seconds. When you see the ACT LED blinks rapidly, please release the button. Then, the router will restart with the default configuration.



After restore the factory default setting, you can configure the settings for the router again to fit your personal request.

5.6 Contacting Your Dealer

If the router still cannot work correctly after trying many efforts, please contact your dealer for further help right away. For any questions, please feel free to send e-mail to support@draytek.com.



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Appendix: Hardware Specifications

Temperature	Operating : 0°C ~ 45°C
	Storage : -25°C ~ 65°C
Humidity	10% ~ 90% (non-condensing)
Max. Power Consumption	60 Watt
Dimension	L440 * W280 * H44 (mm)
Power	100 ~ 240 V AC